

Critical Release Notice

Publication number: 450-1301-105
Publication release: Standard 07.03

The content of this customer NTP supports the
SN06 (DMS) software release.

Bookmarks used in this NTP highlight the changes between the baseline NTP and the current release. The bookmarks provided are color-coded to identify release-specific content changes. NTP volumes that do not contain bookmarks indicate that the baseline NTP remains unchanged and is valid for the current release.

Bookmark Color Legend

Black: Applies to new or modified content for the baseline NTP that is valid through the current release.

Red: Applies to new or modified content for NA017 that is valid through the current release.

Blue: Applies to new or modified content for NA018 (SN05 DMS) that is valid through the current release.

Green: Applies to new or modified content for SN06 (DMS) that is valid through the current release.

Attention!

Adobe® Acrobat® Reader™ 5.0 is required to view bookmarks in color.

Publication History

March 2004

Standard release 07.03 for software release SN06 (DMS).

Change of phone number from 1-800-684-2273 to 1-877-662-5669, Option 4 + 1.

450-1301-105

DMS-100 Family

TOPS Voice Service Node

AABS Voice Announcements – Canada

VSN05 and up Standard 07.02 March 1999

NORTEL
NORTHERN TELECOM

DMS-100 Family

TOPS Voice Service Node

AABS Voice Announcements – Canada

Publication number: 450-1301-105
Product release: VSN05 and up
Document release: Standard 07.02
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This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC Rules, and the radio interference regulations of Industry Canada. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at the user's own expense.

The SL-100 system is certified by the Canadian Standards Association (CSA) with the Nationally Recognized Testing Laboratory (NRTL).

This equipment is capable of providing users with access to interstate providers of operator services through the use of equal access codes. Modifications by aggregators to alter these capabilities is a violation of the Telephone Operator Consumer Service Improvement Act of 1990 and Part 68 of the FCC Rules.

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Publication history

March 1999

VSN05 Standard 07.02

- added prompt description

April 1998

VSN05 Standard 07.01

- updates prompts

February 1996

VSN05 Standard 06.01

- updates prompts

September 1995

VSN04 Standard 05.01

- adds Prompts table default datafill
- updates prompts and adds custom branding prompts

October 1994

VSN03 Standard 04.01

- adds Message Delivery System (MDS) voice messages

December 1993

BCS36 Standard 03.01

- adds Message Delivery System (MDS) voice messages

March 1993

BCS35 Standard 02.02

- preliminary document becomes standard with this release

October 1992

BCS35 Preliminary 02.01

- adds Account Code Billing voice messages

April 1991

BCS32 Standard 01.01

- first release of this document

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Text	17-23
Prompt Identifier: OT-51B-BC-F	17-23
Context	17-23
Text	17-23
Prompt Identifier: OT-52A-BC-F	17-23
Context	17-23
Text	17-23
Prompt Identifier: OT-53A-BC-F	17-24
Context	17-24
Text	17-24
Prompt Identifier: OT-61A-BC-F	17-24
Context	17-24
Text	17-24
Prompt Identifier: OT-62A-BC-F	17-24
Context	17-24
Text	17-24
Prompt Identifier: OT-62B-BC-F	17-25
Context	17-25
Text	17-25
Prompt Identifier: OT-62C-BC-F	17-25
Context	17-25
Text	17-25

Branding Prompts (French)

18-1

Custom Branding Prompts (French)	18-1
Prompt Identifier: CB-I-0A-BC-F	18-1
Prompt Identifier: CB-I-1A-BC-F	18-1
Prompt Identifier: CB-I-2A-BC-F	18-1
Prompt Identifier: CB-I-3A-BC-F	18-1
Prompt Identifier: CB-I-4A-BC-F	18-2
Prompt Identifier: CB-C-0A-BC-F	18-2
Prompt Identifier: CB-C-1A-BC-F	18-2
Prompt Identifier: CB-C-2A-BC-F	18-2
Bell Canada Branding Prompts (French)	18-2
Prompt Identifier: SS-0A-BC-F	18-2
Prompt Identifier: SS-0B-BC-F	18-3
Prompt Identifier: SS-0C-BC-F	18-3

Prompt Identifier: SS-24A-BC-F 18-3
 Prompt Identifier: SS-25A-BC-F 18-3
 Prompt Identifier: SS-26A-BC-F 18-4
 Prompt Identifier: OT-0A-BC-F 18-4
 Prompt Identifier: OT-0B-BC-F 18-4
 Prompt Identifier: OT-0C-BC-F 18-4
 Prompt Identifier: OT-0D-BC-F 18-4
 Prompt Identifier: OT-0E-BC-F 18-5
 Prompt Identifier: OT-12A-BC-F 18-5
 Prompt Identifier: OT-12B-BC-F 18-5
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 Prompt Identifier: SS-24A-BC-F 18-6
 Prompt Identifier: SS-25A-BC-F 18-7
 Prompt Identifier: SS-26A-BC-F 18-7
 Prompt Identifier: OT-0A-BC-F 18-7
 Prompt Identifier: OT-0B-BC-F 18-8
 Prompt Identifier: OT-0C-BC-F 18-8
 Prompt Identifier: OT-12A-BC-F 18-8
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 Prompt Identifier: OT-12B-NB-F 18-9
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 Quebec Branding Prompts (French) 18-10
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 Prompt Identifier: SS-0A-BC-F 18-10
 Prompt Identifier: SS-0B-BC-F 18-10
 Prompt Identifier: SS-0C-BC-F 18-10
 Prompt Identifier: SS-24A-BC-F 18-10
 Prompt Identifier: SS-25A-BC-F 18-11
 Prompt Identifier: SS-26A-BC-F 18-11
 Prompt Identifier: OT-0A-BC-F 18-11
 Prompt Identifier: OT-0B-BC-F 18-12
 Prompt Identifier: OT-0C-BC-F 18-12
 Prompt Identifier: OT-0D-BC-F 18-12
 Prompt Identifier: OT-12A-BC-F 18-13
 Prompt Identifier: OT-12B-BC-F 18-13
 Prompt Identifier: OT-12C-BC-F 18-13

Audio file: Account Code Billing (English and French) 19-1

Prompt Identifier: AC-1A-BC-E 19-1
 Prompt Identifier: AC-1A-BC-F 19-1
 Prompt Identifier: AC-2A-BC-E 19-1
 Prompt Identifier: AC-2A-BC-F 19-2
 Prompt Identifier: AC-2B-BC-E 19-2
 Prompt Identifier: AC-2B-BC-F 19-3
 Prompt Identifier: AC-2C-BC-F 19-3
 Prompt Identifier: AC-3A-BC-E 19-4

Prompt Identifier: AC-3A-BC-F 19-4
Prompt Identifier: AC-3B-BC-E 19-4
Prompt Identifier: AC-3B-BC-F 19-5
Prompt Identifier: AC-3C-BC-F 19-5
Prompt Identifier: AC-5A-BC-E 19-5
Prompt Identifier: AC-5A-BC-F 19-5

Audio file: Commercial Credit Card **20-1**

Prompt Identifier: CC-9B-BC-E (see an0844) 20-1
Prompt Identifier: CC-9A-BC-E (see an0844) 20-1
Prompt Identifier: CC-9A-BC-F (see an0844) 20-2
Prompt Identifier: REF-0B-BC-E (see an0844) 20-2
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About this document

When to use this document

Automated Alternate Billing Service (AABS) is a Nortel Networks (Northern Telecom) product that enables telephone operating companies to fully or partially automate certain types of toll calls that would otherwise require operator assistance. This document describes the voice announcements that are provided to assist callers using automated services in Canada.

How to check the version and issue of this document

The version and issue of the document are indicated by numbers, for example, 01.01.

The first two digits indicate the version. The version number increases each time the document is updated to support a new software release. For example, the first release of a document is 01.01. In the *next* software release cycle, the first release of the same document is 02.01.

The second two digits indicate the issue. The issue number increases each time the document is revised but rereleased in the *same* software release cycle. For example, the second release of a document in the same software release cycle is 01.02.

To determine which version of this document applies to the software in your office and how documentation for your product is organized, check the release information in *Product Documentation Directory*, 297-8991-001.

This document is written for all DMS-100 Family offices. More than one version of this document may exist. To determine whether you have the latest version of this document and how documentation for your product is organized, check the release information in *Product Documentation Directory*, 297-8991-001.

References in this document

The following documents are referred to in this document:

- *Product Documentation Directory*, 297-8991-001

- *System Administration and Maintenance Operating Procedures, 450-1301-310*

What precautionary messages mean

The types of precautionary messages used in Nortel Networks documents include attention boxes and danger, warning, and caution messages.

An attention box identifies information that is necessary for the proper performance of a procedure or task or the correct interpretation of information or data. Danger, warning, and caution messages indicate possible risks.

Examples of the precautionary messages follow.

ATTENTION Information needed to perform a task

ATTENTION

If the unused DS-3 ports are not deprovisioned before a DS-1/VT Mapper is installed, the DS-1 traffic will not be carried through the DS-1/VT Mapper, even though the DS-1/VT Mapper is properly provisioned.

DANGER Possibility of personal injury



DANGER

Risk of electrocution

Do not open the front panel of the inverter unless fuses F1, F2, and F3 have been removed. The inverter contains high-voltage lines. Until the fuses are removed, the high-voltage lines are active, and you risk being electrocuted.

WARNING Possibility of equipment damage



WARNING

Damage to the backplane connector pins

Align the card before seating it, to avoid bending the backplane connector pins. Use light thumb pressure to align the card with the connectors. Next, use the levers on the card to seat the card into the connectors.

CAUTION Possibility of service interruption or degradation



CAUTION

Possible loss of service

Before continuing, confirm that you are removing the card from the inactive unit of the peripheral module. Subscriber service will be lost if you remove a card from the active unit.

How commands, parameters, and responses are represented

Commands, parameters, and responses in this document conform to the following conventions.

Input prompt (>)

An input prompt (>) indicates that the information that follows is a command:

>BSY

Commands and fixed parameters

Commands and fixed parameters that are entered at a MAP terminal are shown in uppercase letters:

>BSY CTRL

Variables

Variables are shown in lowercase letters:

>BSY CTRL ctrl_no

The letters or numbers that the variable represents must be entered. Each variable is explained in a list that follows the command string.

Responses

Responses correspond to the MAP display and are shown in a different type:

```
FP 3 Busy CTRL 0: Command request has been submitted.  
FP 3 Busy CTRL 0: Command passed.
```

The following excerpt from a procedure shows the command syntax used in this document:

- 1 Manually busy the CTRL on the inactive plane by typing

>BSY CTRL ctrl_no

and pressing the Enter key.

where

ctrl_no is the number of the CTRL (0 or 1)

Example of a MAP response:

FP 3 Busy CTRL 0: Command request has been submitted.

FP 3 Busy CTRL 0: Command passed.

Description

Automated Alternate Billing Service

Automated Alternate Billing Service (AABS) is a Nortel Networks (Northern Telecom) product that enables telephone operating companies to fully or partially automate certain types of toll calls that would otherwise require operator assistance. In doing so, the amount of operator intervention is reduced. The long-term benefit is a reduction in operator expenditures.

The 0+ calls which can be automated are:

- collect calls
- third-number billing calls
- calling card billing calls
- commercial credit card billing calls

Additionally, collect and third-number calls that arrive at the operator can be handed off to AABS for call completion.

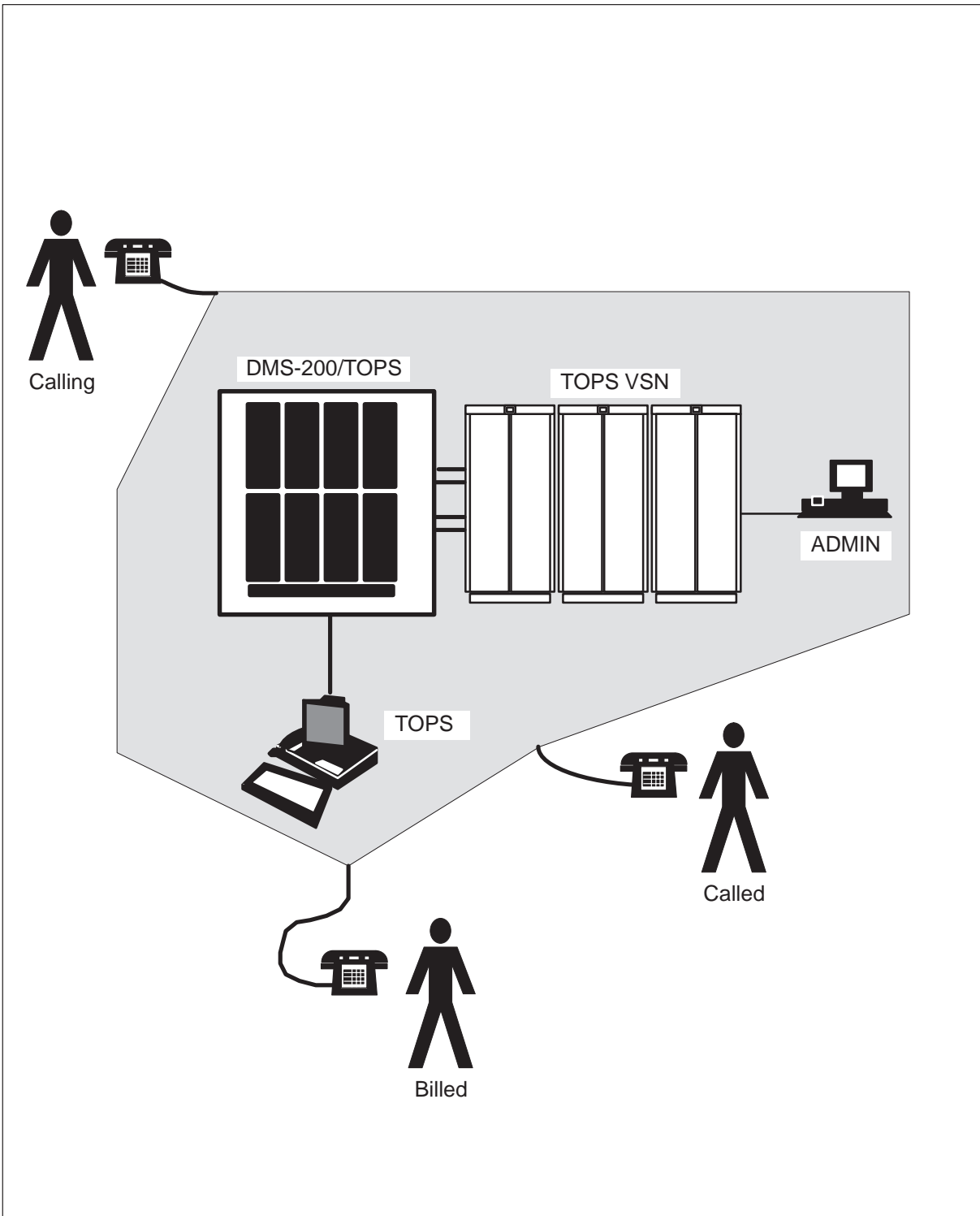
Although AABS is designed to supersede the current automated billing service, Mechanized Calling Card Service (MCCS) in America or Automated Calling Card Service (ACCS) in Canada, is still needed for sequence calling and database queries, and is used to handle any overflow traffic.

In the United States, AABS handles intraLATA calls and works in conjunction with TOPS InterLATA Carrier Service (TICS). In Canada, AABS handles all calls within North America. Automated Alternate Billing Service is offered on DMS-200 TOPS, DMS-200 Remote, and DMS 100/200 Remote nodes.

Automated Alternate Billing Service has two distinct components: the DMS hardware and software, and the Traffic Operator Position System – Voice Service Node (TOPS-VSN) hardware and software. These two components must necessarily interact with the traffic operator position system. The interaction between the systems (TOPS, TOPS VSN, and DMS) and with the subscribers is illustrated in Figure 1-1.

1-2 Description

Figure 1-1
AABS system and subscriber interaction



An overview of AABS operation

Calls that arrive at the DMS switch are screened for AABS suitability. Calls that cannot be handled by the TOPS VSN are routed to the operator. Calls that are suitable for TOPS VSN handling are sent directly to TOPS VSN.

Calls that are routed to the operator can be subsequently handed off to the TOPS VSN if they are collect calls or third-number billed calls, and if they meet suitability requirements following the operator interaction.

When calls are sent directly to the TOPS VSN for automated handling, the callers are prompted to specify the type of service required by a special tone, called a bong tone. If there is no response to the tone, a prerecorded speech message is delivered which identifies the range of acceptable subscriber actions.

The caller responds by making an entry on the telephone keypad or by signaling for the operator. A special number sequence identifies each type of service.

Once the TOPS VSN recognizes the caller request, it must obtain billing information. If the caller selects collect call service, the TOPS VSN already has the necessary billing information and proceeds to the next step automatically. For calling card calls and third party calls, the caller enters one of the following number patterns depending on the type of service requested: a calling card number or personal identification number (PIN); or a third party billing number.

After the billing information is known, the TOPS VSN accesses several databases on the DMS to verify billing data. In the case of calling card calls, billing is accepted by virtue of a valid calling card number. In the case of collect calls and third-number billing calls, the callers name is usually recorded and used to verify billing acceptance. The DMS rings the billed party, delivers a recorded message from the TOPS VSN requesting billing acceptance. The message can include a playback of the calling party name. The TOPS VSN then waits for a verbal or DTMF response that indicates whether or not charges will be accepted.

The interaction of hand-off calls with the TOPS VSN is abbreviated. It consists of an optional welcome message, followed by the billing acceptance and the record of the name of the caller and the locality.

When the verification process is complete, the TOPS VSN instructs the DMS to complete the call.

Call processing features

TOPS VSN is unique among the Nortel Networks DNC-based products. It can identify and then process calls using the following interactive features:

- speech or DTMF tone recognition
- real-time voice recording
- DTMF digit processing
- announcement delivery

The complex series of tasks required to perform these call processing features is orchestrated by the application call processing engine (ACPE). The ACPE uses state tables to ensure sequence control and execution of all its call processing tasks.

Call processing of 0+ calls is divided into two phases, the service selection phase and billing service phase. Operator Handoff calls are processed using an abbreviated form of the 0+ procedure; service selection and billing validation is made before the calls are handed off to the VSN.

Service selection phase

During the service selection phase, the caller must either select one of the billing methods listed below or signal for the operator.

- collect calls
- third party billing
- calling card billing
- commercial credit card billing
- sent paid billing (billing to the number from which the call originated)

Service selection begins with a bong tone and a service selection message. Some companies use a bong tone only and no introductory message. Following the bong tone the subscriber is expected to select a service by dialing one of the following numbers:

- dial 11 for collect call selection
- dial 12 for third-number billing selection
- dial the 10 digit billed number for third-number billing
- dial the calling card number or the calling card PIN number
- dial the commercial credit card number AND the credit card PIN number
- dial star for the AudioGram service if it is available
- dial 0 or hook-flash for the operator

Billing service phase

There are three types of billing services, one for each billing method the caller can choose. A description of each type follows.

Collect call service

Collect call service begins when the DMS switch checks the line information database (LIDB) or the billing validation authority (BVA) database to ensure that the billed number is not flagged as one that never accepts collect calls.

If required, the caller is prompted by the TOPS VSN to say his or her name. This name is recorded. (In some cases the operating company may choose to disable this feature). The call is then placed. When answered, the caller talking path is disabled to allow the TOPS VSN to deliver the billing acceptance message to the billed party.

During the billing acceptance message that is delivered from the TOPS VSN, the recorded name is announced to the billed party. The billed party must accept or reject charges by answering yes or no to the question posed by the TOPS VSN, or by entering the digit 1 if DTMF billing is enabled. If charges are accepted, the call is connected and the caller talking path is enabled. If charges are rejected, the caller is informed and asked to hang up.

Third-number billing service

Third-number billing service begins with a prompt from the TOPS VSN for the 10 digit number to bill. This number is checked by the DMS switch against data in the LIDB or BVA databases to ensure that it is not flagged as one that never accepts third-number billing charges.

Once this is done, the caller is prompted to say his or her name. The name is recorded and announced to the billed party during billing acceptance provided the operating company has not disabled this option.

Verbal or DTMF billing acceptance may only be required during certain times of the day. Ordinarily, verbal billing acceptance is not required between 12:00 midnight and 6:00 A.M. hours for all noncoin originated calls. Refer to the description of the User Interaction table in 450-1301-310 for an explanation of the parameters controlling this function. When verbal or DTMF billing acceptance is required, the billed party must answer yes or no to accept or reject the charges. If the charges are accepted, the caller is connected to the called number. If the charges are rejected, the caller is asked to hang up or to select another billing option.

Calling card number billing service

Calling card number billing service begins when the caller enters either a complete calling card number or a personal identification number (PIN) after the bong tone. The calling card number is then validated by the DMS switch. The call as dialed is also checked against the list of valid numbers the calling card may be used for. If the call can be billed to the calling card number, then it is connected. If the call cannot be billed to the calling card number, the caller is informed.

Commercial credit card number billing service

Commercial credit card (CCC) billing service provides callers with the option of billing calls to a valid CCC number.

A CCC number may be entered at any point in the call where entry of a standard calling card number is allowed. No special prompt is given asking the caller to enter a CCC number.

The CCC number is made up of the 11 digit number printed on the credit card and the 4 digit PIN associated with the credit card. When the VSN detects that the digits of a CCC have been entered, a timer is activated while waiting for the 4 digit PIN to be entered. If the timer expires before any of the PIN digits are entered, an announcement is played to remind the caller to enter the PIN.

Once all required digits have been entered, a validation request is passed to the DMS. If CCC billing is accepted, the call is connected. If the credit card database repeatedly denies billing to the CCC number specified, a referral announcement is played instructing the caller to contact an agent at the credit card company, and the call is terminated.

Message Delivery System

The message delivery system (MDS) allows a calling party to leave a voice message after initiating a call that was unable to complete. Examples of incomplete calls are calls that terminate to a busy station or to an unattended station (ring – no – answer).

AudioGram Service

AudioGram service is an enhancement to the basic MDS service. It allows a caller to initiate a call with the sole intention of leaving a voice message for the called party.

Signaling for an operator

The subscriber, either caller or billed party, may signal for an operator in a number of ways at various stages of call processing. During service selection, the caller may either dial 0, hook-flash, or wait for the service selection timeout to expire.

During billing verification, the operator can be signaled only for collect and third-number billing calls. The operator is connected when timeout and retry limits have been reached, or when the billed party stays on the line in response to a TOPS VSN message.

Interactive voice features

Interactive voice features are all functions of the Voice Interface (VI) SRU. Each feature is controlled by the ACPE which ensures that the function of each feature is executed at the proper time. Interactive voice features are discussed in the following paragraphs:

Speech recognition

Speech recognition is a unique feature of the VI and is used during billing acceptance. The TOPS VSN is programmed to recognize two words, yes and no.

Real-time voice recording

Real-time voice recording is also a feature of the VI. The name of the caller is recorded during the initial stage of billing service for playback to the billed party during billing acceptance. Any utterance is recorded by the TOPS VSN during the time frame allowed. If the caller speaks too soon, too long, or not at all, an error message is played and the caller is given another chance to record his or her name.

DTMF digit processing

Dual tone multifrequency (DTMF) digit processing is a function of the VI. The VI is capable of decoding and interpreting tones dialed from a DTMF telephone. This capability is required for service selection tasks, for dialing the billed number for third-number billing calls, for dialing the calling card or PIN number for calling card calls, and for dialing the commercial credit card and PIN number for commercial credit card calls.

Announcement delivery

Announcements are played to the caller and to the billed party. The purpose of the announcements may be any one of the following: instruction, error messages, information, or acceptance of charges. Announcement delivery is controlled by the ACPE.

Audio files

The voice prompts are grouped by audio files. Each voice prompt is uniquely identified by its audio file, sequence within the audio file, version, customer identification, and language. Additionally, a voice prompt maybe separated into segments (to allow playing a recorded name or locality in the middle of the prompt; or to allow flexibility of the duration of a pause between the segments), so a prompt may optionally include in the identification a segment number.

The following is an example of audio files: CS–9A1–ZZ–BC–F

- CS identifies the prompt as being in the audio file containing Collect Service prompts.
- 9 identifies the prompt as being the ninth within the audio file.
- A identifies the prompt as being version A of the ninth prompt.
- 1 identifies the prompt as the first of two or more prompts, with a recorded name or locality played in between or a flexible pause in between.
- BC identifies the creator of the prompt: Bell Canada.
- F identifies the language of the prompt as being French or that French is the primary language.

Current prompt identification abbreviations are as follows:

- Audio files:
 - SS service selection
 - CS collect service
 - TP third-number service
 - CC calling card service
 - CCC commercial credit card service
 - LS language selection
 - MD message delivery service
 - OT other prompts
- Languages:
 - E English
 - F French

Announcement groups

The announcements listed in the chapters that follow are made by the TOPS VSN. They are divided into the following groups:

- service selection – English and French
- collect calls – English and French
- third-number billing calls – English and French
- calling card calls – English and French
- commercial credit card calls – English and French
- language selection – English and French
- message delivery system – English and French
- other prompts – English and French
- operating company groups consisting of the following branding prompts:
 - Bell Canada – English and French
 - New Brunswick branding prompts – English and French
 - British Columbia – English
 - Maritime – English
 - Newfoundland
 - Quebec branding prompts – English and French
 - Manitoba – English
 - Saskatchewan – English
 - Prince Edward Island – English
 - NorthWest – English
- an account code group – English and French

1-10 Description

Prompts Table Default Datafill

English Language

The Prompts Table shown next displays only a part of each tuple in the table. The fields that are missing (Prompt 6—Prompt 16; Silence 5—Silence 15) from each tuple, or that are shown as blank in the table, contain zeros as the default datafill. (Fields Silence 1 through Silence 4 are represented in the table as S1 through S4.)

Table 2-1
Prompts Table

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
REC	RECORDED								
LOC	LOCALITY								
SS0	SS-0A-BC-E								
SS0_CB	SS-0A-BC-E								
SS2	SS-2A-BC-E								
SS3	SS-3A-BC-E								
SS4	SS-4A-BC-E								
SS5	SS-5A-BC-E								
SS6	SS-6A-BC-E								
SS7	SS-7A-BC-E								
SS8	SS-8A-BC-E								
SS9	SS-9A-BC-E								
SS10	SS-10A-BC-E								
SS11	SS-11A-BC-E								
SS12	SS-12A-BC-E								
SS13	SS-13A-BC-E								
SS14	SS-14A-BC-E								
SS15	SS-23A-BC-E								
—continued—									

2-2 Prompts Table Default Datafill

Table 2-1
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
SS16	SS-16A-BC-E								
SS17	SS-17A-BC-E								
SS18	SS-18A-BC-E								
SS19	SS-19A-BC-E								
SS20	SS-20A-BC-E								
SS21	SS-21A-BC-E								
SS22	SS-22A-BC-E								
SS23	SS-23A-BC-E								
SS24	SS-24A-BC-E								
SS24_CB	SS-24A-BC-E								
SS25	SS-25A-BC-E								
SS25_CB	SS-25A-BC-E								
SS26	SS-26A-BC-E								
SS26_CB	SS-26A-BC-E								
SS27	SS-27B-BC-E	1	MD-9A-B C-E	5	SS-32A- BC-E				
BRAND_BONG	MPLPC_SILENCE								
CS1	CS-1A-BC-E								
CS1_CB	CS-1A-BC-E								
CS2	CS-2A-BC-E								
CS3	CS-3A-BC-E								
CS4	CS-4A-BC-E								
CS5	CS-5A-BC-E								
CS6	CS-6A-BC-E								
CS7	CS-7A-BC-E								
CS8	CS-8A-BC-E								
CS9	CS-9A-BC-E								
CS10	CS-10A-BC-E								
CS11	CS-11A-BC-E								
CS12	CS-12A-BC-E								
CS13	CS-13A-BC-E								
CS14	CS-14A-BC-E								
—continued—									

Table 2-1
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
CS15	CS-15A-BC-E								
CS16	CS-16A-BC-E								
CS17	CS-17A-BC-E								
CS18	CS-18A-BC-E								
CS19	CS-19A-BC-E								
CS20	CS-20A-BC-E								
CS21	CS-21A-BC-E								
CC1	CC-1A-BC-E								
CC2	CC-2A-BC-E								
CC3	CC-3A-BC-E								
CC4	CC-4A-BC-E								
CC5	CC-5A-BC-E								
CC6	CC-6A-BC-E								
CC7	CC-7A-BC-E								
CC8	CC-3A-BC-E								
CC9	CC-9A-BC-E								
CC_REF	REF-0A-BC-E								
TP1	TP-1A-BC-E								
TP2	TP-2A-BC-E								
TP3	TP-3A-BC-E								
TP4	TP-4A-BC-E								
TP5	TP-5A-BC-E								
TP6	TP-6A-BC-E								
TP7	TP-7A-BC-E								
TP8	TP-8A-BC-E								
TP8_CB	TP-8A-BC-E								
TP9	TP-9A-BC-E								
TP10	TP-10A1-BC-E	5	TP-10A2-BC-E						
TP11	TP-11A-BC-E								
TP12	TP-12A-BC-E								
TP13	TP-13A-BC-E								
—continued—									

2-4 Prompts Table Default Datafill

Table 2-1
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
TP14	TP-14A-BC-E								
TP15	TP-15A-BC-E								
TP16	TP-16A-BC-E								
TP17	TP-17A-BC-E								
TP18	TP-19A-BC-E								
TP19	TP-19A-BC-E								
TP20	TP-20A-BC-E								
TP21	TP-21A-BC-E								
TP22	TP-22A-BC-E								
TP23	TP-23A-BC-E								
TP24	TP-24A-BC-E								
TP25	TP-25A-BC-E								
TP26	TP-26A-BC-E								
TP27	TP-27A-BC-E								
TP28	TP-28A-BC-E								
TP29	TP-29A-BC-E								
TP30	TP-30A-BC-E								
MPLPC_SIL	MPLPC_SILENCE								
OT0	OT-0A-BC-E								
OT0_CB	OT-0A-BC-E								
OT1	OT-1A-BC-E								
OT2	OT-2A-BC-E								
OT3	OT-3A1-BC-E	5	OT-3A2-BC-E						
OT4	OT-4A-BC-E								
OT5	OT-5A-BC-E								
OT6	OT-6A-BC-E								
OT7	OT-7A-BC-E								
OT8	OT-8A-BC-E								
OT9	OT-9A-BC-E								
OT10	OT-10A-BC-E								
OT11	OT-11A-BC-E								
—continued—									

Table 2-1
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
OT12	OT-12A-BC-E								
OT12_CB	OT-12A-BC-E								
OT13	OT-13A-BC-E								
OT14	OT-14A-BC-E								
OT15	OT-15A-BC-E								
OT16	OT-16A-BC-E								
OT17	OT-17A-BC-E								
OT18	OT-18A-BC-E								
OT19	OT-19A-BC-E								
OT20	OT-20A-BC-E								
OT21	OT-21A-BC-E								
OT22	OT-22A-BC-E								
OT23	OT-23A-BC-E								
OT24	OT-24A-BC-E								
OT25	OT-6A-BC-E								
OT26	OT-26A-BC-E								
OT27	OT-27A-BC-E								
OT28	OT-28A-BC-E								
OT29	OT-29A-BC-E								
OT30	OT-30A-BC-E								
OT31	OT-31A-BC-E								
OT32	OT-32A-BC-E								
OT33	OT-33A-BC-E								
OT34	OT-34A-BC-E								
OT35	OT-35A-BC-E								
OT36	OT-36A-BC-E								
OT37	OT-37A-BC-E								
OT38	OT-38A-BC-E								
OT39	OT-39A-BC-E								
OT42	OT-42A-BC-E								
OT43	OT-43A-BC-E								
OT44	OT-44A-BC-E								
—continued—									

Table 2-1
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
OT45	OT-45A-BC-E								
OT46	OT-46A-BC-E								
OT47	OT-47A-BC-E								
OT48	OT-48A-BC-E								
OT49	OT-49A-BC-E								
OT50	OT-50A-BC-E								
OT51	OT-51A-BC-E								
OT52	OT-52A-BC-E								
OT53	OT-53A-BC-E								
OT54	OT-54A-BC-E								
OT55	OT-55A-BC-E								
OT56	OT-56A-BC-E								
OT57	OT-57A-BC-E								
OT58	OT-58A-BC-E								
OT59	OT-59A-BC-E								
OT60	OT-60A-BC-E								
OT61	OT-61A-BC-E								
OT62	OT-62A-BC-E								
LS1	LS1-1A-BC-E								
LS2	LS1-2A-BC-E								
LS3	LS1-3A-BC-E								
LS4	LS1-4A-BC-E								
LS5	LS1-5A-BC-E								
LS6	LS1-6A-BC-E								
LS7	LS1-7A-BC-E								
LS8	LS1-8A-BC-E								
LS9	LS1-9A-BC-E								
LS10	LS1-10A-BC-E								
LS11	LS1-11A-BC-E								
LS12	LS1-12A-BC-E								
AC1	AC-1A-BC-E								
AC2	AC-2A-BC-E								
—continued—									

Table 2-1
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
AC3	AC-3A-BC-E								
AC4	OT-12A-BC-E								
AC5	AC-5A-BC-E								
MD1	MD-B2	0	MD-32A-BC-E	0	MD-37X-BC-E	2	MD-33A-BC-E		
MD2	MD-B2	0	OT-7A-BC-E	2	MD-27B-BC-E	0	MD-37X-BC-E	2	MD-33A-BC-E
MD3	MD-B2	0	OT-21A-BC-E	2	MD-27B-BC-E	0	MD-37X-BC-E	2	MD-33A-BC-E
MD4	MD-4C-BC-E								
MD5	MD-5A-BC-E								
MD6	MD-B2	0	MD-32A-BC-E	0	MD-37X-BC-E	2	MD-33A-BC-E		
MD7	MD-B2	0	MD-32A-BC-E	0	MD-37X-BC-E	2	MD-33A-BC-E		
MD10	MD-22A-BC-E	5	MD-21A-BC-E	5	MD-23A-BC-E	5	MD-10A-BC-E		
MD11	MD-21A-BC-E	5	MD-23A-BC-E	5	MD-20A-BC-E	5	MD-10A-BC-E		
MD12	MD-22A-BC-E	5	MD-23A-BC-E	5	MD-20A-BC-E	5	MD-10A-BC-E		
MD13	MD-22A-BC-E	5	MD-21A-BC-E	5	MD-20A-BC-E	5	MD-10A		
MD14	MD-21A-BC-E	5	MD-23A-BC-E	5	MD-10A-BC-E				
MD15	MD-22A-BC-E	5	MD-23A-BC-E	5	MD-10A-BC-E				
MD16	MD-22A-BC-E	5	MD-21A-BC-E	5	MD-10A-BC-E				
MD17	MD-23A-BC-E	5	MD-20A-BC-E	5	MD-10A-BC-E				
MD18	MD-22A-BC-E	5	MD-20A-BC-E	5	MD-10A-BC-E				
MD19	MD-21A-BC-E	5	MD-20A-BC-E	5	MD-10A-BC-E				
MD20	MD-20A-BC-E	5	MD-10A-BC-E						
—continued—									

Table 2-1
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
MD21	MD-21A-BC-E	5	MD-10A-BC-E						
MD22	MD-22A-BC-E	5	MD-10A-BC-E						
MD23	MD-23A-BC-E	5	MD-10A-BC-E						
MD24	MD-24A-BC-E								
MD25	MD-25D-BC-E	1	MD-9A-B C-E						
MD26	MD-26B-BC-E								
MD27A	MD-B2	0	OT-7A-B C-E	5	MD-27B-BC-E	0	MD-37X-BC-E	2	MD-30A-BC-E
MD27B	MD-B2	0	OT-21A-BC-E	5	MD-27B-BC-E	0	MD-37X-BC-E	2	MD-30A-BC-E
MD28	MD-28B-BC-E	0	MD-37X-BC-E	2	MD-31A-BC-E				
MD29	MD-B2	0	MD-29B-BC-E	0	MD-37X-BC-E	2	MD-30A-BC-E		
—end—									

French Language

The Prompts Table shown next displays only a part of each tuple in the table. The fields that are missing (Prompt 6—Prompt 16; Silence 5—Silence 15) from each tuple, or that are shown as blank in the table, contain zeros as the default datafill. (Fields Silence 1 through Silence 4 are represented in the table as S1 through S4.)

**Table 2-2
Prompts Table**

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
REC	RECORDED								
LOC	LOCALITY								
SS0	SS-0A-BC-F								
SS0_CB	SS-0A-BC-F								
SS2	SS-2A-BC-F								
SS3	SS-3A-BC-F								
SS4	SS-4A-BC-F								
SS5	SS-5A-BC-F								
SS6	SS-6A-BC-F								
SS7	SS-7A-BC-F								
SS8	SS-8A-BC-F								
SS9	SS-9A-BC-F								
SS10	SS-10A-BC-F								
SS11	SS-11A-BC-F								
SS12	SS-12A-BC-F								
SS13	SS-13A-BC-F								
SS14	SS-14A-BC-F								
SS15	SS-23A-BC-F								
SS16	SS-16A-BC-F								
SS17	SS-17A-BC-F								
SS18	SS-18A-BC-F								
SS19	SS-19A-BC-F								
SS20	SS-20A-BC-F								
SS21	SS-21A-BC-F								
SS22	SS-22A-BC-F								
SS23	SS-23A-BC-F								
—continued—									

Table 2-2
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
SS24	SS-0A-BC-F								
SS24_CB	SS-0A-BC-F								
SS25	SS-0A-BC-F								
SS25_CB	SS-0A-BC-F								
SS26	SS-0A-BC-F								
SS26_CB	SS-0A-BC-F								
SS27	SS-27B-BC-F								
BRAND_BONG	MPLPC_SILENCE								
CS1	CS-1A-BC-F								
CS1_CB	CS-1A-BC-F								
CS2	CS-2A-BC-F								
CS3	CS-3A-BC-F								
CS4	CS-4A-BC-F								
CS5	CS-5A-BC-F								
CS6	CS-6A-BC-F								
CS7	CS-7A-BC-F								
CS8	CS-8A-BC-F								
CS9	CS-9A-BC-F								
CS10	CS-10A-BC-F								
CS11	CS-11A-BC-F								
CS12	CS-12A-BC-F								
CS13	CS-13A-BC-F								
CS14	CS-14A-BC-F								
CS15	CS-15A-BC-F								
CS16	CS-16A-BC-F								
CS17	CS-17A-BC-F								
CS18	CS-18A-BC-F								
CS19	CS-19A-BC-F								
CS20	CS-20A-BC-F								
CS21	CS-21A-BC-F								
CC1	CC-1A-BC-F								
CC2	CC-2A-BC-F								
—continued—									

Table 2-2
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
CC3	CC-3A-BC-F								
CC4	CC-4A-BC-F								
CC5	CC-5A-BC-F								
CC6	CC-6A-BC-F								
CC7	CC-7A-BC-F								
CC8	CC-3A-BC-F								
CC9	CC-9A-BC-F								
CC_REF	REF-0A-BC-F								
TP1	TP-1A-BC-F								
TP2	TP-2A-BC-F								
TP3	TP-3A-BC-F								
TP4	TP-4A-BC-F								
TP5	TP-5A-BC-F								
TP6	TP-6A-BC-F								
TP7	TP-7A-BC-F								
TP8	TP-8A-BC-F								
TP8_CB	TP-8A-BC-F								
TP9	TP-9A-BC-F								
TP10	TP-10A1-BC-F	5	TP-10A2-BC-F						
TP11	TP-11A-BC-F								
TP12	TP-12A-BC-F								
TP13	TP-13A-BC-F								
TP14	TP-14A-BC-F								
TP15	TP-15A-BC-F								
TP16	TP-16A-BC-F								
TP17	TP-17A-BC-F								
TP18	TP-19A-BC-F								
TP19	TP-19A-BC-F								
TP20	TP-20A-BC-F								
TP21	TP-21A-BC-F								
TP22	TP-22A-BC-F								
—continued—									

Table 2-2
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
TP23	TP-23A-BC-F								
TP24	TP-24A-BC-F								
TP25	TP-25A-BC-F								
TP26	TP-26A-BC-F								
TP27	TP-27A-BC-F								
TP28	TP-28A-BC-F								
TP29	TP-29A-BC-F								
TP30	TP-30A-BC-F								
MPLPC_SIL	MPLPC_SILENCE								
OT0	OT-0A-BC-F								
OT0_CB	OT-0A-BC-F								
OT1	OT-1A-BC-F								
OT2	OT-2A-BC-F								
OT3	OT-3A1-BC-F	5	OT-3A2-BC-F						
OT4	OT-4A-BC-F								
OT5	OT-5A-BC-F								
OT6	OT-6A-BC-F								
OT7	OT-7A-BC-F								
OT8	OT-8A-BC-F								
OT9	OT-9A-BC-F								
OT10	OT-10A-BC-F								
OT11	OT-11A-BC-F								
OT12	OT-12A-BC-F								
OT12_CB	OT-12A-BC-F								
OT13	OT-13A-BC-F								
OT14	OT-14A-BC-F								
OT15	OT-15A-BC-F								
OT16	OT-16A-BC-F								
OT17	OT-17A-BC-F								
OT18	OT-18A-BC-F								
OT19	OT-19A-BC-F								
—continued—									

Table 2-2
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
OT20	OT-20A-BC-F								
OT21	OT-21A-BC-F								
OT22	OT-22A-BC-F								
OT23	OT-23A-BC-F								
OT24	OT-24A-BC-F								
OT25	OT-6A-BC-F								
OT26	OT-26A-BC-F								
OT27	OT-27A-BC-F								
OT28	OT-28A-BC-F								
OT29	OT-29A-BC-F								
OT30	OT-30A-BC-F								
OT31	OT-31A-BC-F								
OT32	OT-32A-BC-F								
OT33	OT-33A-BC-F								
OT34	OT-34A-BC-F								
OT35	OT-35A-BC-F								
OT36	OT-36A-BC-F								
OT37	OT-37A-BC-F								
OT38	OT-38A-BC-F								
OT39	OT-39A-BC-F								
OT42	OT-42A-BC-F								
OT43	OT-43A-BC-F								
OT44	OT-44A-BC-F								
OT45	SS-8A-BC-F								
OT46	OT-46A-BC-F								
OT47	OT-47A-BC-F								
OT48	OT-48A-BC-F								
OT49	OT-49A-BC-F								
OT50	OT-50A-BC-F								
OT51	OT-51A-BC-F								
OT52	OT-52A-BC-F								
OT53	OT-53A-BC-F								
—continued—									

Table 2-2
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
OT54	OT-54A-BC-F								
OT55	OT-55A-BC-F								
OT56	OT-56A-BC-F								
OT57	OT-57A-BC-F								
OT58	OT-58A-BC-F								
OT59	OT-59A-BC-F								
OT60	OT-60A-BC-F								
OT61	OT-61A-BC-F								
OT62	OT-62A-BC-F								
LS1	LS1-1A-BC-F								
LS2	LS1-2A-BC-F								
LS3	LS1-3A-BC-F								
LS4	LS1-4A-BC-F								
LS5	LS1-5A-BC-F								
LS6	LS1-6A-BC-F								
LS7	LS1-7A-BC-F								
LS8	LS1-8A-BC-F								
LS9	LS1-9A-BC-F								
LS10	LS1-10A-BC-F								
LS11	LS1-11A-BC-F								
LS12	LS1-12A-BC-F								
AC1	AC-1A-BC-F								
AC2	AC-2A-BC-F								
AC3	AC-3A-BC-F								
AC4	OT-12A-BC-F								
AC5	AC-5A-BC-F								
MD1	MD-B2	0	MD-32A-BC-F	0	MD-37W-BC-F	2	MD-33A-BC-F		
MD2	MD-B2	0	OT-7A-BC-E	5	MD-27B-BC-E	0	MD-37W-BC-E	2	MD-33A-BC-E
MD3	MD-B2	0	OT-21A-BC-F	2	MD-27B-BC-F	0	MD-37W-BC-F	2	MD-33A-BC-F
MD4	MD-4C-BC-F								
—continued—									

Table 2-2
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
MD5	MD-5A-BC-F								
MD6	MD-B2	0	MD-32A- BC-F	0	MD-37W -BC-F	2	MD-33A- BC-F		
MD7	MD-B2	0	MD-32A- BC-F	0	MD-37W -BC-F	2	MD-33A- BC-F		
MD10	MD-22A-BC-F	5	MD-21A- BC-F	5	MD-23A- BC-F	5	SS-32B- BC-F		
MD11	MD-21A-BC-F	5	MD-23A- BC-F	5	MD-20A- BC-F	5	SS-32B- BC-F		
MD12	MD-22A-BC-F	5	MD-23A- BC-F	5	MD-20A- BC-F	5	SS-32B- BC-F		
MD13	MD-22A-BC-F	5	MD-21A- BC-F	5	MD-20A- BC-F	5	SS-32B- BC-F		
MD14	MD-21A-BC-F	5	MD-23A- BC-F	5	SS-32B- BC-F				
MD15	MD-22A-BC-F	5	MD-23A- BC-F	5	SS-32B- BC-F				
MD16	MD-22A-BC-F	5	MD-21A- BC-F	5	SS-32B- BC-F				
MD17	MD-23A-BC-F	5	MD-20A- BC-F	5	SS-32B- BC-F				
MD18	MD-22A-BC-F	5	MD-20A- BC-F	5	SS-32B- BC-F				
MD19	MD-21A-BC-F	5	MD-20A- BC-F	5	SS-32B- BC-F				
MD20	MD-20A-BC-E	5	SS-32B- BC-F						
MD21	MD-21A-BC-E	5	SS-32B- BC-F						
MD22	MD-22A-BC-E	5	SS-32B- BC-F						
MD23	MD-23A-BC-E	5	SS-32B- BC-F						
MD24	MD-24A-BC-F								
MD25	MD-25B-BC-F								
MD26	MD-26B-BC-F								
MD27A	MD-B2	0	OT-7A-B C-F	5	MD-27B- BC-F	0	MD-37W -BC-F	2	MD-30A- BC-F
--continued--									

Table 2-2
Prompts Table (continued)

Prompt Nam	Prompt 1	S 1	Prompt 2	S 2	Prompt 3	S 3	Prompt 4	S 4	Prompt 5
MD27B	MD-B2	0	OT-21A- BC-F	5	MD-27B- BC-F	0	MD-37W -BC-F	2	MD-30A- BC-F
MD28	MD-28B-BC-F	0	MD-37W -BC-F	2	MD-31A- BC-F				
MD29	MD-B2	0	MD-29B- BC-F	0	MD-37W -BC-F	2	MD-30A- BC-F		
—end—									

Service Selection Prompts (English)

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- Welcome is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Automated Billing Service.

Prompt Identifier: SS-1A-BC-E

Context

- User interaction starts.
- The card number entered in service selection state is invalid and the subscriber does not respond to the error announcement twice in calling card handling state.

Text

BONG

Prompt Identifier: SS-2A-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a collect call, press one one now; to charge this call to a calling card or to another number, please enter the number; for person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-2B-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a collect call, dial one one now; to charge this call to a calling card or to another number, please dial the number; for person-to-person and other calls, remain on the line and dial zero for the operator.

Prompt Identifier: SS-2C-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a collect call, enter one one now; to charge this call to a calling card or to another number, please enter the number; for person-to-person and other calls, enter zero for the operator.

Prompt Identifier: SS-2D-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a collect call, press one one now; to charge this call to a calling card, enter the calling card number; to charge this call to another number, enter the area code and number; for person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-2E-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a collect call, dial one one now; to charge this call to a calling card, dial the calling card number; to charge this call to another number, dial the area code and number; for person-to-person and other calls, remain on the line and dial zero for the operator.

Prompt Identifier: SS-2F-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a collect call, enter one one now; to charge this call to a calling card, enter the calling card number; to charge this call to another number, enter the area code and number; for person-to-person and other calls, enter zero for the operator.

Prompt Identifier: SS-2G-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to a calling card, enter the calling card number now; for a collect call, press one one; to charge this call to another number, enter the area code and number; for person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-2H-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a collect call, press one-one now. To charge this call to your calling card, enter your calling card number. To charge this call to another number, press one-two. For person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-2J-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to a calling card, enter the calling card number now. To charge this call to another number, press one-two. For a collect call, press one-one. For person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-2J1-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to a calling card, enter the calling card number now. For a collect call, press one-one. To charge this call to another number, press one-two. For person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-2J2-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to a calling card, enter the calling card number now. For a collect call, press one-one. To charge this call to another number, press one-two. For person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-3A-BC-E

Context

- Subscriber entered an incomplete pattern after an announcement.
- The number of input digits is greater than 2 digits, less than 14 digits, and not 7 digits.
- An error announcement has been played before this.

Text

Please enter the complete number again.

Prompt Identifier: SS-3B-BC-E

Context

- Subscriber entered an incomplete pattern after an announcement.
- The number of input digits is greater than 2 digits, less than 14 digits, and not 7 digits.
- An error announcement has been played before this.

Text

Please dial the complete number again.

Prompt Identifier: SS-4A-BC-E

Context

- Reprompt after format error on input digits.
- An error announcement has been played before this prompt.

Text

Please enter the number again from the beginning.

Prompt Identifier: SS-4B-BC-E

Context

- Reprompt after format error on input digits.
- An error announcement has been played before this prompt.

Text

Please dial the number again from the beginning.

Prompt Identifier: SS-5A-BC-E

Context

- Only collect billing is allowed.
- Subscriber entered zero after Bong.
- OR – Prison call.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a person-to-person call, press zero now. If you will speak to anyone who answers, please hold while your call is being placed.

Prompt Identifier: SS-5B-BC-E

Context

- Only collect billing is allowed.
- Subscriber entered zero after Bong.
- OR – Prison call.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a person-to-person call, dial zero now. If you will speak to anyone who answers, please hold while your call is being placed.

Prompt Identifier: SS-5C-BC-E

Context

- Only collect billing is allowed.
- Subscriber entered zero after Bong.
- OR – Prison call.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a person-to-person call, please enter zero now. If you will speak to anyone who answers, please hold while your call is being placed.

Prompt Identifier: SS-5D-BC-E

Context

- Only collect billing is allowed.
- Subscriber entered zero after Bong.
- OR – Prison call.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Your collect call is being processed. For a person-to-person call, press zero for the operator now.

Prompt Identifier: SS-6A-BC-E

Context

- Call not restricted to any billing types.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - only 1 digit has been entered
 - 2 digits have been entered but not 11 or 12
 - incomplete DTMF pattern
- An error announcement has been played before this.

Text

If you want to place a collect call, press one one now; to charge this call to your calling card, enter your calling card number; to charge this call to another number, press one two; to speak to the operator, press zero.

Prompt Identifier: SS-6B-BC-E**Context**

- Call not restricted to any billing types.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - only 1 digit has been entered
 - 2 digits have been entered but not 11 or 12
 - incomplete DTMF pattern
- An error announcement has been played before this.

Text

If you want to place a collect call, dial one one now; to charge this call to your calling card, dial your calling card number; to charge this call to another number, dial one two; to speak to the operator, remain on the line and dial zero.

Prompt Identifier: SS-6C-BC-E**Context**

- Call not restricted to any billing types.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - only 1 digit has been entered
 - 2 digits have been entered but not 11 or 12
 - incomplete DTMF pattern
- An error announcement has been played before this.

Text

If you want to place a collect call, enter one one now; to charge this call to your calling card, enter your calling card number; to charge this call to another number, enter one two; to speak to the operator, enter zero.

Prompt Identifier: SS-6D-BC-E

Context

- Call not restricted to any billing types.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - only 1 digit has been entered
 - 2 digits have been entered but not 11 or 12
 - incomplete DTMF pattern
- An error announcement has been played before this.

Text

If you want to charge this call to your calling card, enter your calling card number now; to place a collect call, press one one; to charge this call to another number, press one two; to speak to the operator, press zero.

Prompt Identifier: SS-6E-BC-E

Context

- Call not restricted to any billing types.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - only 1 digit has been entered
 - 2 digits have been entered but not 11 or 12
 - incomplete DTMF pattern
- An error announcement has been played before this.

Text

If you want to charge this call to a calling card, enter the calling card number now. To charge this call to another number, press one-two. To place a collect call, press one-one. To speak to the operator, press zero.

Prompt Identifier: SS-7A-BC-E

Context

- Collect is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

If you want to charge this call to your calling card, enter your calling card number now; to charge this call to another number, press one two; to place a person-to-person call, press zero for the operator.

Prompt Identifier: SS-7B-BC-E

Context

- Collect is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

If you want to charge this call to your calling card, dial your calling card number now; to charge this call to another number, dial one two; to place a person-to-person call, remain on the line and dial zero for the operator.

Prompt Identifier: SS-7C-BC-E

Context

- Collect is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

If you want to charge this call to your calling card, enter your calling card number now; to charge this call to another number, enter one two; to place a person-to-person call, enter zero for the operator.

Prompt Identifier: SS-7D-BC-E

Context

- Collect is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to your calling card - phone card, enter your calling card number now. To charge this call to another number, press one two.

Prompt Identifier: SS-7E-BC-E

Context

- Collect is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to your calling card number, enter the number now. To charge this call to another number, press one two.

Prompt Identifier: SS-8A-BC-E**Context**

- One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-E or this prompt.

Text

The number as entered is incorrect.

Prompt Identifier: SS-8B-BC-E**Context**

- One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-E or this prompt.

Text

The number as dialed is incorrect.

Prompt Identifier: SS-8C-BC-E**Context**

- One of the following dialing errors occurred:
 - 1 digit other than zero has been entered
 - 2 digits other than 11 or 12 have been entered
 - an incorrect pattern has been entered
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-E or this prompt.

Text

The number as pressed is incorrect.

Prompt Identifier: SS-9A-BC-E

Context

- Third-number billing is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

If you want to place a collect call, press one one now; to charge this call to your calling card, enter your calling card number; to place a person-to-person call, press zero for the operator.

Prompt Identifier: SS-9B-BC-E

Context

- Third-number billing is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

If you want to charge this call to your calling card, enter your calling card number now; to place a collect call press one one; to place a person-to-person call, press zero for the operator.

Prompt Identifier: SS-10A-BC-E

Context

- Calling Card is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

If you want to place a collect call, press one one now; to charge this call to another number, press one two; to place a person-to-person call, press zero for the operator.

Prompt Identifier: SS-10B-BC-E**Context**

- Calling Card is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to another number, press one-two. To place a collect call, press one-one. For person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-11A-BC-E**Context**

- Third-number billing is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected
 - only 1 digit other than 11 or 12 have been entered
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

If you want to place a collect call, press one one now; to charge this call to your calling card, enter your calling card number, to speak to the operator, press zero.

Prompt Identifier: SS-11B-BC-E

Context

- Third-number billing is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected
 - only 1 digit other than 11 or 12 have been entered
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

If you want to charge this call to your calling card, enter your calling card number now; to place a collect call, press one one; to speak to the operator, press zero.

Prompt Identifier: SS-12A-BC-E

Context

- Calling card billing is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected
 - only 1 digit other than 11 or 12 have been entered
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

If you want to place a collect call, press one one now; to charge this call to another number, press one two; to speak to the operator, press zero.

Prompt Identifier: SS-13A-BC-E

Context

- Error condition.
- The call information indicates that the call is restricted to all billing types. Datafill error suspected.

Text

Your call cannot be completed as dialed. Please hang up and dial your operator for assistance.

Prompt Identifier: SS-14A-BC-E

Context

Billing type Collect has been selected for DA call.

Text

Directory assistance cannot accept collect calls.

Prompt Identifier: SS-15A-BC-E

Context

The call is restricted from collect and collect billing type has been selected.

Text

None.

Prompt Identifier: SS-16A-BC-E

Context

The call is restricted from third-number billing and third-number billing type has been selected.

Text

Calls cannot be charged to another number from this telephone.

Prompt Identifier: SS-16B-BC-E

Context

The call is restricted from third-number billing and third-number billing type has been selected.

Text

Calls cannot be billed to another number from this telephone.

Prompt Identifier: SS-17A-BC-E

Context

The call is restricted from calling card billing and calling card billing type has been selected.

Text

Calling card calls cannot be placed from this telephone.

Prompt Identifier: SS-17B-BC-E

Context

The call is restricted from calling card billing and calling card billing type has been selected.

Text

Calling card calls cannot be made from this telephone.

Prompt Identifier: SS-18A-BC-E

Context

- Only calling card is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

If you want to charge this call to your calling card, enter your calling card number now; to place a person-to-person call, press zero for the operator.

Prompt Identifier: SS-19A-BC-E**Context**

- Only third-number billing is allowed.
- Caller entered zero after Bong and operating company does not want to refer the call to the operator yet (D7=false).
- OR – No response, within 1 second (T2=1.0), from caller after Bong Tone.
- OR – No response, within 5 seconds (T3=5.0), from caller after first time of playing this prompt.
- Welcome announcement may have been played previous to this announcement.
- In a bilingual AABS, requesting language selection may have happened previous to this announcement.

Text

If you want to charge this call to another number, enter the area code and number now; to place a person-to-person call, press zero for the operator.

Prompt Identifier: SS-19B-BC-E**Context**

- Only third-number billing is allowed.
- Caller entered zero after Bong and operating company does not want to refer the call to the operator yet (D7=false).
- OR – No response, within 1 second (T2=1.0), from caller after Bong Tone.
- OR – No response, within 5 seconds (T3=5.0), from caller after first time of playing this prompt.
- Welcome announcement may have been played previous to this announcement.
- In a bilingual AABS, requesting language selection may have happened previous to this announcement.

Text

If you want to charge this call to another number, press one-two now To place a person-to-person call, press zero for the operator.

Prompt Identifier: SS-20A-BC-E

Context

- Only third-number billing is allowed.
- No response to this message after 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected;
 - only 1 digit has been entered
 - 2 digits have been entered but not 11 or 12
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

If you want to charge this call to another number, enter the area code and number now; to speak to the operator, press zero.

Prompt Identifier: SS-20B-BC-E

Context

- Only third-number billing is allowed.
- No response to this message after 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected;
 - only 1 digit has been entered
 - 2 digits have been entered but not 11 or 12
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

If you want to charge this call to another number, press one-two now. To speak to the operator, press zero.

Prompt Identifier: SS–21A–BC–E**Context**

- Only calling card billing is allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT–45A–BC–E or this prompt.
- An error announcement has been played before this.

Text

If you want to charge this call to your calling card, enter your calling card number now; to speak to the operator, press zero.

Prompt Identifier: SS–22A–BC–E**Context**

- Collect is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT–45A–BC–E or this prompt.
- An error announcement has been played before this.

Text

If you want to charge this call to your calling card, enter your calling card number now; to charge this call to another number, press one two; to speak to the operator, press zero.

Prompt Identifier: SS-23A-BC-E

Context

- Subscriber has selected collect charges.
- Call is restricted from collect charges because either the calling or called station is restricted from collect.

Text

This call may not be billed as collect.

Prompt Identifier: SS-24A-BC-E

Location

See chapter *Branding Prompts (English)*

Prompt Identifier: SS-25A-BC-E

Location

See chapter *Branding Prompts (English)*

Prompt Identifier: SS-26A-BC-E

Location

See chapter *Branding Prompts (English)*

Prompt Identifier: SS-27A-BC-E

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to a calling Card, enter the calling Card number now. For a collect call, press one one. To charge this call to another number, press one two. To send a message, press star. For person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS-27B-BC-E**Context**

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to a calling card, enter the calling card number now. For a Collect call, press one one. To charge this call to another number, press one two. To send a message, press star for ...

Prompt Identifier: SS-28A-BC-E**Context**

- Only calling card billing is allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

To charge this call to a calling card, enter the calling card number now.

Prompt Identifier: SS-28B-BC-E

Context

- Only calling card billing is allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

If you want to charge this call to a calling card, enter the calling card number now.

Prompt Identifier: SS-29A-BC-E

Context

- Only collect billing is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For a collect call, press one one.

Prompt Identifier: SS-30A-BC-E

Context

- Only third number biling is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To charge this call to another number, press one two.

Prompt Identifier: SS–31A–BC–E**Context**

- Only messaging is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To send a message, press star.

Prompt Identifier: SS–31B–BC–E**Context**

- Only messaging is allowed.
- To be added to other prompts as required.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To send a message press star for ...

Prompt Identifier: SS–32A–BC–E**Context**

- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

For person-to-person and other calls, press zero for the operator.

Prompt Identifier: SS–32B–BC–E**Context**

- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

To speak to the operator, press zero.

Collect Prompts (English)

Prompt Identifier: CS-1A-BC-E

Context

Collect billing has been accepted by billed party.

Text

Thank you. Please go ahead.

Prompt Identifier: CS-1B-BC-E

Context

Collect billing has been accepted by billed party.

Text

Thank you.

Prompt Identifier: CS-2A-BC-E

Context

- The database response indicates that the called number is not in service.
- Most likely a dialing error occurred.
- The call will be terminated after this message.

Text

The number you have dialed is not in service. Please check the number and try your call again.

Prompt Identifier: CS-3A-BC-E

Context

The calling party went on-hook during the billing verification process.

Text

<On-hook click>. The person calling you has hung up. You will not be billed for this call. Please hang up now.

Prompt Identifier: CS-3B-BC-E

Context

The calling party went on-hook during the billing verification process.

Text

<On-hook click>. The person calling you has hung up. You will not be charged for this call. Please hang up now.

Prompt Identifier: CS-4A-BC-E

Context

- First announcement to the called party after the telephone company's branding has been played.
- Corresponds to CS-5A-BC-E and CS-18A-BC-E, but caller's name is used.

Text

You have a collect call from : <pre-recorded name>.

Prompt Identifier: CS-5A-BC-E

Context

- Telephone Company branding has been played.
- First announcement to the called party.
- Corresponds to CS-4A-BC-E and CS-18A-BC-E, but caller's name/locality is not used.

Text

You have a collect call.

Prompt Identifier: CS-6A-BC-E

Context

- Collect call from prison.
- Branding message has been played.
- First announcement to the called party.
- Caller's name/locality is not used.

Text

You have a collect call.

Prompt Identifier: CS-6B-BC-E**Context**

- Collect call from a prison or other type of correctional institute.
- Branding message has been played.
- First announcement to the called party.
- Caller's name/locality is not used.

Text

You have a collect call from a correctional institute.

Prompt Identifier: CS-7A-BC-E**Context**

- The database response indicates that the billed party does not accept collect charges.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

At the customer's request, collect calls may not be placed to this number.

Prompt Identifier: CS-8A-BC-E**Context**

- Database response indicates that the billed number is a public phone number.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

The number you have dialed is a public telephone which cannot accept collect calls.

Prompt Identifier: CS-8B-BC-E**Context**

- Database response indicates that the billed number is a public phone number.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

The number you have dialed is a pay telephone which cannot accept collect calls.

Prompt Identifier: CS-8C-BC-E

Context

- Database response indicates that the billed number is a public phone number.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

The number you have entered is a public telephone to which collect calls are not accepted.

Prompt Identifier: CS-9A-BC-E

Context

- No response to the previous billing acceptance announcement within 4 seconds.
- Retry counts have not been exceeded.
- Corresponds to CS-11A-BC-E and CS-19A-BC-E, but caller's name is used.

Text

You have a collect call from: <pre-recorded name>.

Prompt Identifier: CS-10A-BC-E

Context

- One of the following speech errors has occurred during billing verification: speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Corresponds to CS-13A-BC-E and CS-20a-BC-E, but caller's name is used.

Text

Your response was not understood. You have a collect call from: <Pre-recorded name>.

Prompt Identifier: CS-11A-BC-E

Context

- No response to the previous billing acceptance announcement within 4 seconds.
- Retry counts have not been exceeded.
- Corresponds to CS-9A-BC-E and CS-19A-BC-E, but caller's name/locality is not used.

Text

You have a collect call.

Prompt Identifier: CS-12A-BC-E

Context

- Collect call from prison.
- No response to the previous billing acceptance announcement within 4 seconds.
- Retry counts have not been exceeded.
- Caller's name/locality is not used.

Text

You have a collect call.

Prompt Identifier: CS-13A-BC-E

Context

- One of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Corresponds to CS-10A-BC-E and CS-20A-BC-E, but caller's name/locality is not used.

Text

Your response was not understood. You have a collect call.

Prompt Identifier: CS-14A-BC-E

Context

- Collect call from prison.
- One of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Caller's name/locality is not used.

Text

Your response was not understood. You have a collect call.

Prompt Identifier: CS-15A-BC-E

Context

- An invalid DTMF response was received from the billed part during billing verification.
- Retry counts have not been exceeded.
- Corresponds to CS-16A-BC-E and CS-21A-BC-E, but caller's name is used.

Text

Your response is not valid. You have a collect call from :
<Pre-recorded name>

Prompt Identifier: CS-16A-BC-E

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Corresponds to CS-15A-BC-E and CS-21A-BC-E, but caller's name/locality is not used.

Text

Your response is not valid. You have a collect call.

Prompt Identifier: CS-17A-BC-E

Context

- Collect call from prison.
- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Caller's name/locality is not used.

Text

Your response is not valid. You have a collect call.

Prompt Identifier: CS-18A-BC-E

Context

- First announcement to the called party after the telephone company's branding has been played.
- Corresponds to CS-4A-BC-E and CS-5A-BC-E, but caller's name is used.

Text

You have a collect call from : <locality>.

Prompt Identifier: CS-19A-BC-E

Context

- No response to the previous billing acceptance announcement within 4 seconds.
- Retry counts have not been exceeded.
- Corresponds to CS-9A-BC-E and CS-11A-BC-E, but caller's locality is used.

Text

You have a collect call from: <locality>.

Prompt Identifier: CS-20A-BC-E

Context

- One of the following speech errors has occurred during billing verification: speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Corresponds to CS-10A-BC-E and CS-13A-BC-E, but caller's locality is used.

Text

Your response was not understood. You have a collect call from: <locality>.

Prompt Identifier: CS-21A-BC-E

Context

- An invalid DTMF response was received from the billed part during billing verification.
- Retry counts have not been exceeded.
- Corresponds to CS-15A-BC-E and CS-16A-BC-E, but caller's locality is used.

Text

Your response is not valid. You have a collect call from : <locality>.

Third-number Prompts (English)

Prompt Identifier: TP-1A-BC-E

Context

- Subscriber does not respond to the reprompt announcement after entering an invalid number.
- Retry counts (D1=1), (D3=2) have not been attained.

Comment

Subscriber has (T6=5 seconds) to enter digits.

Text

Please enter the area code and number now.

Prompt Identifier: TP-1B-BC-E

Context

- Subscriber does not respond to the reprompt announcement after entering an invalid number.
- Retry counts (D1=1), (D3=2) have not been attained.

Comment

Subscriber has (T6=5 seconds) to enter digits.

Text

Please dial the area code and number now.

Prompt Identifier: TP-2A-BC-E

Context

- An incorrect 10 digit pattern has been entered.
- Retry counts (D2=1) and (D3=2) have not been attained.

Text

Please enter the area code and number again.

Prompt Identifier: TP-2B-BC-E

Context

- An incorrect 10 digit pattern has been entered.
- Retry counts (D2=1) and (D3=2) have not been attained.

Text

Please dial the area code and number again.

Prompt Identifier: TP-3A-BC-E

Context

- The database response indicates that the billed party does not accept third-number charges.
- The call will either be terminated, referred to the operator or looped back to service selection for alternate billing, depending upon office parameter C21.

Text

At the customer's request, calls may not be billed to this number.

Prompt Identifier: TP-3B-BC-E

Context

- The database response indicates that the billed party does not accept third-number charges.
- The call will either be terminated, referred to the operator or looped back to service selection for alternate billing, depending upon office parameter C21.

Text

At the customer's request, calls may not be charged to this number.

Prompt Identifier: TP-4A-BC-E

Context

- The database response indicates that the billed number is a public phone number.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

The billing number you have entered is a public telephone which cannot accept charges.

Prompt Identifier: TP-4B-BC-E**Context**

- The database response indicates that the billed number is a public phone number.
- The call will either be disconnected, referred to operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

The billing number you have dialed is a public telephone which cannot accept charges.

Prompt Identifier: TP-4C-BC-E**Context**

- The database response indicates that the billed number is a public phone number.
- The call will either be disconnected, referred to operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

The billing number you have entered is a pay telephone which cannot accept charges.

Prompt Identifier: TP-4D-BC-E**Context**

- The database response indicates that the billed number is a public phone number.
- The call will either be disconnected, referred to operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

The billing number you have entered is a public telephone to which calls cannot be charged.

Prompt Identifier: TP-5A-BC-E**Context**

- The database response indicates that verbal billing verification is required, and the time of the day is within the datafilled time period. The datafill indicates either automatic rejection of billing or use alternate billing.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing.

Text

We do not place calls billed to another number at this hour.

Prompt Identifier: TP-5B-BC-E

Context

- The database response indicates that verbal billing verification is required, and the time of the day is within the datafilled time period. The datafill indicates either automatic rejection of billing or use alternate billing.
- The call will either be disconnected, referred to operator, or looped back to service selection.

Text

We do not place calls charged to another number at this hour.

Prompt Identifier: TP-6A-BC-E

Context

- One of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.

Text

Your response was not understood. We have a request to bill a call to your number. The call is being placed to another number by: <prerecorded name>.

Prompt Identifier: TP-7A-BC-E

Context

- Branding has been played.
- First announcement to the billed party.

Text

We have a request to bill a call to your number. The call is being placed to another number by: <prerecorded name>.

Prompt Identifier: TP-8A-BC-E

Context

- Acceptance of charges has been received from billed party,
- Billed party has been released,
- Calling party may have heard the billing verification progress.

Text

Thank you for waiting. Your call is now being placed.

Prompt Identifier: TP-8B-BC-E

Context

- Acceptance of charges has been received from billed party,
- Billed party has been released,
- Calling party may have heard the billing verification progress.

Text

The charges for your call have been accepted. Your call is now being placed.

Prompt Identifier: TP-9A-BC-E

Context

- No response to the billing acceptance announcement in 4 seconds.
- Retry counts have not been exceeded.

Text

We have a request to bill a call to your number. The call is being placed to another number by: <prerecorded name>.

Prompt Identifier: TP-10A-BC-E

Reference

Third-number handling: S3450, S3462.

Context

Billed party has answered YES to the billing verification announcement.

Text

You have accepted the charges. Please hang up now. (Pause).
For operator assistance, remain on the line.

Prompt Identifier: TP-11A-BC-E

Context

- The database response indicates that the billed number is not in service.
- The call will either be disconnected, referred to operator or looped back to service selection after this announcement, depending upon datafill.
- If disconnected, it will be followed by another announcement.

Text

The billing number you have entered is not in service.

Prompt Identifier: TP-11B-BC-E

Context

- The database response indicates that the billed number is not in service.
- The call will either be disconnected, referred to operator or looped back to service selection after this announcement.
- If disconnected, it will be followed by another announcement.

Text

The billing number you have dialed is not in service.

Prompt Identifier: TP-12A-BC-E

Context

- Treatment was received when connecting the billed party and a C7=50 seconds timeout has expired. The calling party has heard the progress of the call.
- An error is reported when DMS is trying to connect the billed party.
- The call will either be disconnected, referred to operator, or looped back to service selection for alternate billing.

Text

No one could be reached to accept the charges for this call.

Prompt Identifier: TP-13A-BC-E

Context

- One of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Corresponds to TP-6A-BC-E and TP-21A-BC-E, but caller's name/locality is not used.

Text

Your response was not understood. We have a request to bill a call to your number. The call is being placed to another number.

Prompt Identifier: TP-14A-BC-E

Context

- Branding message has been played.
- Corresponds to TP-7A-BC-E and TP-19A-BC-E, but caller's name/locality is not used.
- First announcement to the billed party.

Text

We have a request to bill a call to your number. The call is being placed to another number.

Prompt Identifier: TP-15A-BC-E**Context**

- No response to the billing acceptance announcement in 4 seconds.
- Retry counts have not been exceeded.
- Reprompt corresponding to TP-14A-BC-E.

Text

We have a request to bill a call to your number. The call is being placed to another number.

Prompt Identifier: TP-16A-BC-E**Context**

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.

Text

Your response is not valid. We have a request to bill a call to your number. The call is being placed to another number by :<prerecorded name>.

Prompt Identifier: TP-17A-BC-E**Context**

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Corresponds to TP-16A-BC-E and TP-20A-BC-E, but caller's name/locality is not used.

Text

Your response is not valid. We have a request to bill a call to your number. The call is being placed to another number.

Prompt Identifier: TP-19A-BC-E**Context**

- Branding has been played.
- First announcement to the billed party.
- Corresponds to TP-7A-BC-E and TP-14A-BC-E, but caller's locality is used.

Text

We have a request to bill a call to your number. The call is being placed to another number from: <calling locality>.

Prompt Identifier: TP-20A-BC-E

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Corresponds to TP-16A-BC-E and TP-17A-BC-E, but caller's locality is used.

Text

Your response is not valid. We have a request to bill a call to your number. The call is being placed to another number from: <calling locality>.

Prompt Identifier: TP-21A-BC-E

Context

- One of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Corresponds to TP-6A-BC-E and TP-13A-BC-E, but caller's locality is used.

Text

Your response was not understood. We have a request to bill a call to your number. The call is being placed to another number from: <calling locality>.

Prompt Identifier: TP-22A-BC-E

Context

- Call is initiated as third-number call processing.
- The billed number is the same as the called number.
- Processing of the call will be changed from third-number call processing to collect call processing. Inform the caller of the change in call processing.

Text

The billing number you have entered is the same as the number you are calling. Your call is now being placed as a collect call.

Prompt Identifier: TP-23A-BC-E

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Please answer the following question YES or NO. Will you pay for that call?

Prompt Identifier: TP-23B-BC-E

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

If you want to refuse the charges, hang up now; to pay for that call, say YES.

Prompt Identifier: TP-23C-BC-E

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Please answer the following question with only yes or no. Will you pay for that call?

Prompt Identifier: TP-23D-BC-E

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges or answer the following question yes or no. Will you pay for that call?

Prompt Identifier: TP-23E-BC-E

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges or answer the following question with only yes or no. Will you pay for that call?

Prompt Identifier: TP-24A-BC-E

Context

- Third-party call processing for billing acceptance.
- Speech too soon error occurred during third-party billing acceptance verification.

Text

Please wait until the end of the question before speaking. Will you pay for that call?

Prompt Identifier: TP-24B-BC-E**Context**

- Third-party call processing for billing acceptance.
- Speech too soon error occurred during third-party billing acceptance verification.

Text

If you want to refuse the charges, hang up now; to pay for that call, say YES.

Prompt Identifier: TP-25A-BC-E**Context**

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for DTMF billing acceptance.

Text

If you will pay for that call, press one now. To refuse the charges, please hang up.

Prompt Identifier: TP-26A-BC-E**Context**

- Third-party call processing for billing acceptance.
- No response or an invalid DTMF response was received during billing verification.

Text

To pay for that call, press one. To refuse the charges, hang up now.

Prompt Identifier: TP-27A-BC-E**Context**

- Third-party call processing for billing acceptance.
- Part of the message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

To refuse the charges, say no; to pay for that call, say yes.

Prompt Identifier: TP-28A-BC-E

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for DTMF billing acceptance.

Text

If you will pay for that call, press one now. To refuse the charges, please press two.

Prompt Identifier: TP-29A-BC-E

Context

- Third-party call processing for billing acceptance.
- No response or an invalid DTMF response was received during billing verification.

Text

To pay for that call, press one now. To refuse the charges, press two.

Prompt Identifier: TP-30A-BC-E

Context

- Third-party call processing for billing acceptance.
- Part of the message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges, press two to refuse the charges, or answer the following question with only yes or no. Will you pay for that call?

Calling Card Prompts (English)

Prompt Identifier: CC-1A-BC-E

Context

- Database response indicates that the calling card entered is invalid.
- The retry count (D10=1) has not been attained.

Text

The card number as entered is not valid. Please enter your card number again.

Prompt Identifier: CC-2A-BC-E

Context

- Database response indicates that the calling card entered is invalid.
- The retry count (D10=1) has been attained.
- Call is terminated after this prompt.

Text

The card number as entered is not valid. Please hang up and dial zero plus the number you are calling.

Prompt Identifier: CC-3A-BC-E

Context

- Database response indicates that the calling card entered is invalid.
- Subscriber has not responded to a previous reprompt announcement within (T4=3 seconds), nor to a BONG tone within (T5=3 seconds).

Comment

If subscriber does not respond to this prompt in (T6=5 seconds), the call will be terminated.

Text

Please enter your card number now.

Calling Card prompts CC-4 through CC-7 exist to support a custom feature.

Prompt Identifier: CC-8A-BC-E

Context

- Database indicates that calling card call are not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Calling Card calls to this destination are not permitted.
Please hang up and try another billing option.

Prompt Identifier: CC-8B-BC-E

Context

- Database indicates that calling card call are not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Calling Card calls to this destination are not permitted.
Please hang up and try another billing option or dial zero to reach an operator.

Prompt Identifier: CC-8C-BC-E

Context

- Database indicates that the current billing option is not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Calls to this destination cannot be completed as billed
Please hang up and try another billing option.

Prompt Identifier: CC-8D-BC-E

Context

- Database indicates that the current billing option is not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Calls to this destination cannot be completed as billed
Please hang up and try another billing option or dial zero to reach an operator.

Prompt Identifier: CC-9A-BC-E

Context

The caller entered last digit of a credit card number and paused too long before entering the PIN.

Intent

Prompts the caller to enter the PIN now

Text

Please enter your personal identification number now.

Prompt Identifier: CC-9B-BC-E

Context

The caller did not enter a PIN within the time allocated *or* entered an invalid PIN.

Intent

- indicates that the PIN entered (if any) is not valid
- prompts the caller to enter the PIN again or contact the card issuer.

Text

If you are using a MasterCard, please enter the last four digits of your social security number or your customer selected PIN. If you are using another credit card, please contact your card issuer.

Prompt Identifier: REF-0A-BC-E

Context

The number of attempts allocated to get CCC billing acceptance has been reached and credit card validation has not been received.

Intent

- Indicates that CCC billing has not been validated
- Prompts the caller to seek credit card assistance from the credit card issuer

Text

We are unable to complete your call. Please contact your credit card issuer.

Prompt Identifier: REF-0B-BC-E

Context

The number of attempts allocated to get CCC billing acceptance has been reached and credit card validation has not been received.

Intent

- Indicates that CCC billing has not been validated
- Prompts the caller to seek credit card assistance from the credit card issuer.

Text

If you are attempting to use your MasterCard, please dial 1-800-123-4568. If you are using another credit card, please contact your card issuer.

Language Selection Prompts (English)

Prompt Identifier: LS-1A-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, press one seven. Pour le service en français, appuyez sur un, neuf.

Prompt Identifier: LS-1B-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, dial one seven. Pour le service en français, composez le un, neuf.

Prompt Identifier: LS-1C-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, enter one seven. Pour le service en français, appuyez sur un, neuf.

Prompt Identifier: LS-1D-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, press one seven. Pour le service en français, composez le un, neuf.

Prompt Identifier: LS-1E-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, dial one seven. Pour le service en français, appuyez sur un, neuf.

Prompt Identifier: LS-1F-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, enter one seven. Pour le service en français, composez le un, neuf.

Prompt Identifier: LS-2A-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a front-end language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, press one seven now. Si vous désirez obtenir le service en français, appuyez sur un, neuf maintenant.

Prompt Identifier: LS-2B-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a front-end language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, press one seven now. Si vous désirez obtenir le service en français, composez le un, neuf maintenant.

Prompt Identifier: LS-2C-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a front-end language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, dial one seven now. Si vous désirez obtenir le service en français, composez le un, neuf maintenant.

Prompt Identifier: LS-2D-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a front-end language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, dial one seven now.

Si vous désirez obtenir le service en français, appuyez sur un, neuf maintenant.

Prompt Identifier: LS-2E-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a front-end language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, enter one seven now.

Si vous désirez obtenir le service en français, composez le un, neuf maintenant.

Prompt Identifier: LS-2F-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a front-end language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.

Text

For service in English, enter one seven now.

Si vous désirez obtenir le service en français, appuyez sur un, neuf maintenant.

Prompt Identifier: LS-3A-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

The system can address the party you are calling in English or French. For English, press one seven; for French, press one nine.

Prompt Identifier: LS-3B-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

The system can address the party you are calling in English or French. For English, dial one seven; for French, dial one nine.

Prompt Identifier: LS-3C-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

The system can address the party you are calling in English or French. For English, enter one seven; for French, enter one nine.

Prompt Identifier: LS-3D-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

The system can speak to the party you are calling in English or French. For English, press one seven; for French, press one nine.

Prompt Identifier: LS-3E-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

If you want the party you are calling to be addressed in English, press one seven; in French, press one nine.

Prompt Identifier: LS-4A-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

The system can address the party you are calling in English or French. For English, press one seven now; for French, press one nine.

Prompt Identifier: LS-4B-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

The system can address the party you are calling in English or French. For English, dial one seven now; for French, dial one nine.

Prompt Identifier: LS-4C-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

The system can address the party you are calling in English or French. For English, enter one seven now; for French, enter one nine.

Prompt Identifier: LS-4D-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

The system can speak to the party you are calling in English or French. For English, press one seven now; for French, press one nine.

Prompt Identifier: LS-5A-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For English, press one seven; for French, press one nine.

Prompt Identifier: LS-5B-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For English, dial one seven; for French, dial one nine.

Prompt Identifier: LS-5C-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For English, enter one seven; for French, enter one nine.

Prompt Identifier: LS-5D-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

Verbal acceptance of the charges is required for this call. The system can address the party being billed in English or French. For English, press one seven; for French, press one nine.

Prompt Identifier: LS-6A-BC-E**Context**

- An error or timeout occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For English, press one seven now; for French, press one nine.

Prompt Identifier: LS-6B-BC-E**Context**

- An error or timeout occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For English, dial one seven now; for French, dial one nine.

Prompt Identifier: LS-6C-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For English, enter one seven now; for French enter one nine.

Prompt Identifier: LS-6D-BC-E

Context

- An error or timeout occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.

Text

Verbal acceptance of the charges is required for this call. The system can address the party being billed in English or French. For English, press one seven now; for French, press one nine.

Prompt Identifier: LS-7A-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

For service in English, please hold. Pour le service en français, appuyez sur un, neuf.

Prompt Identifier: LS-7B-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).
- Text

Text

For service in English, please hold. Pour le service en français, composez le un, neuf.

Prompt Identifier: LS-8A-BC-E

Context

- An error occurred after the caller was prompted the first time to select a front-end language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

For service in English, please hold. Pour le service en français, appuyez sur un, neuf.

Prompt Identifier: LS-8B-BC-E

Context

- An error occurred after the caller was prompted the first time to select a front-end language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Front-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the front-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

For service in English, please hold. Pour le service en français, composez le un, neuf.

Prompt Identifier: LS-9A-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

The system can address the party you are calling in English or French. For French, press one nine; for English, please hold.

Prompt Identifier: LS-9B-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

The system can address the party you are calling in English or French. For French, dial one nine; for English, please hold.

Prompt Identifier: LS-9C-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

The system can address the party you are calling in English or French. For French, enter one nine; for English, please hold.

Prompt Identifier: LS-9D-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

The system can speak to the party you are calling in English or French. For French, press one nine; for English, please hold.

Prompt Identifier: LS-9E-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

If you want the party you are calling to be addressed in French, press one nine; in English, please hold.

Prompt Identifier: LS-10A-BC-E

Context

- An error occurred after the caller was prompted to select a front-end language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

The system can address the party you are calling in English or French. For French, press one nine; if you remain on the line, service will be in English.

Prompt Identifier: LS-10B-BC-E

Context

- An error occurred after the caller was prompted to select a front-end language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

The system can address the party you are calling in English or French. For French, dial one nine; if you remain on the line, service will be in English.

Prompt Identifier: LS-10C-BC-E

Context

- An error occurred after the caller was prompted to select a front-end language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

The system can address the party you are calling in English or French. For French, enter one nine; if you remain on the line, service will be in English.

Prompt Identifier: LS-10D-BC-E**Context**

- An error occurred after the caller was prompted to select a front-end language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

The system can speak to the party you are calling in English or French. For French, enter one nine; if you remain on the line, service will be in English.

Prompt Identifier: LS-11A-BC-E**Context**

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For French, press one nine; for English, please hold.

Prompt Identifier: LS-11B-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For French, dial one nine; for English, please hold.

Prompt Identifier: LS-11C-BC-E

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For French, enter one nine; for English, please hold.

Prompt Identifier: LS-11D-BC-E**Context**

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Verbal acceptance of the charges is required for this call. The system can address the party being billed in English or French. For French, press one nine; for English, please hold.

Prompt Identifier: LS-12A-BC-E**Context**

- An error occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For French, press one nine now; if you remain on the line, service will be in English.

Prompt Identifier: LS-12B-BC-E

Context

- An error occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For French, press one nine now; if you remain on the line, service will be in English.

Prompt Identifier: LS-12C-BC-E

Context

- An error occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Acceptance of the charges is required for this call. The system can address the party being billed in English or French. For French, enter one nine now; if you remain on the line, service will be in English.

Prompt Identifier: LS-12D-BC-E

Context

- An error occurred after the caller was prompted the first time to select a back-end language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Back-end language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the back-end language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Verbal acceptance of the charges is required for this call. The system can address the party being billed in English or French. For French press one nine now; if you remain on the line, service will be in English.

MDS Bilingual Prompts (English)

Prompt Identifier: MD-1A-BC-E

Reference

Miscellaneous Call Handling: SB610

Context

- Message Delivery Service was checked and the subscriber is allowed access.
- Prompt MD-X1 is added to the end of this prompt.

Intent

First service offer to inform subscriber that MDS may be accessed.

Text

Your call is proceeding. If the line is busy or no one answers, press star for <MD-X1 prompt>.

Prompt Identifier: MD-1B-BC-E

Reference

Miscellaneous Call Handling: SB610

Context

Variation of prompt MD-1A.

Intent

First service offer to inform subscriber that MDS may be accessed.

Text

Your call is proceeding. If the line is busy or no one answers, press star to send a message.

Prompt Identifier: MD-2A-BC-E

Reference

Collect Call Handling: S2610

Context

- Message Delivery Service was checked and the subscriber is allowed access.
- A verification of the billed party is attempted.
- The prompt MD-1X is added to the end of this prompt.

Intent

First service offer to inform subscriber that MDS may be accessed.

Text

Please wait to see if the charges will be accepted. If the line is busy or no one answers, press star for <MD-X1>.

Prompt Identifier: MD-2B-BC-E

Reference

Collect Call Handling: S2610

Context

Variation of prompt MD-2A-BC-E

Intent

First service offer to inform subscriber that MDS may be accessed.

Text

Please wait to see if the charges will be accepted. If the line is busy or no one answers, press star to send a message.

Prompt Identifier: MD-3A-BC-E**Reference**

Collect Call Handling: S2611

Context

- Message Delivery Service was checked and the subscriber is allowed access.
- A verification of the billed party is attempted with a one-way connection.
- Prompt MD-X1 is added to the end of this prompt.

Intent

Inform the subscriber that MDS may be accessed and that the subscriber will be put on hold during billing verification.

Text

You will be put on hold when the party answers. Please wait to see if the charges will be accepted. If the line is busy or no one answers, press star for <MD-X1 prompt>.

Prompt Identifier: MD-3B-BC-E**Reference**

Collect Call Handling: S2611

Context

- Message Delivery Service was checked and the subscriber is allowed access.
- A verification of the billed party is attempted with a one-way connection.

Intent

Inform the subscriber that MDS may be accessed and that the subscriber will be put on hold during billing verification.

Text

You will be put on hold when the party answers. Please wait to see if the charges will be accepted. If the line is busy or no one answers, press star to send a message.

Prompt Identifier: MD-4A-BC-E

Reference

Collect Call Handling: S2650

Context

Final chance for MDS service after the call could not be completed. To be used with MD-4B2-BC-E appended.

Intent

Second service offer to inform subscriber that MDS may still be accessed.

Text

Your call could not be completed. Please hang up and try your call later, or press star for <MD-4B2-BC-E>.

Prompt Identifier: MD-4B-BC-E

Reference

Collect Call Handling: S2650

Context

Variation of MD-4A-BC-E.

Intent

Inform subscriber that MDS may still be accessed.

Text

Your call could not be completed. Press star for <MD-4B2-BC-E>.

Prompt Identifier: MD-4B2-BC-E

Reference

Collect Call Handling: S2650

Context

To be used where required to build custom prompts.

Intent

This prompt is appended to MD-4A-BC-E or MD-4B1.

Text

Message Delivery Service.

Prompt Identifier: MD-4B3-BC-E

Reference

Collect Call Handling: S2650

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

To be used in combination with prompts such as MD-4B1 and MD-4B2.

Text

Or hang up and try your call later.

Prompt Identifier: MD-4C-BC-E

Reference

Collect Call Handling: S2650

Context

Variation of prompt MD-4A-BC-E.

Intent

Inform the subscriber that MDS may still be accessed.

Text

Your call could not be completed. Please hang up and try your call later, or press star to send a message.

Prompt Identifier: MD-4D-BC-E

Reference

Collect Call Handling: S2650

Context

Variation of prompt MD-4A-BC-E.

Intent

Inform the subscriber that MDS may still be accessed.

Text

Your call could not be completed. Please hang up and try your call later, or press star to send a message, or hang up and try your call later.

Prompt Identifier: MD-5A-BC-E

Reference

Miscellaneous Call Handling: S2670

Context

Caller was offered MDS service but did not invoke it. This is a final message to the caller.

Intent

Provide a final message before the call is terminated.

Text

Your call could not be completed. Please hang up and try your call later.

Prompt Identifier: MD-6A-BC-E

Reference

Miscellaneous Call Handling: SB609

Context

Prompt to be played while billing is being verified.

Intent

Message to caller that he may intercept the call if desired.

Text

Please wait to see if the charges will be accepted. For messaging, press star.

Prompt Identifier: MD-6B-BC-E

Reference

Miscellaneous Call Handling: SB609

Context

Prompt to be played while billing is being verified.

Intent

Message to caller that he may intercept the call if desired.

Text

Please wait to see if the charges will be accepted.

Prompt Identifier: MD-7A-BC-E

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

If the line is busy or no one answers, press star to send a message.

Prompt Identifier: MD-7B-BC-E

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

If the line is busy or no one answers, you can send a message by pressing star.

Prompt Identifier: MD-7C-BC-E

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

If the line is busy or no one answers, you can send a message by pressing star.

Prompt Identifier: MD-7D-BC-E

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Line busy? No answer? You can send a message by pressing star or the receiver button briefly.

Prompt Identifier: MD-7E-BC-E

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

If the line is busy or no one answers, you can send a message by pressing star or the receiver button briefly.

Prompt Identifier: MD-7F-BC-E

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Line busy? No answer? You can send a message by pressing star.

Prompt Identifier: MD-8A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

If the line is busy or no one answers, press star to send a message.

Prompt Identifier: MD-8B-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

For Bell Star Messenger Service, press star.

Prompt Identifier: MD-8C-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Prompt Identifier: MD-8D-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Your call is proceeding. If the line is busy or no one answers, you can send a message by pressing star.

Prompt Identifier: MD-8E-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Your call is proceeding. If the line is busy or no one answers, you can send a message by pressing star or the receiver button briefly.

Prompt Identifier: MD-9A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for service selection, billing, and retries.

Intent

Provide name of messaging service. To be added to other prompts as required.

Text

Bell Star Messenger service

Prompt Identifier: MD-9B-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for service selection, billing, and retries.

Intent

Alternate name of messaging service. To be added to other prompts as required.

Text

Star Messenger service

Prompt Identifier: MD-10A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

To be added to other prompts as required.

Text

or press 0 for the opeartor.

Prompt Identifier: MD-20A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices. To be added to other prompts as required.

Text

To charge this message to the number you are calling from, press 1-3.

Prompt Identifier: MD-20B-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices. To be added to other prompts as required.

Text

To charge to the number you are calling from, press 1-3.

Prompt Identifier: MD-21A-BC-E

Reference

Collect Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices. To be added to other prompts as required.

Text

For a collect message, press 1-1.

Prompt Identifier: MD-22A-BC-E

Reference

Calling Card Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices. To be added to other prompts as required.

Text

To charge this message to a calling card, enter the Calling Card number now.

Prompt Identifier: MD-22B-BC-E

Reference

Calling Card Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

If you want to charge this message to a calling card, enter the calling card number now.

Prompt Identifier: MD-22C-BC-E

Reference

Calling Card Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

To charge this message to a Phone Card, enter the card number now.

Prompt Identifier: MD-22D-BC-E

Reference

Calling Card Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

If you want to charge this message to a Phone Card, enter the card number now.

Prompt Identifier: MD-23A-BC-E

Reference

Third Number Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

To charge this message to another number, press 1-2.

Prompt Identifier: MD-24A-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

To charge this message to a calling card, enter the Calling Card number now. For a Collect message, press 1-1. To charge this message to another number, press 1-2. To charge this message to the number you are calling from, press 1-3 or press 0 for the operator.

Prompt Identifier: MD-24B-BC-E**Reference**

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

To charge this message to a calling card, enter the Calling Card number now. For a Collect message, press 1-1. To charge this message to the number you are calling from, press 1-3. To charge this message to another number, press 1-2 or press 0 for the operator.

Prompt Identifier: MD-24C-BC-E**Reference**

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of available AudioGram billing choices.

Text

To charge this message to a Phone Card, enter the card number now. For a Collect message, press 1-1. To charge this message to another number, press 1-2. To charge this message to the number you are calling from, press 1-3 or press 0 for the operator.

Prompt Identifier: MD-24D-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of available AudioGram billing choices.

Text

To charge this message to a Phone Card, enter the card number now. For a Collect message, press 1-1. To charge this message to the number you are calling from, press 1-3. To charge this message to another number, press 1-2 or press 0 for the operator.

Prompt Identifier: MD-25A-BC-E

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Inform callers that they have reached the Message Delivery Service

Text

You have chosen Star Messenger Service.

Prompt Identifier: MD-25B-BC-E

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Inform callers that they have reached the Message Delivery Service

Text

You have selected Star Messenger Service.

Prompt Identifier: MD-25C-BC-E

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Inform callers that they have reached the AudioGram service.

Text

You have chosen to send a message.

Prompt Identifier: MD-25D-BC-E

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Alerts the caller that AudioGram service has been chosen. To be added to other prompts as required.

Text

You have chosen... (MD-9)

Prompt Identifier: MD-25E-BC-E

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Alerts the caller that AudioGram service has been chosen. To be added to other prompts as required.

Text

You have selected... (MD-9)

Prompt Identifier: MD-26A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The caller selected sent paid billing for an AudioGram message but the sent paid billing option is not available.

Intent

Inform the caller that an invalid option has been selected and provide a list of valid options.

Text

That option is not valid. Please select one of the following options.

Prompt Identifier: MD-26B-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The caller selected sent paid billing for an AudioGram message but the sent paid billing option is not available.

Intent

Inform the caller that an invalid option has been selected and provide a list of valid options.

Text

That option is not available. Please select one of the following options.

Prompt Identifier: MD-27A-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service. The call originated from a dial pulse phone.
- The call was routed to the VSN by the operator.

Intent

Inform the caller that message delivery may be accessed by pressing the receiver button.

Text

If the line is busy or no one answers, you can send a message by pressing the receiver button briefly.

Prompt Identifier: MD-27B-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- To be added to other prompts as indicated.

Intent

Inform the caller that MDS may be accessed at the stated cost.

Text

If the line is busy or no one answers, for...(price + MD-30)

Prompt Identifier: MD-27C-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- The called party could not be reached.
- The call originated from a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the caller that MDS may be accessed at the stated cost.

Text

If the line is busy or no one answers, you can send a message by pressing the receiver button briefly. The charge is ...
(price)

Prompt Identifier: MD-27D-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- The called party could not be reached.
- The call originated at a dial pulse phone.

Intent

Inform the caller that message delivery may be accessed by pressing the switchhook.

Text

If the line is busy or no one answers, you can send a message by pressing the switchhook briefly.

Prompt Identifier: MD-28A-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- The call originated at a dial pulse phone and the called party could not be reached.

Intent

Inform the caller that message delivery may be accessed by pressing the switchhook.

Text

Your call could not be completed. Press the receiver button briefly to send a message, or hang up and try your call later.

Prompt Identifier: MD-28B-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service.
- The call originated from a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that MDS may be accessed at the stated cost. To be added to other prompts as indicated.

Text

Your call could not be completed. For ... (price + MD-31)

Prompt Identifier: MD-28C-BC-E

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- The call originated at a dial pulse phone and the called party could not be reached.

Intent

Inform the subscriber that MDS may be accessed.

Text

Your call could not be completed. Press the switchhook briefly to send a message or hang up and try your call later.

Prompt Identifier: MD-29A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that message delivery may be accessed via the receiver button if the called party is not reached.

Text

Your call is proceeding. If the line is busy or no one answers, you can send a message by pressing the receiver button briefly.

Prompt Identifier: MD-29B-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that message delivery may be accessed at the stated cost if the called party is not reached. To be added to other prompts as required.

Text

Your call is proceeding. If the line is busy or no one answers, for ... (price + MD-30)

Prompt Identifier: MD-29C-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber of the cost of accessing message delivery if the called party is not reached.

Text

Your call is proceeding. If the line is busy or no one answers, you can send a message by pressing the switchhook briefly. The charge is ... (price)

Prompt Identifier: MD-29D-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that message delivery may be accessed if the called party is not reached.

Text

Your call is proceeding. If the line is busy or no one answers, you can send a message by pressing the switchhook briefly

Prompt Identifier: MD-30A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that the messaging service may be accessed if the called party is not reached.

Text

you can send a message by pressing the receiver button briefly

Prompt Identifier: MD-31A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that the messaging service may be accessed. To be added to other prompts as required.

Text

you can send a message by pressing the receiver button briefly or hang up and try your call later.

Prompt Identifier: MD-32A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost. To be added to other prompts as indicated.

Text

Your call is proceeding. If the line is busy or no one answers, for ... ([MD-36] + price).

Prompt Identifier: MD-33A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

you can send a message by pressing star.

Prompt Identifier: MD-34A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.

Text

Your call is proceeding. If the line is busy or no one answers, you can send a message by pressing star. The charge is ... (price)

Prompt Identifier: MD-36A-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

only ... (followed by price) (MD-36A optionally used)

Prompt Identifier: MD-37B-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

seventy-five cents

Prompt Identifier: MD-37C-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

eighty cents

Prompt Identifier: MD-37D-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

eighty-five cents

Prompt Identifier: MD-37E-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

ninety cents

Prompt Identifier: MD-37F-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

ninety-five cents

Prompt Identifier: MD-37G-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar

Prompt Identifier: MD-37H-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and five cents

Prompt Identifier: MD-37I-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and ten cents

Prompt Identifier: MD-37J-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and fifteen cents

Prompt Identifier: MD-37K-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and twenty cents

Prompt Identifier: MD-37L-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and twenty-five cents

Prompt Identifier: MD-37M-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and thirty cents

Prompt Identifier: MD-37N-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and thirty-five cents

Prompt Identifier: MD-37O-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and forty cents

Prompt Identifier: MD-37P-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and forty-five cents

Prompt Identifier: MD-37Q-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and fifty cents

Prompt Identifier: MD-37R-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and fifty-five cents

Prompt Identifier: MD-37S-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and sixty cents

Prompt Identifier: MD-37T-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and sixty-five cents

Prompt Identifier: MD-37U-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and seventy cents

Prompt Identifier: MD-37V-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and seventy-five cents

Prompt Identifier: MD-37W-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and eighty cents

Prompt Identifier: MD-37X-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

one dollar and eighty-five cents

Prompt Identifier: MD-B1

Reference

Miscellaneous Call Handling

Context

Used to bring attention to the prompt just played or about to be played.

Intent

To be added to other prompts as required.

Text

<1300Hz beep tone>

Prompt Identifier: MD-B2

Reference

Miscellaneous Call Handling

Context

Used to bring attention to the prompt just played or about to be played.

Intent

To be added to other prompts as required.

Text

<2 beep tones, 440Hz and 585Hz>

Prompt Identifier: MD-B3

Reference

Miscellaneous Call Handling

Context

Used to bring attention to the prompt just played or about to be played.

Intent

To be added to other prompts as required.

Text

<3 tone chime, 440Hz, 585Hz, and 1170Hz>

Prompt Identifier: MD-B4

Reference

Miscellaneous Call Handling

Context

Used to bring attention to the prompt just played or about to be played.

Intent

To be added to other prompts as required.

Text

<3 tone chime, 440Hz, 585Hz, and 1170Hz>

Prompt Identifier: MD-X1-BC-E

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

For messaging, press star.

Other Prompts (English)

Prompt Identifier: PCM-SILENCE

Context

Concatenation of voice prompts.

Text

(2 seconds silence in PCM format).

Prompt Identifier: MPLPC-SILENCE

Context

Concatenation of voice prompts. Same as PCM_SILENCE except this is in MPLPC format.

Text

(2 seconds silence in MPLPC format).

Prompt Identifier: OT-0A-BC-E

Location

See section: “Branding Prompts (English)”

Prompt Identifier: OT-1A-BC-E

Context

- Automatic transfer to operator on repeated timeout (no DTMF input) following service selection prompt.
- Retry count (D1) exceeded.

Text

For operator assistance, please remain on the line.

Prompt Identifier: OT-2A-BC-E

Context

- *Speech too soon* error occurred during name recording.
- Retry counts have not been exceeded.

Text

Please wait until after the tone before saying your name.
<Beep Tone>

Prompt Identifier: OT-2B-BC-E

Context

- Variation of OT-2A-BC-E without Beep Tone.
- *Speech too soon* error occurred during name recording.
- Retry counts have not been exceeded.

Text

Please wait until the end of the question before speaking.
What is your name?

Prompt Identifier: OT-3A-BC-E

Context

Billed party said 'NO' in response to the billing acceptance announcement.

Text

You have refused the charges. Please hang up now. (Pause).
For operator assistance, remain on the line.

Prompt Identifier: OT-4A-BC-E

Context

- Billed party went on-hook in response to the billing acceptance announcement.
- OR, billed party went on-hook in response to the announcement *too many speech errors have occurred*.

Text

The charges for this call have not been accepted. Please hang up now.

Prompt Identifier: OT-5A-BC-E

Context

Database response indicates billing should be denied for this call(either result from the office parameter in DMS or error conditions).

Text

Your call could not be completed. Please hang up and try your call later.

Prompt Identifier: OT-6A-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR – One of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Please answer the following question YES or NO. Will you accept the charges?

Prompt Identifier: OT-6B-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Please answer the following question YES or NO. Will you pay for the call?

Prompt Identifier: OT-6C-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

If you want to refuse the charges, hang up now; to accept the charges, say YES.

Prompt Identifier: OT-6D-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges or answer the following question with only yes or no: Will you accept the charges?

Prompt Identifier: OT-6E-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges or answer the following question with only yes or no. Will you accept the charges?

Prompt Identifier: OT-6F-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Please answer the following question with only yes or no.
Will you accept the charges?

Prompt Identifier: OT-6G-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges or say yes. To refuse, say no.

Prompt Identifier: OT-6H-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges or answer the following question yes or no. Will you accept the charges?

Prompt Identifier: OT-6I-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges or say yes. To refuse, say no.

Prompt Identifier: OT-6J-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

You may press one now to accept the charges or say yes. To refuse, say no. Will you accept the charges?

Prompt Identifier: OT-7A-BC-E

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made one-way.
- Calling party will hear the ringing tone and the progress of the billing verification.

Text

Please wait to see if the charges for this call will be accepted.

Prompt Identifier: OT-7B-BC-E

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made one-way.
- Calling party will hear the ringing tone and the progress of the billing verification.

Text

Please wait to see if the charges will be accepted.

Prompt Identifier: OT-7C-BC-E

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made one-way.
- Calling party will hear the ringing tone and the progress of the billing verification.

Text

Please hold.

Prompt Identifier: OT-7D-BC-E

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made one-way.
- Calling party will hear the ringing tone and the progress of the billing verification.

Text

Please wait, billing is being confirmed.

Prompt Identifier: OT–8A–BC–E

Context

Verbal billing acceptance is required. AABS needs to record the name of the calling party which will be played back to the billed party during billing verification.

Text

At the tone, please say your name. <Beep Tone>.

Prompt Identifier: OT–8B–BC–E

Context

- Verbal billing acceptance is required.
- AABS needs to record the name of the calling party which will be played back to the billed party during billing verification.

Text

Please say your name.

Prompt Identifier: OT–8C–BC–E

Context

- Verbal billing acceptance is required.
- AABS needs to record the name of the calling party which will be played back to the billed party during billing verification.

Text

Please say your name now.

Prompt Identifier: OT–9A–BC–E

Context

- No response to the name announcement prompt after 4 seconds and the retry count has not been exceeded.
- OR – *Speech too short* error occurred during name recording.

Text

Your name was not heard. At the tone, please say your name. <Beep Tone>.

Prompt Identifier: OT-9B-BC-E

Context

- Variation of OT-9 without <Beep Tone>.
- No response to the name announcement prompt after 4 seconds and the retry count has not been exceeded.
- OR – *Speech too short* error occurred during name recording.

Text

Your name was not heard. Please say your name now.

Prompt Identifier: OT-10A-BC-E

Context

Subscriber has entered 12 during service selection.

Text

Please enter the area code and number to which you want your call billed.

Prompt Identifier: OT-10B-BC-E

Context

Subscriber has entered 12 during service selection.

Text

Please dial the area code and number to which you want your call billed.

Prompt Identifier: OT-11A-BC-E

Context

- An incorrect 10 digit pattern or subpattern entered for third-party billing number or during service selection.
- Depending on the retry count values, another announcement will be played to direct the subscriber for further action.

Text

The number as entered is not valid.

Prompt Identifier: OT-11B-BC-E

Context

- An incorrect 10 digit pattern or subpattern entered for third-party billing number or during service selection.
- Depending on the retry count values, another announcement will be played to direct the subscriber for further action.

Text

The number as dialed is not valid.

Prompt Identifier: OT-12A-BC-E

Location

See section: “Branding Prompts (English)”

Prompt Identifier: OT-13A-BC-E

Context

The calling party went on-hook when billed party is connected (third-party billing), or calling party has hung up when billed party connected and transfer to operator pending (collect or third-number billing).

Text

<On-hook click> The person placing the call has hung up. You will not be billed for this call. Please hang up now.

Prompt Identifier: OT-13B-BC-E

Context

The calling party went on-hook when billed party is connected (third-party billing), or calling party has hung up when billed party connected and transfer to operator pending (collect or third-number billing).

Text

<On-hook click> The person placing the call has hung up. You will not be charged for this call. Please hang up now.

Prompt Identifier: OT-14A-BC-E

Context

- Dialing error retry counts exceeded and subscriber does not respond to the operator assistance announcement (SS-12A-BC-E) in 3 seconds.
- Name recording retry counts exceeded and subscriber does not respond to the operator assistance announcement (OT-23A-BC-E) in 3 seconds.

Text

Please hang up and try your call again.

Prompt Identifier: OT-15A-BC-E

Context

- Billed party hung up immediately after going off-hook. No user interaction was started with the billed party.
- The call will be terminated after this message.

Text

The other party hung up before being asked to accept the charges. Please hang up and try your call again.

Prompt Identifier: OT–16A–BC–E

Context

- During billing acceptance, the call is suspected to have been answered by an answering machine. After too many billing acceptance attempts, the billed party is asked to hang up.
- The call will be terminated after this message.

Text

Your response could not be understood. Please hang up now.

Prompt Identifier: OT–17A–BC–E

Context

Billed party responded NO to the billing acceptance announcement and confirmed refusal by hang up after the confirmation announcement.

Text

The charges for this call have been refused. Please hang up now.

Prompt Identifier: OT–18A–BC–E

Context

Message played to subscriber(s) just prior to call transfer to operator. Can occur with only calling party connected following hookflash or dialed 0, or with both calling and billed parties connected after failure of automated billing acceptance.

Text

Please hold for operator assistance.

Prompt Identifier: OT–19A–BC–E

Context

- Database response indicated that the calling card number entered by subscriber is invalid, and subscriber did not respond to the reprompt twice.
- The call will be terminated after this message.

Text

Please hang up then dial zero plus the number you are calling.

Prompt Identifier: OT-20A-BC-E

Context

Speech too soon error occurred during billing acceptance verification.

Text

Please wait until the end of the question before speaking.
Will you accept the charges?

Prompt Identifier: OT-20B-BC-E

Context

Speech too soon error occurred during billing acceptance verification.

Text

Please wait until the end of the question before speaking.
Will you pay for the call?

Prompt Identifier: OT-20C-BC-E

Context

Speech too soon error occurred during billing acceptance verification.

Text

If you want to refuse the charges, hang up now; to accept the charges, say YES.

Prompt Identifier: OT-21A-BC-E

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made zero-way.
- Calling party will hear the ringing tone. Once the billed party answers, calling party will be put on-hold.

Text

You will be put on hold when the other party answers. Please wait to see if the charges will be accepted.

Prompt Identifier: OT-21B-BC-E

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made zero-way.
- Calling party will hear the ringing tone. Once the billed party answers, calling party will be put on-hold.

Text

Please wait to see if the charges for this call will be accepted. You will be put on hold when the other party answers. Please remain on the line.

Prompt Identifier: OT-21C-BC-E

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made zero-way.
- Calling party will hear the ringing tone. Once the billed party answers, calling party will be put on-hold.

Text

Please wait to see if the charges for this call will be accepted. You will be put on hold when the other party answers.

Prompt Identifier: OT-22A-BC-E

Context

- An answering machine is suspected to be on the billed party's line.
- Too many attempts have been made to obtain billing acceptance and the last response to the billing acceptance question contained no speech.

Text

Please hang up now.

Prompt Identifier: OT-23A-BC-E

Context

Name recording retry counts have been exceeded.

Text

Your response could not be understood. For operator assistance, press zero.

Prompt Identifier: OT-23B-BC-E

Context

Name recording retry counts have been exceeded.

Text

Your response could not be understood. For operator assistance, remain on the line and dial zero.

Prompt Identifier: OT-23C-BC-E

Context

Name recording retry counts have been exceeded.

Text

Your response could not be understood. For operator assistance, enter zero.

Prompt Identifier: OT-24A-BC-E

Context

- Billing has been denied in bill-to-third services, and datafill indicates that the call should be disconnected.
- OR, the retry limit of alternate-billing has been attained.

Text

Please hang up and try your call again.

Prompt Identifier: OT-25A-BC-E

Context

Part of first message to the billed party for billing acceptance.

Text

None.

Prompt Identifier: OT-26A-BC-E

Context

- Database response indicates that the billed number is not a valid number, and datafill indicates that the call should be disconnected.
- OR, database response indicates that the billed number is not a valid number, and the retry limit of alternate billing has been attained.
- The customer probably made a dialing error; hence the wording *try your call again*.

Text

Please check the number and try your call again.

Prompt Identifier: OT–27A–BC–E**Context**

- Billing denied for bill-to-third and datafill indicates that the call should be disconnected.
- OR – Billing denied for bill-to-third and the retry limit of alternate billing has been attained.

Text

Please hang up and try your call later.

Prompt Identifier: OT–28A–BC–E**Context**

- *No response* error occurred in billing acceptance verification
- Retry counts have been exceeded.
- Parameter PLAY_BILLED_ONHOOK set to yes.

Text

If you want to refuse the charges, hang up now. For operator assistance, please remain on the line.

Prompt Identifier: OT–29A–BC–E**Context**

- One of the following errors occurred during billing acceptance: speech unrecognizable, speech too long, speech too short, speech too soon.
- Retry counts have been exceeded.

Text

Your response could not be understood. To refuse the charges, hang up now. For operator assistance, please remain on the line.

Prompt Identifier: OT–30A–BC–E**Context**

- *Speech too long* error occurred during name recording.
- Retry count has not been exceeded.
- Recording may have taken in background noise.

Text

Your response was too long. At the tone, please state just your name. <Beep Tone>.

Prompt Identifier: OT-30B-BC-E

Context

- Variation of OT-30A-BC-E without <Beep Tone>.
- *Speech too long* error occurred during name recording
- Retry count has not been exceeded.
- Recording may have taken in background noise.

Text

Your response was too long. Please state just your name.

Prompt Identifier: OT-30C-BC-E

Context

- *Speech too long* error occurred during name recording.
- Retry count has not been exceeded.
- Recording may have taken in background noise.

Text

Your response was not understood. At the tone, please state just your name. <Beep Tone>.

Prompt Identifier: OT-31A-BC-E

Context

Incomplete dialing sequence has been entered during service selection or third-number billing handling.

Text

The number as entered is incomplete.

Prompt Identifier: OT-31B-BC-E

Context

Incomplete dialing sequence has been entered during service selection or third-number billing handling.

Text

The number as dialed is incomplete.

Prompt Identifier: OT-32A-BC-E

Context

Database response indicates billing should be denied for this call(either result from the office parameter in DMS or error conditions).

Text

Your call could not be completed.

Prompt Identifier: OT–33A–BC–E

Context

- Dialing error retry counts exceeded either in service selection or third-number billing handling.
- An error announcement has been played.

Text

For operator assistance, press zero.

Prompt Identifier: OT–33B–BC–E

Context

- Dialing error retry counts exceeded either in service selection or third-number billing handling.
- An error announcement has been played.

Text

For operator assistance, remain on the line and dial zero.

Prompt Identifier: OT–33C–BC–E

Context

- Dialing error retry counts exceeded either in service selection or third-number billing handling.
- An error announcement has been played.

Text

For operator assistance, enter zero.

Prompt Identifier: OT–34A–BC–E

Context

- Billed party went on-hook in response to the billing acceptance announcement.
- Billed party went on-hook in response to the announcement *too many speech errors have occurred*.

In the case that an answering machine is suspected of answering the phone, the billed party is released after too many speech errors in billing acceptance.

Text

The charges for this call have not been accepted.

Prompt Identifier: OT-35A-BC-E

Context

- Corresponds to OT-15A-BC-E with an <On-hook click>.
- Billed party hung up immediately after going off-hook. No user interaction was started with the billed party.
- The connection of the calling party had been changed to zero-way after the billed party was connected.
- The call will be terminated.

Text

<On-hook click>. The other party hung up before being asked to accept the charges. Please hang up and try your call again.

Prompt Identifier: OT-36A-BC-E

Context

Billed party hung up immediately after going off-hook. No user interaction was started with the billed party.

Text

The other party hung up before being asked to accept the charges.

Prompt Identifier: OT-37A-BC-E

Context

Billed party responded NO to the billing acceptance announcement and confirmed refusal by hang up after the confirmation announcement.

Text

The charges for this call have been refused.

Prompt Identifier: OT-38A-BC-E

Context

- Corresponds to OT-36A-BC-E with an <On-hook click> for use in zero-way connection.
- Billed party hung up immediately after going off-hook. No user interaction has started with the billed party.
- The call will be terminated after this message.

Text

<On-hook click>. The other party hung up before being asked to accept the charges.

Prompt Identifier: OT-39A-BC-E

Context

- Name recording retry counts have been exceeded.
- Caller can remain on the line to receive operator assistance.

Text

Your response could not be understood. For operator assistance, please remain on the line.

Prompt Identifier: OT-41A-BC-E

Context

Billed party hung up after both parties were informed that an operator would be attached, but before an operator was successfully requested.

Text

The other party hung up before accepting the charges. Please hang up and try your call again.

Prompt Identifier: OT-42A-BC-E

Context

Part of the first message to the billed party for DTMF billing acceptance.

Text

If you will accept the charges, press one now. To refuse the charges, please hang up.

Prompt Identifier: OT-42B-BC-E

Context

Part of the first message to the billed party for DTMF billing acceptance.

Text

If you will pay for the call, press one now. To refuse the charges, please hang up.

Prompt Identifier: OT-43A-BC-E

Context

No response or an invalid DTMF response was received during billing verification.

Text

To accept the charges, press one. To refuse the charges, hang up now.

Prompt Identifier: OT-43B-BC-E

Context

No response or an invalid DTMF response was received during billing verification.

Text

To pay for the call, press one. To refuse the charges, hang up now.

Prompt Identifier: OT-44A-BC-E

Context

- One of the following errors occurred during DTMF billing acceptance: Invalid DTMF response or no response.
- Retry counts (C10 = 1 or C11 = 1) have been exceeded.

Text

Your response was not valid. To refuse the charges, hang up now. For operator assistance, please remain on the line.

Prompt Identifier: OT-45A-BC-E

Context

- The AABS is a unilingual system of English only.
- It is assumed that the caller is an expert user of a bilingual AABS.
- The caller has as entered 17 or 19 (in response to a prompt or after the Bong Tone). (17 is requesting English; 19 is requesting French.)
- The prompt is played even when 17 is entered to let the caller know that the system is not bilingual. Entering 17 implies that the caller is expecting a bilingual AABS.
- If English is not acceptable, the caller may hang up.

Text

Language Selection is not available in this area. The call will continue in English.

Prompt Identifier: OT-46A-BC-E

Context

- The caller has recorded his/her name for play back to the billed party for collect or third-number billing acceptance.
- Indicates to the caller that his/her name has been recorded successfully.

Text

Thank you.

Prompt Identifier: OT-47A-BC-E

Context

- The caller has entered 10 digits.
- Timeout occurred during service selection.

Text

Please enter your PIN if this is a calling card call, or press the number sign if billing to another number.

Prompt Identifier: OT-47B-BC-E

Context

- The caller has entered 10 digits.
- Timeout occurred during service selection.

Text

Please enter your calling card PIN or press the number sign if charging this call to another number.

Prompt Identifier: OT-47C-BC-E

Context

- The caller has entered 10 digits.
- Timeout occurred during service selection.

Text

Please enter your calling card PIN or press the number sign if billing to another number.

Prompt Identifier: OT-47D-BC-E

Context

- The caller has entered 10 digits.
- Timeout occurred during service selection.

Text

This call can be completed at a lower charge using a calling card. To continue billing to another number, please enter the area code and number now. If you wish to bill to your calling card, please hang up and place your call again.

Prompt Identifier: OT-48A-BC-E

Context

The called party hangs up during billing acceptance.

Text

We are unable to get billing acceptance.

Prompt Identifier: OT-48B-BC-E

Context

The called party hangs up during billing acceptance.

Text

We are unable to obtain billing acceptance.

Prompt Identifier: OT-49A-BC-E

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification: speech unrecognizable, speech too long, speech too short, or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

To refuse the charges, say no; to accept the charges, say yes.

Prompt Identifier: OT-50A-BC-E

Context

Part of the message to the billed party for DTMF billing acceptance.

Text

If you will pay for the call, press one now. To refuse the charges, press two.

Prompt Identifier: OT-51A-BC-E

Context

No response or an invalid DTMF response was received during billing verification.

Text

To accept the charges, press one now. To refuse the charges, press two.

Prompt Identifier: OT-51B-BC-E

Context

No response or an invalid DTMF response was received during billing verification.

Text

To pay for the call, press one now. To refuse the charges, press two.

Prompt Identifier: OT-52A-BC-E

Context

One of the following errors occurred during billing acceptance:

- speech unrecognizable
- speech too long
- speech too short
- speech too soon
- Retry counts have been exceeded.

Text

Your response could not be understood. For operator assistance, please stay on the line.

Prompt Identifier: OT-53A-BC-E

Context

One of the following errors occurred during billing acceptance:

- speech unrecognizable
 - speech too long
 - speech too short
 - speech too soon
- and retry counts have been exceeded.

Text

Your response is not valid. For operator assistance, please stay on the line.

Other prompts OT-54 through OT-60 exist to support custom features.

Prompt Identifier: OT-61A-BC-E

Context

No response or an invalid DTMF response was received during billing acceptance.

Text

You may press one now to accept the charges, press two to refuse the charges, or answer the following question with only yes or no. Will you accept the charges?

Prompt Identifier: OT-62A-BC-E

Context

Played to both call parties during Collect billing acceptance of a Prison call to inform callers that they may be monitored or recorded.

Text

This call may be monitored or recorded by correctional institution staff.

Prompt Identifier: OT-62B-BC-E

Context

Played to both call parties during Collect billing acceptance of a Prison call to inform callers that they may be monitored or recorded.

Text

This call may be monitored or recorded.

Prompt Identifier: OT-62C-BC-E

Context

Played to both call parties during Collect billing acceptance of a Prison call to inform callers that they may be monitored or recorded.

Text

This call is from a correctional institution and may be monitored or recorded by the correctional staff.

Branding Prompts (English)

Custom Branding Prompts (English)

Audio file:

Prompt Identifier: CB-I-0A-BC-E

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Welcome to ...

Prompt Identifier: CB-I-1A-BC-E

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Good morning. Welcome to ...

Prompt Identifier: CB-I-2A-BC-E

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Good afternoon. Welcome to ...

Prompt Identifier: CB-I-3A-BC-E

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Good evening. Welcome to ...

Prompt Identifier: CB-I-4A-BC-E

Context

Played as the pre-brand segment of a custom brand prompt.

Text

This is ...

Prompt Identifier: CB-I-5A-BC-E

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Thank you for using ...

Prompt Identifier: CB-I-5B-BC-E

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Thank you, from ...

Prompt Identifier: CB-C-0A-BC-E

Context

Played as the post-brand segment of a custom brand prompt.

Text

Automated Billing Service.

Prompt Identifier: CB-C-0B-BC-E

Context

Played as the post-brand segment of a custom brand prompt.

Text

Automated Billing Services.

Prompt Identifier: CB-C-1A-BC-E

Context

Played as the post-brand segment of a custom brand prompt.

Text

Automated Operator Services.

Prompt Identifier: CB-C-1B-BC-E**Context**

Played as the post-brand segment of a custom brand prompt.

Text

Automated Operator Service.

Bell Canada Branding Prompts (English)

Audio file: Bell-Canada-E

Prompt Identifier: SS-0A-BC-E**Context**

- Subscriber hasn't responded to the Bong Tone(after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Bell Canada's Automated Billing Service.

Prompt Identifier: SS-0B-BC-E**Context**

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is Bell Canada's Automated Billing Service.

Prompt Identifier: SS-24A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to Bell Canada's Automated Billing Service.

Prompt Identifier: SS-25A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to Bell Canada's Automated Billing Service.

Prompt Identifier: SS-26A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to Bell Canada's Automated Billing Service.

Prompt Identifier: OT-0A-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Bell Canada.

Prompt Identifier: OT-0B-BC-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Bell Canada's Automated Billing Service.

Prompt Identifier: OT-0C-BC-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Bell long distance.

Prompt Identifier: OT-12A-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Bell Canada.

Prompt Identifier: OT-12C-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Bell Canada's Automated Billing Service.

Prompt Identifier: OT-12D-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling AGT.

New Brunswick Branding Prompts (English)

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to NBTel's Automated Billing Service.

Prompt Identifier: SS-0B-BC-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is NBTel's Automated Billing Service.

Prompt Identifier: SS-24A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to NBTel's Automated Billing Service.

Prompt Identifier: SS–25A–BC–E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to NBTel's Automated Billing Service.

Prompt Identifier: SS–26A–BC–E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to NBTel's Automated Billing Service.

Prompt Identifier: OT–0A–BC–E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is NBTel.

Prompt Identifier: OT–0B–BC–E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is NBTel's Automated Billing Service.

Prompt Identifier: OT-12A-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using NBTel.

Prompt Identifier: OT-12B-NB-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

This is Newfoundland Telephone long distance.

Prompt Identifier: OT-12D-NB-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you from NB Tel.

Prompt Identifier: OT-12C-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using NB Tel's Automated Billing Service.

British Columbia Branding Prompts (English)

Audio file: BCTel-Canada-E

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to BC Tel's Automated Billing Service.

Prompt Identifier: SS-0A-BCT-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to BC Tel's Automated Billing Service.

Prompt Identifier: SS-0B-BCT-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone [after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to BC Tel's new automated billing service.

Prompt Identifier: SS-0C-BC-E

Context

- Variation of SS-0B-BC-E.
- Subscriber hasn't responded to the Bong Tone [after 1 or 5 seconds].
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

BC Tel .

Prompt Identifier: SS-24A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to BC Tel's Automated Billing Service.

Prompt Identifier: SS–25A–BC–E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to BC Tel's Automated Billing Service.

Prompt Identifier: SS–26A–BC–E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to BCTel's Automated Billing Service.

Prompt Identifier: OT–0A–BC–E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is BC Tel.

Prompt Identifier: OT–0A–BCT–E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is BC Tel.

Prompt Identifier: OT-0B-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is BC Tel's Automated Billing Service.

Prompt Identifier: OT-0B-BCT-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is BC Tel's Automated Billing Service.

Prompt Identifier: OT-0C-BCT-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is BC Tel long distance.

Prompt Identifier: OT-12A-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using BC Tel.

Prompt Identifier: OT-12B-BCT-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using BC Tel.

Prompt Identifier: OT-12C-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using BC Tel's Automated Billing Service.

Prompt Identifier: OT-12C-BCT-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling BC Tel.

Prompt Identifier: OT-12D-BCT-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling BC Tel.

Prompt Identifier: OT-12E-BCT-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling BC Tel.

Maritime Branding Prompts (English)

Audio file: Maritime-Canada-E

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to MT and T's Automated Billing Service.

Prompt Identifier: SS-0A-MTT-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to the MT & T and Island Tel rapid call completion service.

Prompt Identifier: SS-0B-BC-E

Context

- Variation of SS-0A-BC-E. (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is MT and T's Automated Billing Service.

Prompt Identifier: SS–24A–BC–E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to MT and T's Automated Billing Service.

Prompt Identifier: SS–25A–BC–E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to MT and T's Automated Billing Service.

Prompt Identifier: SS–26A–BC–E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to MT and T's Automated Billing Service.

Prompt Identifier: OT–0A–BC–E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is MT and T.

Prompt Identifier: OT-0A-MTT-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is the MT & T and Island Tel rapid call completion service.

Prompt Identifier: OT-0B-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is MT and T's Automated Billing Service.

Prompt Identifier: OT-12A-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using MT and T.

Prompt Identifier: OT-12B-MTT-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using MT & T and Island Tel.

Prompt Identifier: OT-12C-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using MT and T's Automated Billing Service.

Prompt Identifier: OT-12C-MTT-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling MT & T and Island Tel.

Prompt Identifier: OT-12D-MTT-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you from MT & T and Island Tel.

Newfoundland Branding Prompts (English)

Audio file: NFLD-Canada-E

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Newfoundland Telephone's Automated Billing Service.

Prompt Identifier: SS-0B-BC-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is Newfoundland Telephone's Automated Billing Service.

Prompt Identifier: SS-0B-NFL-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Newfoundland Tel's new Automated Billing Service.

Prompt Identifier: SS-0C-NFL-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Newfoundland Tel's Automated Billing Service.

Prompt Identifier: SS-0C-BC-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to NewTel Communications Automated Billing Service.

Prompt Identifier: SS-0D-NFL-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Newfoundland Tel's new Automated Billing Service.

Prompt Identifier: SS–24A–BC–E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to Newfoundland Telephone's Automated Billing Service.

Prompt Identifier: SS–25A–BC–E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to Newfoundland Telephone's Automated Billing Service.

Prompt Identifier: SS–26A–BC–E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to Newfoundland Telephone's Automated Billing Service.

Prompt Identifier: OT–0A–BC–E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Newfoundland Telephone.

Prompt Identifier: OT-0A-NFL-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Newfoundland Tel.

Prompt Identifier: OT-0B-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Newfoundland Telephone's Automated Billing Service.

Prompt Identifier: OT-0B-NFL-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Newfoundland Tel's Automated Billing Service.

Prompt Identifier: OT-0C-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is NewTel Communications.

Prompt Identifier: OT-0C-NFL-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Newfoundland Tel Long Distance.

Prompt Identifier: OT-0D-NFL-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Newfoundland Telephone.

Prompt Identifier: OT-0E-NFL-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Newfoundland Telephone's Automated Billing Service.

Prompt Identifier: OT-0F-NFL-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Newfoundland Telephone Long Distance.

Prompt Identifier: OT-12A-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Newfoundland Telephone.

Prompt Identifier: OT-12B-NFL-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Newfoundland Tel.

Prompt Identifier: OT-12C-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Newfoundland Telephone's Automated Billing Service.

Prompt Identifier: OT-12C-NFL-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling Newfoundland Tel.

Prompt Identifier: OT-12D-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using NewTel Communications.

Prompt Identifier: OT-12D-NFL-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you from Newfoundland Tel.

Prompt Identifier: OT-12E-NFL-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling Newfoundland Tel long distance.

Prompt Identifier: OT-12F-NFL-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Newfoundland Telephone.

Prompt Identifier: OT-12G-NFL-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling Newfoundland Telephone.

Prompt Identifier: OT-12H-NFL-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you from Newfoundland Telephone.

Prompt Identifier: OT-12I-NFL-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling Newfoundland Telephone long distance.

Quebec Branding Prompts (English)

Audio file: Quebec-Canada-E

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Quebec Telephone Automated Billing Service.

Prompt Identifier: SS-0B-BC-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is Quebec Telephone Automated Billing Service.

Prompt Identifier: SS-24A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to Quebec Telephone Automated Billing Service.

Prompt Identifier: SS-25A-BC-E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to Quebec Telephone Automated Billing Service.

Prompt Identifier: SS-26A-BC-E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to Quebec Telephone Automated Billing Service.

Prompt Identifier: OT-0A-BC-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Quebec Telephone.

Prompt Identifier: OT-0B-BC-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Quebec Telephone Automated Billing Service.

Prompt Identifier: OT-0C-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Quebec Telephone long distance.

Prompt Identifier: OT-12A-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Quebec Telephone.

Prompt Identifier: OT-12C-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Quebec Telephone Automated Billing Service.

Manitoba Branding Prompts (English)

Audio file: Manitoba-Canada-E

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to the MTS Automated Billing Service.

Prompt Identifier: SS-0B-BC-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is the MTS Automated Billing Service.

Prompt Identifier: SS-24A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to the MTS Automated Billing Service.

Prompt Identifier: SS-25A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to the MTS Automated Billing Service.

Prompt Identifier: SS-26A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to the MTS Automated Billing Service.

Prompt Identifier: OT-0A-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is MTS.

Prompt Identifier: OT-0B-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is the MTS Automated Billing Service.

Prompt Identifier: OT-12A-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using MTS.

Prompt Identifier: OT-12C-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using the MTS Automated Billing Service.

Saskatchewan Branding Prompts (English)

Audio file: Sask-Canada-E

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Sask Tel's Automated Billing Service.

Prompt Identifier: SS-0B-BC-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is Sask Tel's Automated Billing Service.

Prompt Identifier: SS-24A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to Sask Tel's Automated Billing Service.

Prompt Identifier: SS-25A-BC-E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to Sask Tel's Automated Billing Service.

Prompt Identifier: SS-26A-BC-E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to Sask Tel's Automated Billing Service.

Prompt Identifier: OT-0A-BC-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Sask Tel.

Prompt Identifier: OT-0B-BC-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Sask Tel's Automated Billing Service.

Prompt Identifier: OT-12A-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Sask Tel.

Prompt Identifier: OT-12C-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Sask Tel's Automated Billing Service.

Prompt Identifier: OT-12C-SK-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for calling Sask Tel.

Alberta Branding Prompts (English)

Audio file: Alberta-Canada-E

Prompt Identifier: CS-1B-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you from Telus.

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to AGT's Automated Billing Service.

Prompt Identifier: SS-0B-AGT-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is AGT long distance.

Prompt Identifier: SS-0B-BC-E**Context**

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is AGT's Automated Billing Service.

Prompt Identifier: SS-0C-AGT-E**Context**

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is AGT long distance.

Prompt Identifier: SS-0C-BC-E**Context**

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is Telus long distance.

Prompt Identifier: SS-0D-AGT-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is AGT long distance.

Prompt Identifier: SS-0E-AGT-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Thank you for calling AGT long distance.

Prompt Identifier: SS-0F-AGT-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Thank you for calling AGT long distance.

Prompt Identifier: SS-0G-AGT-E**Context**

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Thank you for calling AGT long distance.

Prompt Identifier: SS-24A-BC-E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to AGT's Automated Billing Service.

Prompt Identifier: SS-25A-BC-E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to AGT's Automated Billing Service.

Prompt Identifier: SS-26A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to AGT's Automated Billing Service.

Prompt Identifier: OT-0A-AGT-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is AGT long distance.

Prompt Identifier: OT-0A-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is AGT.

Prompt Identifier: OT-0B-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is AGT's Automated Billing Service.

Prompt Identifier: OT-0C-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Telus long distance.

Prompt Identifier: OT-12A-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-AGT-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using AGT long distance.

Prompt Identifier: OT-12B-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using AGT.

Prompt Identifier: OT-12C-AGT-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Your AGT call is now in progress.

Prompt Identifier: OT-12C-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using AGT's Automated Billing Service.

Prompt Identifier: OT-12D-AGT-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you. Your AGT call is now in progress.

Prompt Identifier: OT-12E-AGT-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you. Your AGT call is now being processed.

Prompt Identifier: OT-12E-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you from Telus. Your call is now proceeding.

Prompt Identifier: OT-12F-AGT-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you from AGT long distance.

Prompt Identifier: OT-12F-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you from Telus.

Prompt Identifier: OT-12H-AGT-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you. Your AGT call is proceeding.

Prompt Identifier: OT-18B-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Please hold for a Telus operator.

Prince Edward Island Branding Prompts (English)

Audio file: Island-Canada-E

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to Island Tel's Automated Billing Service.

Prompt Identifier: SS-0B-BC-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is Island Tel's Automated Billing Service.

Prompt Identifier: SS-24A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to Island Tel's Automated Billing Service.

Prompt Identifier: SS-25A-BC-E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to Island Tel's Automated Billing Service.

Prompt Identifier: SS-26A-BC-E**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to Island Tel's Automated Billing Service.

Prompt Identifier: OT-0A-BC-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Island Tel.

Prompt Identifier: OT-0B-BC-E**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is Island Tel's Automated Billing Service.

Prompt Identifier: OT-12A-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Island Tel.

Prompt Identifier: OT-12C-BC-E

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using Island Tel's Automated Billing Service.

NorthWest Branding Prompts (English)

Audio file: NWEST-Canada-E

Prompt Identifier: SS-0A-BC-E

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Welcome to NorthWest Tel's Automated Billing Service.

Prompt Identifier: SS-0B-BC-E

Context

- Variation of SS-0A-BC-E.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *This is* is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

This is NorthWest Tel's Automated Billing Service.

Prompt Identifier: SS-24A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

Good Morning. Welcome to NorthWest Tel's Automated Billing Service.

Prompt Identifier: SS-25A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

Good Afternoon. Welcome to NorthWest Tel's Automated Billing Service.

Prompt Identifier: SS-26A-BC-E

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

Good Evening. Welcome to NorthWest Tel's Automated Billing Service.

Prompt Identifier: OT-0A-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is NorthWest Tel.

Prompt Identifier: OT-0B-BC-E

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

This is NorthWest Tel's Automated Billing Service.

Prompt Identifier: OT-12A-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Thank you.

Prompt Identifier: OT-12B-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using NorthWest Tel.

Prompt Identifier: OT-12C-BC-E**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Thank you for using NorthWest Tel's Automated Billing Service.

Service Selection Prompts (French)

Prompt Identifier: SS-0A-BC-F**Location**

See section: “Bell Canada Branding Prompts (French)”

Prompt Identifier: SS-1A-BC-F**Context**

- User interaction starts.
- The card number entered in service selection state is invalid and the subscriber does not respond to the error announcement twice in calling card handling state.

Comment

Not part of the audio voice prompts. It is placed in the VI's ROM.

Text

<BONG>

Prompt Identifier: SS-2A-BC-F**Context**

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Comment

- Pause between each clause to promote entering of digits.
- Avoid pronunciation of *un*, *un* (one one) that could be interpreted as requesting a single *un* digit.
- Preceded by SS-0A-BC-F if welcome announcement is enabled.
- Bilingual AABS: preceded by front end language selection, if not already defined.

Text

Pour un appel à frais virés, composez le un, un maintenant.
Pour porter les frais à votre carte d'appel ou facturer à un autre numéro, veuillez entrer le numéro. Pour un appel de personne à personne ou un autre type d'appel, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifieur: SS-2B-BC-F

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour un appel à frais virés, composez le un, un maintenant.
Pour porter les frais à votre carte d'appel ou facturer à un autre numéro, entrez le numéro. Pour un appel de personne à personne ou un autre type d'appel, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifieur: SS-2C-BC-F

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour un appel à frais virés, appuyez sur un, un maintenant.
Pour porter les frais à votre carte d'appel ou facturer à un autre numéro, veuillez entrer le numéro. Pour un appel de personne à personne ou un autre type d'appel, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifier: SS-2D-BC-F**Context**

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour porter les frais à votre carte d'appel ou facturer à un autre numéro, veuillez entrer le numéro maintenant. Pour un appel à frais virés, composez le un, un. Pour un appel de personne à personne ou un autre type d'appel, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifier: SS-2H-BC-F**Context**

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour un appel à frais virés, appuyez sur un, un. Pour porter les frais à votre carte d'appel, entrez le numéro de votre carte. Pour facturer l'appel à un autre numéro, appuyez sur un, deux. Pour un appel de personne à personne ou un autre type d'appel, appuyez sur le zéro, un téléphoniste vous répondra.

Prompt Identifier: SS-2I-BC-F

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour porter les frais à votre carte d'appel, entrer le numéro de votre carte maintenant. Pour un appel à frais virés, appuyez sur un, un. Pour factures l'appel à un autre numéro, appuyez sur un, deux. Pour un appel de personne à personne ou un autre type d'appel, appuyez sur le zéro, un téléphoniste vous répondra.

Prompt Identifier: SS-2J-BC-F

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour porter les frais à votre carte d'appel, entrer le numéro de le carte maintenant. Pour un appel à frais virés, appuyez sur un, un. Pour factures l'appel à un autre numéro, appuyez sur un, deux. Pour un appel de personne à personne ou un autre type d'appel, appuyez sur le zéro, un téléphoniste vous répondra.

Prompt Identifier: SS-3A-BC-F

Context

- Subscriber entered an incomplete pattern after an announcement.
- The number of input digits is greater than 2 digits, less than 14 digits, and not 7 digits.
- An error announcement has been played before this.

Text

Veuillez entrer à nouveau le numéro au complet.

Prompt Identifier: SS-3B-BC-F

Context

- Subscriber entered an incomplete pattern after an announcement.
- The number of input digits is greater than 2 digits, less than 14 digits, and not 7 digits.
- An error announcement has been played before this.

Text

Veillez recomposer le numéro au complet.

Prompt Identifier: SS-4A-BC-F

Context

- Reprompt after format error on input digits.
- An error announcement has been played before this prompt.

Text

Veillez entrer le numéro à nouveau.

Prompt Identifier: SS-4B-BC-F

Context

- Reprompt after format error on input digits.
- An error announcement has been played before this prompt.

Text

Veillez recomposer le numéro.

Prompt Identifier: SS-4C-BC-F

Context

- Reprompt after format error on input digits.
- An error announcement has been played before this prompt.

Text

Veillez entrer à nouveau le numéro.

Prompt Identifier: SS-5A-BC-F

Context

- Only collect billing is allowed.
- Subscriber entered zero after Bong.
- OR – Prison call.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour un appel de personne à personne, appuyez sur le zéro maintenant. Si vous acceptez de parler à toute personne qui répondra, ne quittez pas; nous acheminons votre appel.

Prompt Identifieur: SS-5B-BC-F

Context

- Only collect billing is allowed.
- Subscriber entered zero after Bong.
- OR – Prison call.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Si vous acceptez de parler à toute personne qui répondra, ne quittez pas; nous acheminons votre appel. Pour un appel de personne à personne, appuyez sur le zéro.

Prompt Identifieur: SS-6A-BC-F

Context

- Call not restricted to any billing types.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred: only 1 digit has been entered; 2 digits have been entered but not 11 or 12; incomplete DTMF pattern.
- An error announcement has been played before this.

Text

Si vous désirez faire un appel à frais virés, composez le un, un maintenant. Pour porter les frais à votre carte d'appel, entrez le numéro de votre carte. Pour facturer l'appel à un autre numéro, composez le un, deux. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifieur: SS-6B-BC-F

Context

- Call not restricted to any billing types.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred: only 1 digit has been entered; 2 digits have been entered but not 11 or 12; incomplete DTMF pattern.
- An error announcement has been played before this.

Text

Si vous désirez faire un appel à frais virés, appuyez sur un, un maintenant. Pour porter les frais à votre carte d'appel, entrez le numéro de votre carte. Pour facturer l'appel à un autre numéro, appuyez sur un, deux. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifieur: SS-6C-BC-F**Context**

- Call not restricted to any billing types.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred: only 1 digit has been entered; 2 digits have been entered but not 11 or 12; incomplete DTMF pattern.
- An error announcement has been played before this.

Text

Si vous désirez porter les frais à votre carte d'appel, entrez le numéro de votre carte maintenant. Pour un appel à frais virés, composez le un, un. Pour facturer l'appel à un autre numéro, composez le un, deux. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifieur: SS-7A-BC-F**Context**

- Collect is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Si vous désirez porter les frais à votre carte d'appel, entrez le numéro de votre carte maintenant. Pour facturer l'appel à un autre numéro, composez le un, deux. Pour un appel de personne à personne, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifieur: SS-7B-BC-F**Context**

- Collect is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Si vous désirez porter les frais à votre carte d'appel, entrer le numéro de votre carte maintenant. Pour facturer l'appel à un autre numéro, appuyez sur un, deux. Pour un appel de personne à personne, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifieur: SS-8A-BC-F

Context

- One of the following dialing errors occurred:
- 1 digit other than zero has been entered;
- 2 digits other than 11 or 12 have been entered;
- an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-F or this prompt.

Text

Le numéro entré est incorrect.

Prompt Identifieur: SS-9A-BC-F

Context

- Third-number billing is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Si vous désirez faire un appel à frais virés, composez le un, un maintenant. Pour porter les frais à votre carte d'appel, veuillez entrer le numéro de votre carte. Pour un appel de personne à personne, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifieur: SS-9B-BC-F

Context

- Third-number billing is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Si vous désirez porter les frais à votre carte d'appel, veuillez entrer le numéro de votre carte maintenant. Pour un appel à frais virés, composez le un, un. Pour un appel de personne à personne, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifieur: SS-10B-BC-F

Context

- Calling Card is not allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Si vous désirez faire un appel à frais virés, appuyez sur un, un maintenant. Pour facturer l'appel à un autre numéro, appuyez sur un, deux. Pour un appel de personne à personne, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifier: SS–11A–BC–F

Context

- Third-number billing is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected;
 - only 1 digit other than 11 or 12 have been entered;
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT–45A–BC–F or this prompt.
- An error announcement has been played before this.

Text

Si vous désirez faire un appel à frais virés, composez le un, un maintenant. Pour porter les frais à votre carte d'appel, entrez le numéro de votre carte. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: SS–11B–BC–F

Context

- Third-number billing is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected; only 1 digit other than
 - 11 or 12 have been entered;
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT–45A–BC–F or this prompt.
- An error announcement has been played before this.

Text

Si vous désirez faire un appel à frais virés, appuyez sur un, un maintenant. Pour facturer sur carte d'appel, entrez le numéro de votre carte. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: SS-12A-BC-F**Context**

- Calling card billing is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected; only 1 digit other than
 - 11 or 12 have been entered;
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT-45A-BC-F or this prompt.
- An error announcement has been played before this.

Text

Si vous désirez faire un appel à frais virés, composez le un, un maintenant. Pour facturer l'appel à un autre numéro, composez le un, deux. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: SS-12B-BC-F**Context**

- Calling card billing is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected; only 1 digit other than
 - 11 or 12 have been entered;
 - incomplete DTMF pattern.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT-45A-BC-F or this prompt.
- An error announcement has been played before this.

Text

Si vous désirez faire un appel à frais virés, appuyez sur un, un maintenant. Pour facturer l'appel à un autre numéro, appuyez sur un, deux. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: SS–13A–BC–F

Context

- An error has occurred.
- The call information indicates that the call is allowed all billing types.
- Datafill error suspected.

Text

Votre appel ne peut pas être acheminé. Veuillez raccrocher et faire le zéro pour obtenir l'aide du téléphoniste.

Prompt Identifier: SS–14A–BC–F

Context

Billing type Collect has been selected for DA call.

Text

L'assistance-annuaire n'accepte pas les appels à frais virés.

Prompt Identifier: SS–15A–BC–F

Context

The call is restricted from collect and collect billing type has been selected.

Text

None.

Prompt Identifier: SS–16A–BC–F

Context

The call is restricted from third-number billing and third-number billing type has been selected.

Text

Vous ne pouvez pas facturer votre appel à un autre numéro à partir de ce téléphone.

Prompt Identifier: SS–17A–BC–F

Context

The call is restricted from calling card billing and calling card billing type has been selected.

Text

Vous ne pouvez pas porter les frais à une carte d'appel à partir de ce téléphone.

Prompt Identifier: SS-18A-BC-F**Context**

- Only calling card is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Si vous désirez porter les frais à votre carte d'appel, entrez le numéro de votre carte maintenant. Pour un appel de personne à personne, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifier: SS-19A-BC-F**Context**

- Only third-number billing is allowed.
- Caller entered zero after Bong and operating company does not want to refer the call to the operator yet (D7=false).
- OR – No response, within 1 second (T2=1.0), from caller after Bong Tone.
- OR – No response, within 5 seconds (T3=5.0), from caller after first time of playing this prompt.
- Welcome announcement may have been played previous to this announcement.
- In a bilingual AABS, requesting language selection may have happened previous to this announcement.

Text

Si vous désirez porter les frais d'appel à un autre numéro, entrez l'indicatif régional et le numéro maintenant. Pour un appel de personne à personne, appuyez sur le zéro; un téléphoniste vous répondra.

Prompt Identifier: **SS–19B–BC–F**

Context

- Only third-number billing is allowed.
- Caller entered zero after Bong and operating company does not want to refer the call to the operator yet (D7=false).
- OR – No response, within 1 second (T2=1.0), from caller after Bong Tone.
- OR – No response, within 5 seconds (T3=5.0), from caller after first time of playing this prompt.
- Welcome announcement may have been played previous to this announcement.
- In a bilingual AABS, requesting language selection may have happened previous to this announcement.

Text

Si vous désirez porter les frais d'appel à un autre numéro, appuyez sur un, deux maintenant. Pour un appel de personne à personne, appuyez sur le zéro, un téléphoniste vous répondra.

Prompt Identifier: **SS–20A–BC–F**

Context

- Only third-number billing is allowed.
- No response to this message after 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected;
 - only 1 digit has been entered;
 - 2 digits have been entered but not 11 or 12.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT–45A–BC–E or this prompt.
- An error announcement has been played before this.

Text

Si vous désirez facturer l'appel à un autre numéro, entrez l'indicatif régional et le numéro maintenant. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: SS-20B-BC-F**Context**

- Only third-number billing is allowed.
- No response to this message after 5 seconds.
- OR – One of the following errors has occurred:
 - a restricted billing type has been selected;
 - only 1 digit has been entered;
 - 2 digits have been entered but not 11 or 12.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

Si vous désirez porter les frais d'appel à un autre numéro, appuyez sur un, deux maintenant. Pour un appel de personne à personne, appuyez sur le zéro, un téléphoniste vous répondra.

Prompt Identifier: SS-21A-BC-F**Context**

- Only calling card billing is allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-F or this prompt.
- An error announcement has been played before this.

Text

Si vous désirez porter les frais à votre carte d'appel, entrez le numéro de votre carte maintenant. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: SS–22A–BC–F

Context

- Collect is not allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT–45A–BC–F or this prompt.
- An error announcement has been played before this.

Text

Si vous désirez porter les frais à votre carte d'appel, entrez le numéro de votre carte maintenant. Pour facturer l'appel à un autre numéro, composez le un, deux. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: SS–23A–BC–F

Context

- Subscriber has selected collect charges.
- Call is restricted from collect charges because either the calling or called station is restricted from collect.

Text

Vous ne pouvez pas faire votre appel a frais virés.

Prompt Identifier: SS–23B–BC–F

Context

- Subscriber has selected collect charges.
- Call is restricted from collect charges because either the calling or called station is restricted from collect.

Text

Votre appel ne peut pas etre fait a frais virés.

Prompt Identifier: SS–24A–BC–F

Location

See section: “Bell Canada” in the chapter titled *Branding Prompts (French)*.

Prompt Identifier: SS-25A-BC-F

Location

See section: “Bell Canada” in the chapter titled *Branding Prompts (French)*.

Prompt Identifier: SS-26A-BC-F

Location

See section: “Bell Canada” in the chapter titled *Branding Prompts (French)*.

Collect Prompts (French)

Audio file: Collect-F

Prompt Identifier: SS-27A-BC-F

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour porter les frais a votre carte d'appel, entrez le numero de votre carte maintenant. Pour un appel a frais vires, appuyez sur un un. Pour facturer l'appel a un autre numero, appuyez sur un deux. Pour envoyer un message, appuyez sur l'etoile. Pour un appel de personne a personne, ou un autre type d'appel, appuyez sur le zero, un telephoniste vous repondra.

Prompt Identifier: SS-27B-BC-F

Context

- Call not restricted to any billing types.
- Subscriber entered zero after Bong and refer to operator is not allowed (D7 = false).
- OR – No response after Bong Tone either in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour porter les frais a votre carte d'appel, entrez le numero de votre carte maintenant. Pour un appel a frais vires, appuyez sur un un. Pour facturer l'appel a un autre numero, appuyez sur un deux. Pour envoyer un message a l'aide du service Messageur Bell, appuyez sur l'etoile. Pour un appel de personne a personne, ou un autre type d'appel, appuyez sur le zero, un telephoniste vous repondra.

Prompt Identifier: SS-28A-BC-F

Context

- Only calling card billing is allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

Pour porter les frais a votre carte d'appel, entrez le numero de votre carte maintenant.

Prompt Identifier: SS-28B-BC-F**Context**

- Only calling card billing is allowed.
- No response to this message after T3 = 5 seconds.
- OR – One of the following dialing errors occurred:
 - 1 digit other than zero has been entered;
 - 2 digits other than 11 or 12 have been entered;
 - an incorrect pattern has been entered.
- In a bilingual system, 2 digits other than 11, 12, 17, or 19 have been entered.
- In a unilingual system, playing 17 or 19 may result in playing OT-45A-BC-E or this prompt.
- An error announcement has been played before this.

Text

Si vous desirez porter les frais a votre carte d'appel, entrez le numero de votre carte maintenant.

Prompt Identifier: SS-29A-BC-F**Context**

- Only collect billing is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour un appel a frais vires, appuyez sur un un.

Prompt Identifier: SS-30A-BC-F**Context**

- Only third number biling is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour facturer l'appel a un autre numero, appuyez sur un deux.

Prompt Identifier: SS-31A-BC-F

Context

- Only messaging is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour envoyer un message, appuyez sur l'étoile.

Prompt Identifier: SS-31B-BC-F

Context

- Only messaging is allowed.
- To be added to other prompts as required.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour envoyer un message à l'aide du service Messager, appuyez sur l'étoile.

Prompt Identifier: SS-31C-BC-F

Context

- Only messaging is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour envoyer un message à l'aide du service Messager Bell, appuyez sur l'étoile.

Prompt Identifier: SS-31D-BC-F

Context

- Only messaging is allowed.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour envoyer un message par le service Messageur, appuyez sur l'étoile.

Prompt Identifier: SS-32A-BC-F

Context

- Only third number billing is allowed..
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour un appel de personne a personne ou un autre type d'appel, appuyez sur le zero, un telephoniste vous repondra.

Prompt Identifier: SS-32B-BC-F

Context

- Message Delivery Service. Played for both AudioGram billing and billing retries.
- Subscriber entered zero after Bong.
- OR – No response after Bong Tone in T2 = 1 second.
- OR – No response to this prompt after T3 = 5 seconds.

Text

Pour joindre un telephoniste, appuyez sur le zero.

Collect Prompts (French)

Prompt Identifier: CS-1A-BC-F

Context

Collect billing has been accepted by billed party.

Text

Merci. Vous avez la communication.

Prompt Identifier: CS-2A-BC-F

Context

- The database response indicates that the called number is not in service.
- Most likely a dialing error occurred.
- The call will be terminated after this message.

Text

Le numéro que vous avez composé n'est pas en service.
Veuillez vérifier le numéro et refaire votre appel.

Prompt Identifier: CS-3A-BC-F

Context

The calling party went on-hook during the billing verification process.

Text

<On-hook click> Le demandeur a raccroché. Vous ne serez pas facturé pour cet appel. Veuillez raccrocher maintenant.

Prompt Identifier: CS-4A-BC-F

Context

- First announcement to the called party after the telephone company's branding has been played.
- Corresponds to CS-5A-BC-F and CS-18A-BC-F, but caller's name is used.

Text

Vous avez un appel à frais virés de: <prerecorded name>.

Prompt Identifier: CS-5A-BC-F

Context

- Telephone Company branding has been played.
- First announcement to the called party.
- Corresponds to CS-4A-BC-F and CS-18A-BC-F, but caller's name/locality is not used.

Text

Vous avez un appel à frais virés.

Prompt Identifier: CS-6A-BC-F

Context

- Collect call from prison.
- Branding message has been played.
- First announcement to the called party.
- Caller's name/locality is not used.

Text

Vous avez un appel à frais virés.

Prompt Identifier: CS-6B-BC-F

Context

- Collect call from a prison or other type of correctional institute.
- Branding message has been played.
- First announcement to the called party.
- Caller's name/locality is not used.

Text

Vous avez un appel à frais virés en provenance d'un centre de détention.

Prompt Identifier: CS-7A-BC-F

Context

- The database response indicates that the billed party does not accept collect charges.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

A la demande de l'abonné, il n'est pas possible de faire d'appels à frais virés à ce numéro.

Prompt Identifier: CS-8A-BC-F**Context**

- Database response indicates that the billed number is a public phone number.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

Vous avez composé le numéro d'un téléphone public. Vous ne pouvez pas faire d'appels à frais virés à ce numéro.

Prompt Identifier: CS-9A-BC-F**Context**

- No response to the previous billing acceptance announcement within 4 seconds.
- Retry counts have not been exceeded.
- Corresponds to CS-11A-BC-F and CS-19A-BC-F, but caller's name is used.

Text

Vous avez un appel à frais virés de: <prerecorded name>.

Prompt Identifier: CS-10A-BC-F**Context**

One of the following speech errors has occurred during the billing verification:

- speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Corresponds to CS-11A-BC-F and CS-19A-BC-F, but caller's name is used.

Text

Votre réponse n'a pas été comprise. Vous avez un appel à frais virés de: <prerecorded name>.

Prompt Identifier: CS-11A-BC-F**Context**

- No response to the previous billing acceptance announcement within 4 seconds.
- Retry counts have not been exceeded.
- Corresponds to CS-9A-BC-F and CS-19A-BC-F, but caller's name is used.

Text

Vous avez un appel à frais virés.

Prompt Identifier: CS-12A-BC-F

Context

- Collect call from prison.
- No response to the previous billing acceptance announcement within 4 seconds.
- Retry counts have not been exceeded.
- Caller's name/locality is not used.

Text

Vous avez un appel à frais virés.

Prompt Identifier: CS-13A-BC-F

Context

- One of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short.
- Retry counts have not been exceeded.
- Corresponds to CS-10A-BC-F and CS-20A-BC-F, but caller's name/locality is not used.

Text

Votre réponse n'a pas été comprise. Vous avez un appel à frais virés.

Prompt Identifier: CS-14A-BC-F

Context

- Collect call from prison.
- One of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short.
- Retry counts have not been exceeded.
- Caller's name/locality is not used.

Text

Votre réponse n'a pas été comprise. Vous avez un appel à frais virés.

Prompt Identifier: CS-15A-BC-F

Context

- An invalid DTMF response was received from the billed part during billing verification.
- Retry counts have not been exceeded.
- Corresponds to CS-16A-BC-F and CS-21A-BC-F, but caller's name is used.

Text

Votre réponse n'est pas valide. Vous avez un appel à frais virés de: <prerecorded name>.

Prompt Identifier: CS-16A-BC-F

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Corresponds to CS-15A-BC-F and CS-21A-BC-F, but caller's name/locality is not used.

Text

Votre réponse n'est pas valide. Vous avez un appel à frais virés.

Prompt Identifier: CS-17A-BC-F

Context

- Collect call from prison.
- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Caller's name/locality is not used.

Text

Votre réponse n'est pas valide. Vous avez un appel à frais virés.

Prompt Identifier: CS-18A-BC-F

Context

- First announcement to the called party after the telephone company's branding has been played.
- Corresponds to CS-4A-BC-F and CS-5A-BC-F, but caller's locality is used.

Text

Vous avez un appel à frais virés < de : locality>.

Prompt Identifier: CS-19A-BC-F

Context

- No response to the previous billing acceptance announcement within 4 seconds.
- Retry counts have not been exceeded.
- Corresponds to CS-9A-BC-F and CS-11A-BC-F, but caller's locality is used.

Text

Vous avez un appel à frais virés < de : locality>.

Prompt Identifier: CS-20A-BC-F

Context

- One of the following speech errors has occurred during billing verification: speech unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Corresponds to CS-10A-BC-E and CS-13A-BC-E, but caller's locality is used.

Text

Votre réponse n'a pas été comprise. Vous avez un appel à frais virés < de : locality>.

Prompt Identifier: CS-21A-BC-F

Context

- An invalid DTMF response was received from the billed part during billing verification.
- Retry counts have not been exceeded.
- Corresponds to CS-15A-BC-F and CS-16A-BC-F, but caller's locality is used.

Text

Votre réponse n'est pas valide. Vous avez un appel à frais virés < de : locality>.

Third-number Prompts (French)

Audio file: Third-number-F

Prompt Identifier: TP-1A-BC-F

Context

- Subscriber does not respond to the reprompt announcement after entering an invalid number.
- Retry counts (D1=1), (D3=2) have not been attained.

Text

Veillez entrer maintenant l'indicatif régional et le numéro.

Prompt Identifier: TP-1B-BC-F

Context

- Subscriber does not respond to the reprompt announcement after entering an invalid number.
- Retry counts (D1=1), (D3=2) have not been attained.

Text

Veillez entrer l'indicatif régional et le numéro maintenant.

Prompt Identifier: TP-2A-BC-F

Context

- An incorrect 10 digit pattern has been entered.
- Retry counts (D2=1) and (D3=2) have not been attained.

Text

Veillez entrer à nouveau l'indicatif régional et le numéro.

Prompt Identifier: TP-3A-BC-F

Context

- The database response indicates that the billed party does not accept third-number charges.
- The call will either be terminated, referred to the operator or looped back to service selection for alternate billing, depending upon office parameter C21.

Text

A la demande de l'abonné, on ne peut pas facturer d'appels à ce numéro.

Prompt Identifier: TP-4A-BC-F

Context

- The database response indicates that the billed is a public phone number.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

Vous avez entré le numéro d'un téléphone public. On ne peut pas facturer d'appels à ce numéro.

Prompt Identifier: TP-5A-BC-F

Context

- The database response indicates that verbal billing verification is required, and the time of the day is within the datafilled time period. The datafill indicates either automatic rejection of billing or use alternate-billing.
- The call will either be disconnected, referred to the operator, or looped back to service selection for alternate billing, depending upon datafill.

Text

Nous n'établissons pas d'appels facturés à un autre numéro à cette heure-ci.

Prompt Identifier: TP-6A-BC-F**Context**

- One of the following speech errors occurred during billing unrecognizable, speech too long, speech too short.
- Retry counts have not been exceeded.
- Corresponds to TP-13A-BC-F and TP-21A-BC-F, but caller's name is used.

Text

Votre réponse n'a pas été comprise. On nous demande de facturer un appel à votre numéro. L'appel est fait à un autre numéro par: <prerecorded name>.

Prompt Identifier: TP-6B-BC-F**Context**

- One of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short.
- Retry counts have not been exceeded.
- Corresponds to TP-13B-BC-F and TP-21B-BC-F, but caller's name is used.

Text

Votre réponse n'a pas été comprise. On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro par: <pre-recorded name>.

Prompt Identifier: TP-7A-BC-F**Context**

- Branding has been played.
- First announcement to the billed party.
- Corresponds to TP-14A-BC-F and TP-19A-BC-F, but caller's name is used.

Text

On nous demande de facturer un appel à votre numéro. L'appel est fait à un autre numéro par: <pre-recorded name>.

Prompt Identifier: TP-7B-BC-F

Context

- Branding has been played.
- First announcement to the billed party.
- Corresponds to TP-14B-BC-F and TP-19B-BC-F, but caller's name is used.

Text

On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro par: <pre-recorded name>.

Prompt Identifier: TP-8A-BC-F

Context

- Acceptance of charges has been received from billed party,
- Billed party has been released,
- Calling party may have heard the billing verification progress.

Text

Merci d'avoir attendu. Nous acheminons maintenant votre appel.

Prompt Identifier: TP-8B-BC-F

Context

- Acceptance of charges has been received from billed party,
- Billed party has been released,
- Calling party may have heard the billing verification progress.

Text

Les frais ont été acceptés. Nous acheminons maintenant votre appel.

Prompt Identifier: TP-9A-BC-F

Context

- No response to the billing acceptance announcement in 4 seconds.
- Retry counts have not been exceeded.

Text

On nous demande de facturer un appel à votre numéro. L'appel est fait à un autre numéro par: <prerecorded name>.

Prompt Identifier: TP-9B-BC-F

Context

- No response to the billing acceptance announcement in 4 seconds.
- Retry counts have not been exceeded.

Text

On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro par :
<prerecorded name>.

Prompt Identifier: TP-10A-BC-F

Context

Billed party has answered YES to the billing verification announcement.

Text

Vous avez accepté les frais d'appel. Veuillez raccrocher.
(PAUSE) Si vous désirez l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: TP-10B-BC-F

Context

Billed party has answered YES to the billing verification announcement.

Text

Vous avez accepté les frais d'appel. Veuillez raccrocher.
(PAUSE) Pour obtenir l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: TP-11A-BC-F

Context

- The database response indicates that the billed number is not in service.
- The call will either be disconnected, referred to operator or looped back to service selection after this announcement, depending upon datafill.
- If disconnected, it will be followed by another announcement.

Text

Le numéro de facturation que vous avez entré n'est pas en service.

Prompt Identifier: TP-12A-BC-F

Context

- Treatment was received when connecting the billed party and a C7=50 seconds timeout has expired. The calling party has heard the progress of the call.
- An error is reported when DMS is trying to connect the billed party.
- The call will either be disconnected, referred to operator, or looped back to service selection for alternate billing.

Text

Nous ne pouvons pas joindre l'abonné au numéro de facturation.

Prompt Identifier: TP-12B-BC-F

Context

- Treatment was received when connecting the billed party and a C7=50 seconds timeout has expired. The calling party has heard the progress of the call.
- An error is reported when DMS is trying to connect the billed party.
- The call will either be disconnected, referred to operator, or looped back to service selection for alternate billing.

Text

Nous ne pouvons pas joindre l'abonné pour faire accepter les frais d'appel.

Prompt Identifier: TP-13A-BC-F

Context

- One of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short.
- Retry counts have not been exceeded.
- Corresponds to TP-6A-BC-F and TP-21A-BC-F, but caller's name/locality is not used.

Text

Votre réponse n'a pas été comprise. On nous demande de facturer à votre numéro un appel fait à un autre numéro.

Prompt Identifier: TP-13B-BC-F**Context**

- One of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short.
- Retry counts have not been exceeded.
- Corresponds to TP-6A-BC-F and TP-21A-BC-F, but caller's name/locality is not used.

Text

Votre réponse n'a pas été comprise. On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro.

Prompt Identifier: TP-14A-BC-F**Context**

- Branding message has been played.
- Corresponds to TP-7A-BC-F and TP-19A-BC-F, but caller's name/locality is not used.
- First announcement to the billed party.

Text

On nous demande de facturer à votre numéro un appel fait à un autre numéro.

Prompt Identifier: TP-14B-BC-F**Context**

- Branding message has been played.
- Corresponds to TP-7B-BC-F and TP-19B-BC-F, but caller's name/locality is not used.
- First announcement to the billed party.

Text

On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro.

Prompt Identifier: TP-15A-BC-F

Context

- No response to the billing acceptance announcement in 4 seconds .
- Retry counts have not been exceeded.
- Reprompt corresponding to TP-14A-BC-F.

Text

On nous demande de facturer à votre numéro un appel fait à un autre numéro.

Prompt Identifier: TP-15B-BC-F

Context

- No response to the billing acceptance announcement in 4 seconds .
- Retry counts have not been exceeded.
- Reprompt corresponding to TP-14B-BC-F.

Text

On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro.

Prompt Identifier: TP-16A-BC-F

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.

Text

Votre réponse n'est pas valide. On nous demande de facturer un appel à votre numéro. L'appel est fait à un autre numéro par: <prerecorded name>.

Prompt Identifier: TP-16B-BC-F

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.

Text

Votre réponse n'est pas valide. On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro par: <prerecorded name>.

Prompt Identifier: TP-17A-BC-F

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Corresponds to TP-16A-BC-F and TP-20A-BC-F, but caller's name/locality is not used.

Text

Votre réponse n'est pas valide. On nous demande de facturer à votre numéro un appel fait à un autre numéro.

Prompt Identifier: TP-17B-BC-F

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Corresponds to TP-16B-BC-F and TP-20B-BC-F, but caller's name/locality is not used.

Text

Votre réponse n'est pas valide. On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro.

Prompt Identifier: TP-19A-BC-F

Context

- Branding has been played.
- First announcement to the billed party.
- Corresponds to TP-7A-BC-F and TP-14A-BC-F, but caller's locality is used.

Text

On nous demande de facturer un appel à votre numéro. L'appel est fait à un autre numéro en provenance <de: calling locality>.

Prompt Identifier: TP-19B-BC-F

Context

- Branding has been played.
- First announcement to the billed party.
- Corresponds to TP-7B-BC-F and TP-14B-BC-F, but caller's locality is used.

Text

On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro en provenance <de: calling locality>.

Prompt Identifier: TP-20A-BC-F

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Corresponds to TP-16A-BC-F and TP-17A-BC-F, but caller's locality is used.

Text

Votre réponse n'est pas valide. On nous demande de facturer un appel à votre numéro. L'appel est fait à un autre numéro en provenance <de: calling locality>.

Prompt Identifier: TP-20B-BC-F

Context

- An invalid DTMF response was received from the billed party during billing verification.
- Retry counts have not been exceeded.
- Corresponds to TP-16A-BC-F and TP-17A-BC-F, but caller's locality is used.

Text

Votre réponse n'est pas valide. On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro en provenance <de: calling locality>.

Prompt Identifier: TP-21A-BC-F

Context

- One of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short.
- Retry counts have not been exceeded.
- Corresponds to TP-6A-BC-F and TP-13A-BC-F, but caller's locality is used.

Text

Votre réponse n'a pas été comprise. On nous demande de facturer un appel à votre numéro. L'appel est fait à un autre numéro en provenance < de: calling locality>

Prompt Identifier: TP-21B-BC-F

Context

- One of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short.
- Retry counts have not been exceeded.
- Corresponds to TP-6B-BC-F and TP-13B-BC-F, but caller's locality is used.

Text

Votre réponse n'a pas été comprise. On nous demande de porter les frais d'un appel à votre numéro. L'appel est fait à un autre numéro en provenance < de: calling locality>.

Prompt Identifier: TP-22A-BC-F

Context

- Call is initiated as third-number call processing.
- The billed number is the same as the called number.
- Processing of the call will be changed from third-number call processing to collect call processing. Inform the caller of the change in call processing.

Text

Le numéro de facturation entré et le numéro de téléphone que vous avez composé sont identiques. L'appel est maintenant acheminé à frais virés.

Prompt Identifier: TP-23A-BC-F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Veillez répondre par OUI ou NON à la question suivante.
Acceptez-vous que l'appel soit facturé à votre numéro?

Prompt Identifier: TP-23B-BC-F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Veillez répondre par OUI ou par NON à la question suivante.
Acceptez-vous que l'appel soit facturé à votre numéro?

Prompt Identifier: TP-23C-BC-F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Veillez répondre par OUI ou NON à la question suivante.
Acceptez-vous que les frais soient portés à votre numéro?

Prompt Identifier: TP–23D–BC–F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party’s locality may or may not have been played before this announcement.

Text

Pour accepter les frais, veuillez appuyez sur le un maintenant. Pour répondre par OUI ou NON, à la question suivante. Acceptez-vous que l’appel soit facturé à votre numéro?

Prompt Identifier: TP–23E–BC–F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party’s locality may or may not have been played before this announcement.

Text

Pour accepter les frais, veuillez appuyez sur le un maintenant. Pour répondre par OUI ou NON, à la question suivante. Acceptez-vous que l’appel soit facturé à votre numéro?

Prompt Identifier: TP–23F–BC–F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party’s locality may or may not have been played before this announcement.

Text

Veillez répondre seulement par OUI ou NON, à la question suivante. Acceptez-vous que l’appel soit facturé à votre numéro?

Prompt Identifier: TP–24A–BC–F

Context

- Third-party call processing for billing acceptance.
- *Speech too soon* error occurred during third-party billing acceptance verification.

Text

Veillez attendre la fin de la question avant de répondre. Acceptez-vous que l’appel soit facturé à votre numéro?

Prompt Identifier: TP–24B–BC–F

Context

- Third-party call processing for billing acceptance.
- *Speech too soon* error occurred during third-party billing acceptance verification.

Text

Veillez attendre la fin de la question avant de répondre. Acceptez-vous que les frais soient portés à votre numéro?

Prompt Identifier: TP-25A-BC-F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for DTMF billing acceptance.

Text

Si vous désirez que l'appel soit facturé à votre numéro, appuyez sur le un maintenant. Pour refuser les frais, veuillez raccrocher.

Prompt Identifier: TP-25B-BC-F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for DTMF billing acceptance.

Text

Si vous désirez que les frais soient portés à votre numéro, appuyez sur le un maintenant. Pour refuser les frais, veuillez raccrocher.

Prompt Identifier: TP-26A-BC-F

Context

- Third-party call processing for billing acceptance.
- No response or an invalid DTMF response was received during billing verification.

Text

Pour accepter que l'appel soit facturé à votre numéro, appuyez sur le un maintenant. Pour refuser les frais, veuillez raccrocher.

Prompt Identifier: TP–26B–BC–F

Context

- Third-party call processing for billing acceptance.
- No response or an invalid DTMF response was received during billing verification.

Text

Pour accepter que les frais soient portés à votre numéro, appuyez sur le un maintenant. Pour refuser les frais, veuillez raccrocher.

Prompt Identifier: TP–27A–BC–F

Context

- Third-party call processing for billing acceptance.
- Part of the message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Pour refuser que les frais soient factures a votre numero, dites non. Pour accepter les frais, dites oui.

Prompt Identifier: TP–28A–BC–F

Context

- Third-party call processing for billing acceptance.
- Part of the message to the billed party for DTMF billing acceptance.

Text

Pour accepter que l'appel soit facture a votre numero, appuyez sur le un maintenant. Pour refuser les frais, appuyez sur le deux.

Prompt Identifier: TP–29A–BC–F

Context

- Third-party call processing for billing acceptance.
- No response or an invalid DTMF response was received during billing verification.

Text

Pour accepter que l'appel soit facturé à votre numéro, appuyez sur le un maintenant. Pour refuser les frais, appuyez sur le deux.

Prompt Identifier: TP–30A–BC–F

Context

- Third-party call processing for billing acceptance.
- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - no response.
- The prerecorded name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Pour accepter les frais veuillez appuyez sur le un maintenant, pour les refuser, appuyez sur le deux ou repondez seulement par oui ou non a la question suivante: Acceptez vous que l'appel soit facture a votre numéro?

Calling Card Prompts (French)

Audio file: Calling-card-F

Prompt Identifier: CC-1A-BC-F

Context

- Database response indicates that the calling card entered is invalid.
- The retry count (D10=1) has not been attained.

Text

Le numéro de carte d'appel que vous avez entré n'est pas valide. Veuillez entrer à nouveau le numéro de votre carte.

Prompt Identifier: CC-2A-BC-F

Context

- Database response indicates that the calling card entered is invalid.
- The retry count (D10=1) has been attained.

Text

Le numéro de carte d'appel que vous avez entré n'est pas valide. Veuillez raccrocher, puis composer zéro et le numéro demandé.

Prompt Identifier: CC-3A-BC-F

Context

- Database response indicates that the calling card entered is invalid.
- Subscriber has not responded to a previous reprompt announcement within (T4=3 seconds), nor to a BONG tone within (T5=3 seconds).

Text

Veuillez entrer le numéro de votre carte d'appel maintenant.

Calling Card prompts CC-4 through CC-7 exist to support a custom feature.

Prompt Identifier: CC-8A-BC-F

Context

- Database indicates that calling card call are not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Il n'est pas possible de faire des appels sur carte d'appel à destination de ce pays. Veuillez raccrocher et choisir un autre mode de facturation.

Prompt Identifier: CC-8B-BC-F

Context

- Database indicates that calling card call are not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Il n'est pas possible de faire des appels sur carte d'appel à destination de ce pays. Veuillez raccrocher et choisir un autre type d'appel.

Prompt Identifier: CC-8C-BC-F

Context

- Database indicates that the current billing option is not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Il n'est pas possible de faire des appels sur carte d'appel à destination de cet endroit. Veuillez raccrocher et choisir un autre mode de facturation.

Prompt Identifier: CC-8D-BC-F

Context

- Database indicates that the current billing option is not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Les appels à destination de ce pays ne peuvent être facturés selon l'option choisie. Veuillez raccrocher et choisir un autre mode de facturation.

Prompt Identifïer: CC-8E-BC-F

Context

- Database indicates that the current billing option is not permitted to this number/region/country.
- Call is terminated after this prompt.

Text

Les appels à destination de cet endroit ne peuvent être facturés selon l'option choisie. Veuillez raccrocher et choisir un autre mode de facturation.

Language Selection Prompts (French)

Audio file: Language-F

Prompt Identifier: LS-1A-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Pour le service en français, appuyez sur un, neuf. For service in English, press one seven.

Prompt Identifier: LS-1B-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Pour le service en français, composez le un, neuf. For service in English, press one seven.

Prompt Identifier: LS-1C-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Pour le service en français, composez le un, neuf. For service in English, dial one seven.

Prompt Identifier: LS-1D-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Pour le service en français, appuyez sur un, neuf. For service in English, dial one seven.

Prompt Identifier: LS-1E-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Pour le service en français, composez le un, neuf. For service in English, enter one seven.

Prompt Identifier: LS-1F-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Pour le service en français, appuyez sur un, neuf. For service in English, enter one seven.

Prompt Identifier: LS-2A-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Si vous désirez obtenir le service en français, appuyez sur un, neuf maintenant. For service in English, press one seven now.

Prompt Identifier: LS-2B-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Si vous désirez obtenir le service en français, composez le un, neuf maintenant. For service in English, press one seven now.

Prompt Identifier: LS-2C-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Si vous désirez obtenir le service en français, composez le un, neuf maintenant. For service in English, dial one seven now.

Prompt Identifier: LS-2D-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Si vous désirez obtenir le service en français, appuyez sur un, neuf maintenant. For service in English, dial one seven now.

Prompt Identifier: LS-2E-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Si vous désirez obtenir le service en français, composez le un, neuf maintenant. For service in English, enter one seven now.

Prompt Identifier: LS-2F-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.

Text

Si vous désirez obtenir le service en français, appuyez sur un, neuf maintenant. For service in English, enter one seven now.

Prompt Identifier: LS-3A-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Le système peut s'adresser en français ou en anglais à l'abonné demandé. Pour choisir le français, appuyez sur un, neuf; pour l'anglais, appuyez sur un, sept.

Prompt Identifier: LS-3B-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Le système peut s'adresser en français ou en anglais à l'abonné demandé. Pour choisir le français, composez le un, neuf; pour l'anglais, composez le un, sept.

Prompt Identifier: LS-3C-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Votre appel peut être annoncé en français ou en anglais. Pour choisir le français, composez le un, neuf; pour l'anglais, composez le un, sept.

Prompt Identifier: LS-3D-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Votre appel peut être annoncé en français ou en anglais. Pour choisir le français, appuyez sur un, neuf; pour l'anglais, appuyez sur un, sept.

Prompt Identifier: LS-3E-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

La demande d'acceptation des frais peut être faite en français ou en anglais. Pour choisir le français, appuyez sur un, neuf; pour l'anglais, appuyez sur un, sept.

Prompt Identifier: LS-3F-BC-F**Context**

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

La demande d'acceptation des frais peut être faite en français ou en anglais. Pour choisir le français, composez le un, neuf; pour l'anglais, composez le un, sept.

Prompt Identifier: LS-4A-BC-F**Context**

- An error or timeout occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Le système peut s'adresser en français ou en anglais à l'abonné demandé. Pour choisir le français, appuyez sur un, neuf maintenant; pour l'anglais, appuyez sur un, sept.

Prompt Identifier: LS-4B-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Le système peut s'adresser en français ou en anglais à l'abonné demandé. Pour choisir le français, composez le un, neuf maintenant; pour l'anglais, composez le un, sept.

Prompt Identifier: LS-4C-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Votre appel peut être annoncé en français ou en anglais. Pour choisir le français, composez le un, neuf maintenant; pour l'anglais, composez le un, sept.

Prompt Identifier: LS–4D–BC–F

Context

- An error or timeout occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Votre appel peut être annoncé en français ou en anglais. Pour choisir le français, appuyez sur un, neuf maintenant; pour l'anglais, appuyez sur un, sept.

Prompt Identifier: LS–4E–BC–F

Context

- An error or timeout occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

La demande d'acceptation des frais peut être faite en français ou en anglais. Pour choisir le français, appuyez sur un, neuf maintenant; pour l'anglais, appuyez sur un, sept.

Prompt Identifier: LS–4F–BC–F

Context

- An error or timeout occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

La demande d'acceptation des frais peut être faite en français ou en anglais. Pour choisir le français, composez le un, neuf maintenant; pour l'anglais, composez le un, sept.

Prompt Identifier: LS–5A–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Nous devons demander à l'abonné qui sera facturé s'il accepte les frais d'appel. Le système peut s'adresser à l'abonné en français ou en anglais. Pour choisir le français, appuyez sur un, neuf; pour l'anglais, appuyez sur un, sept.

Prompt Identifier: LS–5B–BC–F**Context**

- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Nous devons demander à l'abonné qui sera facturé s'il accepte les frais d'appel. Le système peut s'adresser à l'abonné en français ou en anglais. Pour choisir le français, composez le un, neuf; pour l'anglais, composez le un, sept.

Prompt Identifier: LS–6A–BC–F**Context**

- An error or timeout occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Nous devons demander à l'abonné qui sera facturé s'il accepte les frais d'appel. Le système peut s'adresser à l'abonné en français ou en anglais. Pour choisir le français, appuyez sur un, neuf maintenant; pour l'anglais, appuyez sur un, sept.

Prompt Identifier: LS-6B-BC-F

Context

- An error or timeout occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as FLS (Forced Language Selection).
- The call being handled is a third-number call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.

Text

Nous devons demander à l'abonné qui sera facturé s'il accepte les frais d'appel. Le système peut s'adresser à l'abonné en français ou en anglais. Pour choisir le français, composez le un, neuf maintenant; pour l'anglais, composez le un, sept.

Prompt Identifier: LS-7A-BC-F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le service est assuré en français. For service in English, press one seven.

Prompt Identifier: LS–7B–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le service est assuré en français. For service in English,
dial one seven.

Prompt Identifier: LS–7C–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le service est assuré en français. For service in English,
enter one seven.

Prompt Identifier: LS–8A–BC–F

Context

- An error occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le service est assuré en français. For service in English,
press one seven.

Prompt Identifier: LS–8B–BC–F

Context

- An error occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le service est assuré en français. For service in English,
dial one seven.

Prompt Identifier: LS–8C–BC–F

Context

- An error occurred after the caller was prompted the first time to select a frontend language.
- Error count has not been exceeded.
- Service Selection may or may not be defined.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Frontend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the frontend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le service est assuré en français. For service in English, enter one seven.

Prompt Identifier: LS–9A–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le système peut s'adresser en français ou en anglais à l'abonné demandé. Pour choisir l'anglais, appuyez sur un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–9B–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le système peut s'adresser en français ou en anglais à l'abonné demandé. Pour choisir l'anglais, composez le un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–9C–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Votre appel peut être annoncé en français ou en anglais. Pour choisir l'anglais, composez le un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–9D–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Votre appel peut être annoncé en français ou en anglais. Pour choisir l'anglais, appuyez sur un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–9E–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

La demande d'acceptation des frais peut être faite en français ou en anglais. Pour choisir l'anglais, appuyez sur un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–9F–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

La demande d'acceptation des frais peut être faite en français ou en anglais. Pour choisir l'anglais, composez le un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–10A–BC–F

Context

- An error occurred after the caller was prompted to select a frontend language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le système peut s'adresser en français ou en anglais à l'abonné demandé. Pour choisir l'anglais, appuyez sur un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–10B–BC–F**Context**

- An error occurred after the caller was prompted to select a frontend language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Le système peut s'adresser en français ou en anglais à l'abonné demandé. Pour choisir l'anglais, composez le un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–10C–BC–F**Context**

- An error occurred after the caller was prompted to select a frontend language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Votre appel peut être annoncé en français ou en anglais. Pour choisir l'anglais, composez le un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–10D–BC–F

Context

- An error occurred after the caller was prompted to select a frontend language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Votre appel peut être annoncé en français ou en anglais. Pour choisir l'anglais, appuyez sur un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–10E–BC–F

Context

- An error occurred after the caller was prompted to select a frontend language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

La demande d'acceptation des frais peut être faite en français ou en anglais. Pour choisir l'anglais, appuyez sur un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–10F–BC–F**Context**

- An error occurred after the caller was prompted to select a frontend language the first time.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a collect call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

La demande d'acceptation des frais peut être faite en français ou en anglais. Pour choisir l'anglais, composez le un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–11A–BC–F**Context**

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Nous devons demander à l'abonné qui sera facturé s'il accepte les frais d'appel. Le système peut s'adresser à l'abonné en français ou en anglais. Pour choisir l'anglais, appuyez sur un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–11B–BC–F

Context

- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Nous devons demander à l'abonné qui sera facturé s'il accepte les frais d'appel. Le système peut s'adresser à l'abonné en français ou en anglais. Pour choisir l'anglais, composez le un, sept; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–12A–BC–F

Context

- An error occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Nous devons demander à l'abonné qui sera facturé s'il accepte les frais d'appel. Le système peut s'adresser à l'abonné en français ou en anglais. Pour choisir l'anglais, appuyez sur un, sept maintenant; sinon, restez en ligne, le service sera en français.

Prompt Identifier: LS–12B–BC–F

Context

- An error occurred after the caller was prompted the first time to select a backend language for billing acceptance.
- Error count has not been exceeded.
- The system is a bilingual AABS.
- The system type is defined as ALS (Alternate Language Selection).
- The call being handled is a third-number call.
- Backend language has not yet been defined by either the system, an operator, or the caller.
- The AABS requires the backend language to be defined before processing of the call may continue.
- The caller may select the default language by holding (timing out).

Text

Nous devons demander à l'abonné qui sera facturé s'il accepte les frais d'appel. Le système peut s'adresser à l'abonné en français ou en anglais. Pour choisir l'anglais, composez le un, sept maintenant; sinon, restez en ligne, le service sera en français.

MDS Bilingual Prompts (French)

Prompt Identifier: MD-1A-BC-F

Reference

Miscellaneous Call Handling: SB610

Context

- Message Delivery Service was checked and the subscriber is allowed access.
- Prompt MD-X1 is added to the end of this prompt.

Intent

First service offer to inform subscriber that MDS may be accessed.

Text

Nous acheminons votre appel. Si la ligne est occupee ou s'il n'y pas de reponse.

Prompt Identifier: MD-1B-BC-F

Reference

Miscellaneous Call Handling: SB610

Context

Variation of prompt MD-1A.

Intent

First service offer to inform subscriber that MDS may be accessed.

Text

Nous acheminons votre appel. Si la ligne est occupee ou s'il n'y pas de reponse, appuyez sur l'etoile pour envoyer un message.

Prompt Identifier: MD-2A-BC-F

Reference

Collect Call Handling: S2610

Context

- Message Delivery Service was checked and the subscriber is allowed access.
- A verification of the billed party is attempted.
- The prompt MD-1X is added to the end of this prompt.

Intent

First service offer to inform subscriber that MDS may be accessed.

Text

Veuille attendre pendant que nous demandons a l'abonne s'il accepte les frais d'appel. Si la ligne est occupee ou s'il n'y a pas de response, appuyez sur l'etoile pour

Prompt Identifier: MD-2B-BC-F

Reference

Collect Call Handling: S2610

Context

Variation of prompt MD-2A-BC-F

Intent

First service offer to inform subscriber that MDS may be accessed.

Text

Veuille attendre pendant que nous demandons a l'abonne s'il accepte les frais d'appel. Si la ligne est occupee ou s'il n'y a pas de reponse, appuyez sur l'etoile pour envoyer un message.

Prompt Identifier: MD-3A-BC-F**Reference**

Collect Call Handling: S2611

Context

- Message Delivery Service was checked and the subscriber is allowed access.
- A verification of the billed party is attempted with a one-way connection.
- Prompt MD-X1 is added to the end of this prompt.

Intent

Inform the subscriber that MDS may be accessed and that the subscriber will be put on hold during billing verification.

Text

Veillez attendre pendant que nous demandons a l'abonne s'il accepte les frais d'appel. Votre appel serre mis en garde lorsque l'abonne repondre. Ne quittez pas. Si la ligne est occupee ou s'il n'y a pas de response, appuyez sur l'etoile pour

Prompt Identifier: MD-3B-BC-F**Reference**

Collect Call Handling: S2611

Context

- Message Delivery Service was checked and the subscriber is allowed access.
- A verification of the billed party is attempted with a one-way connection.

Intent

Inform the subscriber that MDS may be accessed and that the subscriber will be put on hold during billing verification.

Text

Veillez attendre pendant que nous demandons a l'abonne s'il accepte les frais d'appel. Votre appel serre mis en garde lorsque l'abonne repondre. Ne quittez pas. Si la ligne est occupee ou s'il n'y a pas de response, appuyez sur l'etoile pour envoyer un message.

Prompt Identifier: MD-4A-BC-F

Reference

Collect Call Handling: S2650

Context

Final chance for MDS service after the call could not be completed. To be used with MD-4B2 appended.

Intent

Second service offer to inform subscriber that MDS may still be accessed.

Text

Votre appel n'a pas pu être acheminé. Veuillez raccrocher et rappeler plus tard, ou appuyez sur l'étoile pour

Prompt Identifier: MD-4B-BC-F

Reference

Collect Call Handling: S2650

Context

- Variation of MD-4A-BC-F.
- To be used with MD-4B2 appended.

Intent

Inform subscriber that MDS may still be accessed.

Text

Votre appel n'a pas pu être acheminé. Appuyez sur l'étoile pour

Prompt Identifier: MD-4B2-BC-F

Reference

Collect Call Handling: S2650

Context

To be used where required to build custom prompts.

Intent

- This prompt is appended to MD-4A-BC-E or MD-4B1.
- Must be appended to MD-4A or MD-4B1.

Text

Service de Messagerie.

Prompt Identifier: MD-4B3-BC-F

Reference

Collect Call Handling: S2650

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

To be used in combination with prompts such as MD-4B1 and MD-4B2.

Text

Ou raccrochez et rappelez plus tard.

Prompt Identifier: MD-4C-BC-F

Reference

Collect Call Handling: S2650

Context

Variation of prompt MD-4A-BC-F.

Intent

Inform the subscriber that MDS may still be accessed.

Text

Votre appel n'a pas pu être acheminé. Veuillez raccrocher et rappeler plus tard, ou appuyez sur l'étoile pour envoyer un message.

Prompt Identifier: MD-4D-BC-F

Reference

Collect Call Handling: S2650

Context

Variation of prompt MD-4A-BC-F.

Intent

Inform the subscriber that MDS may still be accessed.

Text

Votre appel n'a pas pu être acheminé. Pour envoyer un message, appuyez sur l'étoile pour ou raccrochez et rappeler plus tard.

Prompt Identifier: MD-5A-BC-F

Reference

Miscellaneous Call Handling: S2670

Context

Caller was offered MDS service but did not invoke it. This is a final message to the caller.

Intent

Provide a final message before the call is terminated.

Text

Votre appel n'a pas pu être acheminé. Veuillez raccrocher et rappeler plus tard.

Prompt Identifier: MD-6A-BC-F

Reference

Miscellaneous Call Handling: SB609

Context

Prompt to be played while billing is being verified.

Intent

Message to caller that he may intercept the call if desired.

Text

Veillez attendre pendant que nous demandons à la l'abonné s'il accepte les frais d'appel. Pour envoyer un message, appuyez sur l'étoile.

Prompt Identifier: MD-6B-BC-F

Reference

Miscellaneous Call Handling: SB609

Context

Prompt to be played while billing is being verified.

Intent

Message to caller that he may intercept the call if desired.

Text

Veillez attendre pendant que nous demandons à la l'abonné s'il accepte les frais d'appel.

Prompt Identifier: MD-7A-BC-F

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Si la ligne est occupee ou s'il n'y a pas de reponse, appuyez sur l'etoile pour envoyer un message.

Prompt Identifier: MD-7B-BC-F

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Si la ligne est occupee ou s'il n'y a pas de reponse, vous pouvez envoyer un message en appuyant sur l'etoile.

Prompt Identifier: MD-7C-BC-F

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Si la ligne est occupée ou s'il n'y a pas de réponse, vous pouvez envoyer un message en appuyant sur l'étoile.

Prompt Identifiant: MD-7D-BC-F

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Pas de réponse? La ligne est occupée? Vous pouvez envoyer un message en appuyant sur l'étoile, ou sur le crochet commutateur brièvement.

Prompt Identifiant: MD-7E-BC-F

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Si la ligne est occupée ou s'il n'y a pas de réponse, vous pouvez envoyer un message en appuyant sur l'étoile ou sur le crochet commutateur brièvement.

Prompt Identifiant: MD-7F-BC-F

Reference

Miscellaneous Call Handling: SB615

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Pas de reponse? La ligne est occupee? Vous pouvez envoyer un message en appuyant sur l'etoile.

Prompt Identifier: MD-8A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Pour envoyer un message, appuyez sur l'etoile.

Prompt Identifier: MD-8B-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Nous acheminons votre appel. Si la ligne est occupee ou s'il n'y a pas de reponse, vous pouvez envoyer un message en appuyant sur l'etoile.

Prompt Identifier: MD-8C-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

N'oubliez pas, vous pouvez envoyer un message en appuyant sur l'étoile.

Prompt Identifier: MD-8D-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Nous vous rappelons que vous pouvez envoyer un message en appuyant sur l'étoile.

Prompt Identifier: MD-8E-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Rappelez-vous, vous pouvez envoyer un message en appuyant sur l'étoile.

Prompt Identifier: MD-8F-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Pour le service Messager Bell, appuyez sur l'étoile.

Prompt Identifier: MD-8G-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Nous acheminons votre appel. Si la ligne est occupée ou s'il n'y a pas de réponse, vous pouvez envoyer un message en appuyant sur l'étoile.

Prompt Identifier: MD-8H-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Text

Nous acheminons votre appel. Si la ligne est occupée ou s'il n'y a pas de réponse, vous pouvez envoyer un message en appuyant sur l'étoile, ou sur le crochet commutateur brièvement.

Prompt Identifier: MD-9A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Emphasis is placed on the final syllables.

Text

Messageur Bell

Prompt Identifier: MD-9B-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Emphasis is placed on the beginning syllables.

Text

le service Messageur Bell

Prompt Identifier: MD-9C-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Emphasis is placed on the middle syllables.

Text

le service Messageur Bell

Prompt Identifier: MD-9D-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service was checked and the subscriber is allowed access.

Intent

Inform the subscriber that message delivery may be accessed via the star key if the called party is not reached.

Emphasis is placed on the final syllables.

Text

le service Messageur Bell

Prompt Identifier: MD-20A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices. To be added to other prompts as required.

Text

Pour facturer le message au numero d'ou vous appelez, appuyez sur 1-3.

Prompt Identifier: MD-20B-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices. To be added to other prompts as required.

Text

Pour facturer au numero d'ou vous appelez, appuyez sur 1-3.

Prompt Identifier: MD-20C-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the subscriber that the message may be charged to the number from which the call is being placed.

Text

Pour facturer le message au numero ou vous etes presentment, appuyez sur 1-3.

Prompt Identifier: MD-20D-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the subscriber that the message may be charged to the number from which the call is being placed.

Text

Pour facturer le message au numero ou vous etes, appuyez sur 1-3.

Prompt Identifier: MD-20E-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the subscriber that the message may be charged to the number from which the call is being placed.

Text

Pour facturer au numero ou vous etes, appuyez sur 1-3.

Prompt Identifier: MD-20F-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the subscriber that the message may be charged to the number from which the call is being placed.

Text

Pour facturer au numero ou vous etes, presentement appuyez sur 1-3.

Prompt Identifier: MD-21A-BC-F

Reference

Collect Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices. To be added to other prompts as required.

Text

Pour un message a frais vires, appuyez sur 1-1.

Prompt Identifier: MD-22A-BC-F

Reference

Calling Card Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices. To be added to other prompts as required.

Text

Pour porter les frais du message a votre carte d'appel, entrez le numero de votre carte maintenant.

Prompt Identifier: MD-22B-BC-F

Reference

Calling Card Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

Si vous desirez porter les frais du message a votre carte d'appel, entrez le numero de votre carte maintenant.

Prompt Identifier: MD-22C-BC-F

Reference

Calling Card Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

Pour porter les frais du message a votre carte telephonique, entrez le numero de votre carte maintenant.

Prompt Identifier: MD-22D-BC-F

Reference

Calling Card Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

Si vous desirez porter les frais du message a votre carte telephonique, entrez le numero de votre carte maintenant.

Prompt Identifier: MD-23A-BC-F

Reference

Third Number Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

Pour facturer le message a un autre numero, appuyez sur 1-2.

Prompt Identifier: MD-23B-BC-F

Reference

Third Number Call Handling

Context

Message Delivery Service. Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

Pour facturer a un autre numero, appuyez sur 1-2.

Prompt Identifier: MD-24A-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

Pour porter les frais du message a votre carte d'appel, entrez le numero de votre carte maintenant. Pour un message a frais vires, appuyez sur 1-1. Pour facturer le message a un autre numero, appuyez sur 1-2. Pour facturer le message au numero d'ou vous appelez, appuyez sur 1-3. Pour joindre un telephoniste, appuyez sur le 0.

Prompt Identifier: MD-24B-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of the available AudioGram billing choices.

Text

Pour porter les frais du message a votre carte d'appel, entrez le numero de votre carte maintenant. Pour un message a frais vires, appuyez sur 1-1. Pour facturer le message a un autre numero, appuyez sur 1-2. Pour facturer au numero d'ou vous appelez, appuyez sur 1-3. Pour joindre un telephoniste, appuyez sur le 0.

Prompt Identifier: MD-24C-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of available AudioGram billing choices.

Text

Pour porter les frais du message a votre carte d'appel, entrez le numero de votre carte maintenant. Pour un message a frais vires, appuyez sur 1-1. Pour facturer le message au numero d'ou vous appelez, appuyez sur 1-3. Pour facturer le message a un autre numero, appuyez sur 1-2. Pour joindre un telephoniste, appuyez sur le 0.

Prompt Identifier: MD-24D-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of available AudioGram billing choices.

Text

Pour porter les frais du message a votre carte telephonique, entrez le numero de votre carte maintenant. Pour un message a frais vires, appuyez sur 1-1. Pour facturer le message a un autre numero, appuyez sur 1-2. Pour facturer le message au numero d'ou vous appelez, appuyez sur 1-3. Pour joindre un telephoniste, appuyez sur le 0.

Prompt Identifier: MD-24E-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of available AudioGram billing choices.

Text

Pour porter le frais du message a votre carte telephonique, entrez le numero de votre carte maintenant. Pour un message a frais vires, appuyez sur 1-1. Pour facturer a un autre numero, appuyez sur 1-2. Pour facturer au numero d’ou vous appelez, appuyez sur 1-3. Pour joindre un telephoniste, appuyez sur le 0.

Prompt Identifier: MD-24F-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- Played for both AudioGram billing and billing retries.

Intent

Inform the caller of available AudioGram billing choices.

Text

Pour porter le frais du message a votre carte telephonique, entrez le numero de votre carte maintenant. Pour un message a frais vires, appuyez sur 1-1. Pour facturer le message au numero d’ou vous appelez, appuyez sur 1-3. Pour facturer le message a un autre numero, appuyez sur 1-2. Pour joindre un telephoniste, appuyez sur le 0.

Prompt Identifier: MD-25A-BC-F

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Inform callers that they have reached the AudioGram Service

Text

Vous avez choisi le service Messageur.

Prompt Identifier: MD-25B-BC-F

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Inform callers that they have reached the AudioGram Service

Text

Vous avez choisi le service Messageur Bell.

Prompt Identifier: MD-25C-BC-F

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Inform callers that they have reached the AudioGram Service

Text

Vous avez selectionne le service Messageur.

Prompt Identifier: MD-25D-BC-F

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Inform callers that they have reached the AudioGram service.

Text

Vous avez selectionne le service Messager Bell.

Prompt Identifier: MD-25E-BC-F

Reference

Miscellaneous Call Handling

Context

Transition prompt for the Message Delivery Service. Played after AudioGram is selected but before the AudioGram billing menu.

Intent

Inform callers that they have reached the AudioGram service.

Text

Vous avez choisi d'envoyer un message.

Prompt Identifier: MD-26A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The caller selected sent paid billing for an AudioGram but the sent paid billing option is not available.

Intent

Inform the caller that an invalid option has been selected and provide a list of valid options.

Text

Le choix indiquer n'est pas valides. S'il vous plait, choisissez une des options suivantes.

Prompt Identifier: MD-26B-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The caller selected sent paid billing for an AudioGram but the sent paid billing option is not available.

Intent

Inform the caller that an invalid option has been selected and provide a list of valid options.

Text

Cette option n'est pas offerte. Veuillez choisir une des options suivantes.

Prompt Identifier: MD-27A-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service. The call originated from a dial pulse phone.
- The call was routed to the VSN by the operator.

Intent

Inform the caller that message delivery may be accessed by pressing the receiver button.

Text

Si la ligne est occupée ou s'il n'y a pas de réponse, vous pouvez envoyer un message en appuyant brièvement sur le crochet commutateur.

Prompt Identifier: MD-27B-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- The call originated from a dial pulse phone and was routed to the VSN by the operator.
- To be added to other prompts as indicated.

Intent

Inform the caller that MDS may be accessed at the stated cost.

Text

Si la ligne est occupée ou s'il n'y a pas de réponse, pour ... (price + MD-30).

Prompt Identifier: MD-27C-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- The called party could not be reached.

Intent

Inform the caller that MDS may be accessed at the stated cost.

Text

Si la ligne est occupée ou s'il n'y a pas de réponse, vous pouvez envoyer un message en appuyant brièvement sur le crochet commutateur. Il en coûte ... (price).

Prompt Identifier: MD-28A-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- The call originated at a dial pulse phone and the called party could not be reached.

Intent

Inform the caller that message delivery may be accessed by pressing the switchhook.

Text

Votre appel n'a pas pu être acheminé. Pour envoyer un message, appuyez brièvement sur le crochet commutateur ou raccrochez et rappelez plus tard.

Prompt Identifier: MD-28B-BC-F

Reference

Miscellaneous Call Handling

Context

- Message Delivery Service
- The call originated at a dial pulse phone and the called party could not be reached.

Intent

Inform the subscriber that MDS may still be accessed at the stated cost. To be added to other prompts as indicated.

Text

Votre appel n'a pas pu être acheminé. Pour ... (price + MD-31).

Prompt Identifier: MD-29A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that message delivery may be accessed via the receiver button if the called party is not reached.

Text

Nous acheminons votre appel. Si la ligne est occupée ou s'il n'y a pas de réponse, vous pouvez envoyer un message en appuyant brièvement sur le crochet commutateur.

Prompt Identifier: MD-29B-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that message delivery may be accessed at the stated cost if the called party is not reached. To be added to other prompts as required.

Text

Nous acheminons votre appel. Si la ligne est occupée ou s'il n'y a pas de réponse, pour ... (price + MD-30).

Prompt Identifier: MD-29C-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber of the cost of accessing message delivery if the called party is not reached.

Text

Nous acheminons votre appel. Si la ligne est occupee ou s'il n'y a pas de reponse, vous pouvez envoyer un message en appuyant brievement sur le crochet commutateur. Il en coute ... (price).

Prompt Identifier: MD-30A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

Inform the subscriber that message delivery may be accessed via the receiver button if the called party is not reached.

Text

vous pouvez envoyer un message en appuyant brievement sur le crochet commutateur.

Prompt Identifier: MD-31A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service. The call originated at a dial pulse phone and was routed to the VSN by the operator.

Intent

To be added to other prompts as required.

Text

vous pouvez envoyer un message en appuyant brievement sur le crochet commutateur, ou raccrocher et rappeler plus tard.

Prompt Identifier: MD-32A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost. To be added to other prompts as indicated.

Text

Nous acheminons votre appel. Si la ligne est occupee ou s'il n'y a pas de reponse, pour ... (price + MD-33).

Prompt Identifier: MD-33A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost. To be added to other prompts as indicated.

Text

vous pouvez envoyer un message en appuyant sur l'etoile.

Prompt Identifier: MD-34A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

Nous acheminons votre appel. Si la ligne est occupee ou s'il n'y a pas de reponse, vous pouvez envoyer un message en appuyant sur l'etoile. Des frais de ... (price + [MD-36] + MD-35).

Prompt Identifier: MD-35A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

sont exigibles.

Prompt Identifier: MD-36A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

seulement

Prompt Identifier: MD-37A-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

soixante-quinze sous,

Prompt Identifier: MD-37B-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

quatre-vingts sous,

Prompt Identifier: MD-37C-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

quatre-vingt-cinq sous,

Prompt Identifier: MD-37D-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

quatre-vingt-dix sous,

Prompt Identifier: MD-37E-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

quatre-vingt-quinze sous,

Prompt Identifier: MD-37F-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar,

Prompt Identifier: MD-37G-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar cinq,

Prompt Identifier: MD-37H-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar dix,

Prompt Identifier: MD-37I-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar quinze,

Prompt Identifier: MD-37J-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar vingt,

Prompt Identifier: MD-37K-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar vingt cinq,

Prompt Identifier: MD-37L-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar trente,

Prompt Identifier: MD-37M-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar trente cinq,

Prompt Identifier: MD-37N-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar quarante,

Prompt Identifier: MD-37O-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar quarante cinq,

Prompt Identifier: MD-37P-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar cinquante,

Prompt Identifier: MD-37Q-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar cinquante cinq,

Prompt Identifier: MD-37R-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar soixante,

Prompt Identifier: MD-37S-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar soixante cinq,

Prompt Identifier: MD-37T-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar soixante dix,

Prompt Identifier: MD-37U-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar soixante quinze,

Prompt Identifier: MD-37V-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar quatre-vingts,

Prompt Identifier: MD-37W-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

un dollar quatre-vingt-cinq,

Prompt Identifier: MD-B1

Reference

Miscellaneous Call Handling

Context

Used to bring attention to the prompt just played or about to be played.

Intent

Inform the caller that message delivery service is available at the stated cost.
To be added to other prompts as required.

Text

<1300Hz beep tone>

Prompt Identifier: MD-B2

Reference

Miscellaneous Call Handling

Context

Used to bring attention to the prompt just played or about to be played.

Intent

To be added to other prompts as required.

Text

<2 beep tones, 440Hz and 585Hz>

Prompt Identifier: MD-B3

Reference

Miscellaneous Call Handling

Context

Used to bring attention to the prompt just played or about to be played.

Intent

To be added to other prompts as required.

Text

<3 tone chime, 440Hz, 585Hz, and 1170Hz>

Prompt Identifier: MD-B4

Reference

Miscellaneous Call Handling

Context

Used to bring attention to the prompt just played or about to be played.

Intent

To be added to other prompts as required.

Text

<3 tone chime, 440Hz, 585Hz, and 1170Hz>

Prompt Identifier: MD-X1-BC-F

Reference

Miscellaneous Call Handling

Context

Message Delivery Service

Intent

To be added to other prompts as required.

Text

Service de Messagerie.

Other Prompts (French)

Audio file: Other-prompts-F

Prompt Identifier: PCM-SILENCE

Context

Concatenation of voice prompts.

Text

(2 seconds silence in PCM format).

Prompt Identifier: MPLPC-SILENCE

Context

Concatenation of voice prompts.

Same as PCM_SILENCE except this is in MPLPC format.

Text

(2 seconds silence in MPLPC format).

Prompt Identifier: OT-0A-BC-F

Location

See section: “Bell Canada Branding Prompts (French)”

Prompt Identifier: OT-1A-BC-F

Context

- Automatic transfer to operator on repeated timeout (no DTMF input) following service selection prompt.
- Retry count (D1) exceeded.

Text

Si vous désirez l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT-1B-BC-F

Context

- Automatic transfer to operator on repeated timeout (no DTMF input) following service selection prompt.
- Retry count (D1) exceeded.

Text

Pour obtenir l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT-2A-BC-F

Context

- *Speech too soon* error occurred during name recording.
- Retry counts have not been exceeded.

Text

Veillez attendre la fin de la tonalité avant de dire votre nom. <Beep Tone>

Prompt Identifier: OT-2B-BC-F

Context

- Variation of OT-2A-BC-F without Beep Tone.
- *Speech too soon* error occurred during name recording.
- Retry counts have not been exceeded.

Text

Veillez attendre la fin de la question avant de répondre.
Quel est votre nom?

Prompt Identifier: OT-3A-BC-F

Context

Billed party said *NO* in response to the billing acceptance announcement.

Text

Vous avez refusé les frais d'appel. Veuillez raccrocher.
(PAUSE) Si vous désirez l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT-3B-BC-F

Context

Billed party said *NO* in response to the billing acceptance announcement.

Text

Vous avez refusé les frais d'appel. Veuillez raccrocher.
(PAUSE) Pour obtenir l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT-4A-BC-F

Context

- Billed party went on-hook in response to the billing acceptance announcement.
- OR, billed party went on-hook in response to the announcement *too many speech errors have occurred*.

Text

Les frais d'appel n'ont pas été acceptés. Veuillez raccrocher.

Prompt Identifier: OT-5A-BC-F

Context

Database response indicates billing should be denied for this call (either result from the office parameter in DMS or error conditions).

Text

Votre appel n'a pas pu être acheminé. Veuillez raccrocher et rappeler plus tard.

Prompt Identifier: OT-6A-BC-F

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Veillez répondre par OUI ou NON à la question suivante.
Acceptez-vous les frais?

Prompt Identifier: OT-6B-BC-F

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Veuillez répondre par OUI ou par NON à la question suivante.
Acceptez-vous les frais?

Prompt Identifier: OT-6C-BC-F

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Pour accepter les frais veuillez appuyer sur le un maintenant
ou repondre seulement par oui ou non a la question suivante:
Acceptez-vous les frais?

Prompt Identifier: OT-6D-BC-F

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Pour accepter les frais veuillez appuyer sur le un maintenant ou repondre par oui ou non a la question suivante:
Acceptez-vous les frais?

Prompt Identifier: OT-6E-BC-F

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Pour accepter les frais veuillez appuyer sur le un maintenant ou repondre par oui ou non a la question suivante:
Acceptez-vous les frais?

Prompt Identifier: OT-6F-BC-F

Context

- Part of the first message to the billed party for billing acceptance.
- OR one of the following speech errors occurred during billing verification:
 - speech unrecognizable
 - speech too long
 - speech too short
 - or no response.
- The prerecord name of the calling party or the calling party's locality may or may not have been played before this announcement.

Text

Veillez repondre seulement par oui ou non a la question suivante: Acceptez-vous les frais?

Prompt Identifier: OT-7A-BC-F

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made one-way.
- Calling party will hear the ringing tone and the progress of the billing verification.

Text

Veillez attendre pendant que nous demandons à l'abonné s'il accepte les frais d'appel.

Prompt Identifier: OT-7B-BC-F

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made one-way.
- Calling party will hear the ringing tone and the progress of the billing verification.

Text

Ne quittez pas. Nous demandons à l'abonné s'il accepte les frais d'appel.

Prompt Identifier: OT-7C-BC-F

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made one-way.
- Calling party will hear the ringing tone and the progress of the billing verification.

Text

S'il vous plait ne quittez-pas.

Prompt Identifier: OT-8A-BC-F

Context

Verbal billing acceptance is required. AABS needs to record the name of the calling party which will be played back to the billed party during billing verification.

Text

Après la tonalité, veuillez dire votre nom. <Beep Tone>.

Prompt Identifier: OT-8B-BC-F

Context

- Verbal billing acceptance is required.
- AABS needs to record the name of the calling party which will be played back to the billed party during billing verification.

Text

Veuillez dire votre nom.

Prompt Identifier: OT-9A-BC-F

Context

- No response to the name announcement prompt after 4 seconds and the retry count has not been exceeded.
- OR – Speech too short error occurred during name recording.

Text

Votre nom n'a pas été compris. Après la tonalité, veuillez dire votre nom. <Beep Tone>.

Prompt Identifier: OT-9B-BC-F

Context

- Variation of OT-9 without <Beep Tone>.
- No response to the name announcement prompt after 4 seconds and the retry count has not been exceeded.
- OR – Speech too short error occurred during name recording.

Text

Votre nom n'a pas été compris. Veuillez dire votre nom maintenant.

Prompt Identifier: OT-10A-BC-F

Context

Subscriber has entered 12 during service selection.

Text

Veillez entrer l'indicatif régional et le numéro auquel l'appel doit être facturé.

Prompt Identifier: OT-11A-BC-F

Context

- An incorrect 10 digit pattern or subpattern entered for third-party billing number or during service selection.
- Depending on the retry count values, another announcement will be played to direct the subscriber for further action.

Text

Le numéro entré n'est pas valide.

Prompt Identifier: OT-11B-BC-F

Context

- An incorrect 10 digit pattern or subpattern entered for third-party billing number or during service selection.
- Depending on the retry count values, another announcement will be played to direct the subscriber for further action.

Text

Le numéro que vous avez entré n'est pas valide.

Prompt Identifier: OT-12A-BC-F

Location

See section: "Bell Canada Branding Prompts (French)"

Prompt Identifier: OT-13A-BC-F

Context

The calling party went on-hook when billed party is connected (third-party billing), or calling party has hung up when billed party connected and transfer to operator pending (collect or third-number billing).

Text

<On-hook click> Le demandeur a raccroché. Vous ne serez pas facturé pour cet appel. Veuillez raccrocher.

Prompt Identifier: OT-14A-BC-F

Context

- Dialing error retry counts exceeded and subscriber does not respond to the operator assistance announcement (SS-12A-BC-F) in 3 seconds.
- Name recording retry counts exceeded and subscriber does not respond to the operator assistance announcement (OT-23A-BC-F) in 3 seconds.

Text

Veillez raccrocher et refaire votre appel.

Prompt Identifier: OT-15A-BC-F

Context

- Billed party hung up immediately after going off-hook. No user interaction was started with the billed party.
- The call will be terminated after this message.

Text

L'abonné a raccroché avant qu'on ait pu lui demander s'il acceptait les frais d'appel. Veuillez raccrocher et refaire votre appel.

Prompt Identifier: OT-16A-BC-F

Context

During billing acceptance, the call is suspected to have been answered by an answering machine. After too many billing acceptance attempts, the billed party is asked to hang up. The call will be terminated after this message.

Text

Votre réponse n'a pas été comprise. Veuillez raccrocher.

Prompt Identifier: OT-17A-BC-F

Context

Billed party responded *NO* to the billing acceptance announcement and confirmed refusal by hang up after the confirmation announcement.

Text

Les frais d'appel ont été refusés. Veuillez raccrocher.

Prompt Identifier: OT-17B-BC-F

Context

Billed party responded *NO* to the billing acceptance announcement and confirmed refusal by hang up after the confirmation announcement.

Text

L'abonné n'accepte pas les frais d'appel. Veuillez raccrocher.

Prompt Identifier: OT-18A-BC-F

Context

Message played to subscriber(s) just prior to call transfer to operator. Can occur with only calling party connected following hookflash or dialed 0, or with both calling and billed parties connected after failure of automated billing acceptance.

Text

Ne quittez pas, un téléphoniste vous répondra.

Prompt Identifier: OT-19A-BC-F

Context

- Database response indicated that the calling card number entered by the subscriber is invalid, and subscriber did not respond to the reprompt twice.
- The call will be terminated after this message.

Text

Veillez raccrocher, puis composer zéro et le numéro demandé.

Prompt Identifier: OT-20A-BC-F

Context

Speech too soon error occurred during billing acceptance verification.

Text

Veillez attendre la fin de la question avant de répondre.
Acceptez-vous les frais?

Prompt Identifier: OT-21A-BC-F

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made zero-way.
- Calling party will hear the ringing tone. Once the billed party answers, calling party will be put on-hold.

Text

Veillez attendre pendant que nous demandons à l'abonné s'il accepte les frais d'appel . Votre appel sera mis en garde lorsque l'abonné répondra. Ne quittez pas.

Prompt Identifier: OT-21B-BC-F

Context

- AABS successfully recorded the name of the calling party and is going to connect the billed party.
- The connection of the calling party will be made zero-way.
- Calling party will hear the ringing tone. Once the billed party answers, calling party will be put on-hold.

Text

Ne quittez pas. Nous demandons à l'abonné s'il accepte les frais d'appel . Votre appel sera mis en garde lorsque l'abonné répondra.

Prompt Identifier: OT-22A-BC-F

Context

- An answering machine is suspected to be on the billed party's line.
- Too many attempts have been made to obtain billing acceptance and the last response to the billing acceptance question contained no speech.

Text

Veillez raccrocher maintenant.

Prompt Identifier: OT-23A-BC-F

Context

- Name recording retry counts have been exceeded.
- The calling party is being asked to dial zero for operator assistance.

Text

Votre réponse n'a pas été comprise. Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: OT-24A-BC-F

Context

- Billing has been denied in bill-to-third services an datafill indicates that the call should be disconnected.
- OR, the retry limit of alternate-billing has been attained.

Text

Veillez raccrocher et refaire votre appel.

Prompt Identifier: OT-25A-BC-F

Context

Part of first message to the billed party for billing acceptance.

Text

None.

Prompt Identifier: OT-26A-BC-F

Context

- Database response indicates that the billed number is not a valid number, and datafill indicates that the call should be disconnected.
- OR, database response indicates that the billed number is not a valid number, and the retry limit of alternate billing has been attained.
- The customer probably made a dialing error; hence the wording *refaire votre appel* (try your call again).

Text

Veillez vérifier le numéro et refaire votre appel.

Prompt Identifier: OT-27A-BC-F

Context

- Billing denied for bill-to-third and datafill indicates that the call should be disconnected.
- Billing denied for bill-to-third and the retry limit of alternate billing has been attained.

Text

Veillez raccrocher et rappeler plus tard.

Prompt Identifier: OT-28A-BC-F

Context

- *No response* error occurred in billing acceptance verification.
- Retry counts have been exceeded.

Text

Si vous refusez les frais d'appel, veuillez raccrocher maintenant. Si vous désirez l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT-28B-BC-F

Context

- *No response* error occurred in billing acceptance verification.
- Retry counts have been exceeded.

Text

Si vous refusez les frais d'appel, veuillez raccrocher maintenant. Pour obtenir l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT-29A-BC-F

Context

- One of the following errors occurred during billing acceptance:
 - speech unrecognizable
 - speech too long
 - speech too short
 - speech too soon.
- Retry counts have been exceeded.

Text

Votre réponse n'a pas été comprise. Si vous refusez les frais d'appel, veuillez raccrocher maintenant. Si vous désirez l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT–29B–BC–F

Context

- One of the following errors occurred during billing acceptance:
 - speech unrecognizable
 - speech too long
 - speech too short
 - speech too soon.
- Retry counts have been exceeded.

Text

Votre réponse n'a pas été comprise. Si vous refusez les frais d'appel, veuillez raccrocher maintenant. Pour obtenir l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT–30A–BC–F

Context

- Speech too long error occurred during name recording.
- Retry count has not been exceeded.
- Recording may have taken in background noise.

Text

Votre réponse est trop longue. Après la tonalité, veuillez dire votre nom seulement. <Beep Tone>.

Prompt Identifier: OT–30B–BC–F

Context

- Speech too long error occurred during name recording.
- Retry count has not been exceeded.
- Recording may have taken in background noise.

Text

Votre réponse est trop longue. Veuillez dire votre nom seulement.

Prompt Identifier: OT-30C-BC-F

Context

- Speech too long error occurred during name recording.
- Retry count has not been exceeded.
- Recording may have taken in background noise.

Text

Votre réponse n'a pas été comprise. Après la tonalité, veuillez dire votre nom seulement. <Beep Tone>.

Prompt Identifier: OT-31A-BC-F

Context

Incomplete dialing sequence has been entered during service selection or third-number billing handling.

Text

Le numéro entré est incomplet.

Prompt Identifier: OT-31B-BC-F

Context

Incomplete dialing sequence has been entered during service selection or third-number billing handling.

Text

Le numéro que vous avez entré n'est pas complet.

Prompt Identifier: OT-32A-BC-F

Context

Database response indicates billing should be denied for this call(either result from the office parameter in DMS or error conditions).

Text

Votre appel n'a pas pu être acheminé.

Prompt Identifier: OT-33A-BC-F

Context

- Dialing error retry counts exceeded either in service selection or third-number billing handling.
- An error announcement has been played.

Text

Pour joindre le téléphoniste, appuyez sur le zéro.

Prompt Identifier: OT-34A-BC-F

Context

- Billed party went on-hook in response to the billing acceptance announcement.
- OR, billed party went on-hook in response to the announcement *too many speech errors have occurred*.
- In the case that an answering machine is suspected of answering the phone, the billed party is released after too many speech errors in billing acceptance.

Text

Les frais d'appel n'ont pas été acceptés.

Prompt Identifier: OT-35A-BC-F

Context

- Corresponds to OT-15A-BC-F with an <On-hook click>.
- Billed party hung up immediately after going off-hook. No user interaction was started with the billed party.
- The connection of the calling party had been changed to zero-way after the billed party was connected.
- The call will be terminated.

Text

<On-hook click>. L'abonné a raccroché avant qu'on ait pu lui demander s'il acceptait les frais d'appel. Veuillez raccrocher et refaire votre appel.

Prompt Identifier: OT-36A-BC-F

Context

Billed party hung up immediately after going off-hook. No user interaction was started with the billed party.

Text

L'abonné a raccroché avant qu'on ait pu lui demander s'il acceptait les frais d'appel.

Prompt Identifier: OT-37A-BC-F

Context

Billed party responded *NO* to the billing acceptance announcement and confirmed refusal by hang up after the confirmation announcement.

Text

Les frais d'appel ont été refusés.

Prompt Identifier: OT-37B-BC-F

Context

Billed party responded *NO* to the billing acceptance announcement and confirmed refusal by hang up after the confirmation announcement.

Text

L'abonné n'accepte pas les frais d'appel.

Prompt Identifier: OT-38A-BC-F

Context

- Corresponds to OT-36A-BC-F with an <On-hook click> for use in zero-way connection.
- Billed party hung up immediately after going off-hook. No user interaction has started with the billed party.
- The call will be terminated after this message.

Text

<On-hook click>. L'abonné a raccroché avant qu'on ait pu lui demander s'il acceptait les frais d'appel.

Prompt Identifier: OT-39A-BC-F

Context

- Name recording retry counts have been exceeded.
- Caller can remain on the line to receive operator assistance.

Text

Votre réponse n'a pas été comprise. Si vous désirez l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT–39B–BC–F

Context

- Name recording retry counts have been exceeded.
- Caller can remain on the line to receive operator assistance.

Text

Votre réponse n'a pas été comprise. Pour obtenir l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT–41A–BC–F

Context

Billed party hung up after both parties were informed that an operator would be attached, but before an operator was successfully requested.

Text

L'abonné a raccroché avant d'avoir accepté les frais d'appel. Veuillez raccrocher et refaire votre appel.

Prompt Identifier: OT–42A–BC–F

Context

Part of the first message to the billed party for DTMF billing acceptance.

Text

Pour accepter les frais, appuyez sur le un maintenant. Pour refuser les frais, veuillez raccrocher.

Prompt Identifier: OT–43A–BC–F

Context

No response or an invalid DTMF response was received during billing verification.

Text

Si vous acceptez les frais, appuyez sur le un maintenant. Pour refuser les frais, veuillez raccrocher maintenant.

Prompt Identifier: OT–44A–BC–F

Context

- One of the following errors occurred during DTMF billing acceptance:
Invalid DTMF response or no response.

- Retry counts (C10 = 1 or C11 = 1) have been exceeded.

Text

Votre réponse n'est pas valide. Si vous désirez refuser les frais, veuillez raccrocher maintenant. Si vous désirez l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT–44B–BC–F

Context

- One of the following errors occurred during DTMF billing acceptance: Invalid DTMF response or no response.
- Retry counts (C10 = 1 or C11 = 1) have been exceeded.

Text

Votre réponse n'est pas valide. Si vous désirez refuser les frais, veuillez raccrocher maintenant. Pour obtenir l'aide du téléphoniste, ne quittez pas.

Prompt Identifier: OT–45A–BC–F

Context

- The AABS is a unilingual system of French only.
- It is assumed that the caller is an expert user of a bilingual AABS.
- The caller has as entered 17 or 19 (in response to a prompt or after the Bong Tone). (17 is requesting English; 19 is requesting French.)
- The prompt is played even when 19 is entered to let the caller know that the system is not bilingual. Entering 19 implies that the caller is expecting a bilingual AABS.
- If French is not acceptable, the caller may hang up.

Text

None.

Prompt Identifier: OT–46A–BC–F

Context

- The caller has recorded his/her name for play back to the billed party for collect or third-number billing acceptance.
- Indicates to the caller that his/her name has been recorded successfully.

Text

Merci.

Prompt Identifier: OT-47A-BC-F

Context

- The caller entered 10 digits.
- The retry counts were exceeded during service selection.

Text

Veillez entrer le numero d'identification personnel de votre carte telephonique ou appuyer sur le carre si l'appel est facture a un autre numero.

Prompt Identifier: OT-47B-BC-F

Context

- The caller entered 10 digits.
- The retry counts were exceeded during service selection.

Text

Veillez entrer le numero d'identification personnel de votre carte d'appel ou appuyer sur le carre si l'appel est facture a un autre numero.

Prompt Identifier: OT-48A-BC-F

Context

The called party hung up during billing acceptance.

Text

Nous n'avons pu obtenir l'acceptation des frais.

Prompt Identifier: OT-48B-BC-F

Context

One of the following errors occurred during DTMF billing acceptance:

- the called party is busy
- *or* no response

Text

Nous n'avons pas pu obtenir l'acceptation des frais.

Prompt Identifier: OT-49A-BC-F

Context

- variation of OT-25
- part of the message to the billed party for billing acceptance
- prerecorded name of the calling party was played before this announcement

Text

Pour refuser les frais, dites non. Pour accepter les frais,
dites oui.

Prompt Identifier: OT-50A-BC-F

Context

Part of the message to the billed party for DTMF billing acceptance.

Text

Si vous desirez accepter les frais, veuillez appuyer sur le un maintenant. Pour refuser les frais, veuillez appuyer sur le deux maintenant.

Prompt Identifier: OT-51A-BC-F

Context

No response or an invalid DTMF response was received during billing verification.

Text

Si vous desirez accepter les frais, appuyez sur le un maintenant. Pour refuser les frais, appuyez sur le deux maintenant.

Prompt Identifier: OT-51B-BC-F

Context

No response or an invalid DTMF response was received during billing verification.

Text

Pour accepter les frais, appuyez sur le un maintenant. Pour refuser les frais, appuyez sur le deux.

Prompt Identifier: OT-52A-BC-F

Context

One of the following errors occurred during billing acceptance:

- speech unrecognizable
- speech too long
- speech too short
- speech too soon

and the retry counts were exceeded.

Text

Votre reponse n'a pas ete comprise. Si vous desirez l'aide du telephoniste, ne quittez pas.

Prompt Identifier: OT-53A-BC-F

Context

One of the following errors occurred during DTMF billing acceptance:

- invalid DTMF response
- or no response

and the retry counts were exceeded.

Text

Votre reponse n'est pas valide. Si vous desirez l'aide du telephoniste, ne quittez pas.

Other prompts OT-54 through OT-60 exist to support custom features.

Prompt Identifier: OT-61A-BC-F

Context

One of the following errors occurred:

- No response or an invalid DTMF response was received during billing acceptance
- Part of the message to the billed party for billing acceptance
- Prerecorded name of the calling party was played before this announcement

Text

Pour accepter les frais veuillez appuyer sur le un maintenant, pour les refuser, appuyez sur le deux ou repondez seulement par oui ou non a la question suivante:
Acceptez-vous les frais?

Prompt Identifier: OT-62A-BC-F

Context

Played to both call parties during Collect billing acceptance of a Prison call to inform callers that they may be monitored or recorded.

Text

Cet appel pourrait etre ecoute ou enregistre par le personnel du centre d'incarceration.

Prompt Identifier: OT-62B-BC-F

Context

Played to both call parties during Collect billing acceptance of a Prison call to inform callers that they may be monitored or recorded.

Text

Cet appel pourrait etre ecoute ou enregistre.

Prompt Identifier: OT-62C-BC-F

Context

Played to both call parties during Collect billing acceptance of a Prison call to inform callers that they may be monitored or recorded.

Text

Vous avez un appel a frais vires en provenance d'un centre d'incarceration qui pourrait etre ecoute ou enregistre pas le personnel de l'etablissement.

Branding Prompts (French)

Custom Branding Prompts (French)

Audio file:

Prompt Identifier: CB-I-0A-BC-F

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Ici ...

Prompt Identifier: CB-I-1A-BC-F

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Ici le service de facturation automatique de ...

Prompt Identifier: CB-I-2A-BC-F

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Bonjour. Ici le service de facturation automatique de ...

Prompt Identifier: CB-I-3A-BC-F

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Bon soir. Ici le service de facturation automatique de ...

Prompt Identifier: CB-I-4A-BC-F

Context

Played as the pre-brand segment of a custom brand prompt.

Text

Bonjour. Ici le service de facturation automatique de ...

Prompt Identifier: CB-C-0A-BC-F

Context

Played as the post-brand segment of a custom brand prompt.

Text

service de facturation automatique.

Prompt Identifier: CB-C-1A-BC-F

Context

Played as the post-brand segment of a custom brand prompt.

Text

vous remercie.

Prompt Identifier: CB-C-2A-BC-F

Context

Played as the post-brand segment of a custom brand prompt.

Text

est a votre service.

Bell Canada Branding Prompts (French)

Audio file: Bell-Canada-F

Prompt Identifier: SS-0A-BC-F

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici Bell Canada.

Prompt Identifier: SS-0B-BC-F**Context**

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Ici* (this is) is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici le service de facturation automatique de Bell Canada.

Prompt Identifier: SS-0C-BC-F**Context**

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Ici* (this is) is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici Bell Canada, service de facturation automatique.

Prompt Identifier: SS-24A-BC-F**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

None.

Prompt Identifier: SS-25A-BC-F**Context**

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 P.M. and 5:59 P.M.

Text

None.

Prompt Identifier: SS-26A-BC-F

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 P.M. and 11:59 P.M.

Text

None.

Prompt Identifier: OT-0A-BC-F

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

Ici Bell Canada.

Prompt Identifier: OT-0B-BC-F

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

Ici le service de facturation automatique de Bell Canada.

Prompt Identifier: OT-0C-BC-F

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

Ici Bell Canada, service de facturation automatique.

Prompt Identifier: OT-0D-BC-F

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

Ici l'interurbain Bell.

Prompt Identifier: OT-0E-BC-F**Context**

- First announcement to the called party.
- Part of the billing acceptance message.

Text

L'interurbain Bell.

Prompt Identifier: OT-12A-BC-F**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Merci.

Prompt Identifier: OT-12B-BC-F**Context**

- A call has been successfully processed and is about to be released by the.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Bell Canada vous remercie.

Prompt Identifier: OT-12C-BC-F**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Bell Canada est à votre service

New Brunswick Branding Prompts (French)

Audio file: NBTEL-Canada-F

Prompt Identifier: SS–0A–BC–F

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici NBTel.

Prompt Identifier: SS–0B–BC–F

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Ici* (this is) is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici le service de facturation automatique de NBTel.

Prompt Identifier: SS–0C–BC–F

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Ici* (this is) is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici NBTel, service de facturation automatique.

Prompt Identifier: SS–24A–BC–F

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

None.

Prompt Identifier: SS-25A-BC-F

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 A.M. and 5:59 P.M.

Text

None.

Prompt Identifier: SS-26A-BC-F

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 A.M. and 11:59 P.M.

Text

None.

Prompt Identifier: OT-0A-BC-F

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

Ici NBTel.

Prompt Identifier: OT–0B–BC–F

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

Ici le service de facturation automatique de NBTel.

Prompt Identifier: OT–0C–BC–F

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

Ici NBTel, service de facturation automatique.

Prompt Identifier: OT–12A–BC–F

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Merci.

Prompt Identifier: OT–12B–BC–F

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

NBTel vous remercie.

Prompt Identifier: OT-12B-NB-F

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

NB Tel vous remercie.

Prompt Identifier: OT-12C-BC-F

Context

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed in 13
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

NBTel est à votre service.

Quebec Branding Prompts (French)

Audio file: Quebec-Canada-F

Prompt Identifier: SS–0A–BC–F

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Welcome* is friendly.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici Quebec Telelephone.

Prompt Identifier: SS–0B–BC–F

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Ici* (this is) is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici le service de facturation automatique de Quebec
Telelephone.

Prompt Identifier: SS–0C–BC–F

Context

- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Ici* (this is) is more formal than *welcome*.
- This message can be turned ON/OFF by office parameter D8.

Text

Ici Quebec Telephone, service de facturation automatique.

Prompt Identifier: SS–24A–BC–F

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Morning* is friendly.
- Played between 12:00 A.M. and 11:59 P.M.

Text

None.

Prompt Identifier: SS–25A–BC–F

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Afternoon* is friendly.
- Played between 12:00 A.M. and 5:59 P.M.

Text

None.

Prompt Identifier: SS–26A–BC–F

Context

- Variation of branding prompt that incorporates time of day.
- Subscriber hasn't responded to the Bong Tone (after 1 or 5 seconds).
- First announcement after Bong Tone.
- *Good Evening* is friendly.
- Played between 6:00 A.M. and 11:59 P.M.

Text

None.

Prompt Identifier: OT–0A–BC–F

Context

- First announcement to the called party.
- Part of the billing acceptance message.

Text

Ici Quebec Telephone.

Prompt Identifier: OT-0B-BC-F

Context

- First announcement to the called party.
- Part of the billing acceptance message.
- Identify carrier.

NOTE: Branding has been separated from the actual message. This will save memory space and decrease the number of voice prompts.

Text

Ici le service de facturation automatique de Quebec Telephone.

Prompt Identifier: OT-0C-BC-F

Context

- First announcement to the called party.
- Part of the billing acceptance message.
- Identify carrier.

NOTE: Branding has been separated from the actual message. This will save memory space and decrease the number of voice prompts.

Text

Ici Quebec Telephone, service de facturation automatique.

Prompt Identifier: OT-0D-BC-F

Context

- First announcement to the called party.
- Part of the billing acceptance message.
- Identify carrier.

NOTE: Branding has been separated from the actual message. This will save memory space and decrease the number of voice prompts.

Text

Ici l'interurbain de Quebec Telephone.

Prompt Identifier: OT-12A-BC-F**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Generic message that the call is being placed.

Text

Merci.

Prompt Identifier: OT-12B-BC-F**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Quebec Telephone vous remercie.

Prompt Identifier: OT-12C-BC-F**Context**

- A call has been successfully processed and is about to be released by the AABS.
- Database response indicates that no billing verification is needed.
- In third-number billing, the time is within the datafilled time zone and the office parameter indicates automatic acceptance of billing.
- Message that the call is being placed by the specified carrier.

Text

Quebec Telephone est à votre service.

Audio file: Account Code Billing (English and French)

Prompt Identifier: AC-1A-BC-E

Context

- Subscriber entered 15 at the service selection prompt to select Account Code Billing.
- The message is intended to be generic rather than calling the service Account Code Billing.

Text

Please enter a number for this call.

Prompt Identifier: AC-1A-BC-F

Context

- Subscriber entered 15 at the service selection prompt to select Account Code Billing.
- The message is intended to be generic rather than calling the service Account Code Billing.

Text

Veuillez entrer un numero pour cet appeal.

Prompt Identifier: AC-2A-BC-E

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to ACPROMPT in the User Interaction table.

Text

The number you have entered is not a valid length. Please try again.

Prompt Identifier: AC-2A-BC-F

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to ACPROMPT in the User Interaction table.

Text

Le numero entre n'a pas la longueur appropriée. Veuillez essayer de nouveau.

Prompt Identifier: AC-2B-BC-E

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to ACPROMPT in the User Interaction table.

Text

The number must be two, three, or four digits long. Please try again.

Prompt Identifier: AC-2B-BC-F

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to ACPROMPT in the User Interaction table.

Text

Le numero doit se composer de deux, trois ou quatre chiffres en longueur. Veuillez essayer de nouveau.

Prompt Identifier: AC-2C-BC-F

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to ACPROMPT in the User Interaction table.

Text

Le numero doit comporter deux, trois ou quatre chiffres en longueur. Veuillez essayer de nouveau.

Prompt Identifier: AC-3A-BC-E

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to SSPROMPT in the User Interaction table.

Text

The number you have entered is not a valid length. Please press one,five and try again.

Prompt Identifier: AC-3A-BC-F

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to SSPROMPT in the User Interaction table.

Text

Le numero entre n'a pas la longueur appropriée. Veuillez appuyer sur un, cinq et essayez de nouveau.

Prompt Identifier: AC-3B-BC-E

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to SSPROMPT in the User Interaction table.

Text

The number must be two, three, or four digits long. Please press one,five and try again.

Prompt Identifier: AC-3B-BC-F

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to SSPROMPT in the User Interaction table.

Text

Le numero doit se composer de deux, trois ou quatre chiffres. Veuillez appuyer sur un, cinq et essayez de nouveau.

Prompt Identifier: AC-3C-BC-F

Context

- The subscriber did not enter an account code within 5 seconds after the initial ACB prompt *or* an invalid length account code was entered (less than 2 digits or more than 4 digits.)
- The Account Code Billing mode is set to SSPROMPT in the User Interaction table.

Text

Le numero doit comporter deux, trois ou quatre chiffres. Veuillez appuyer sur un, cinq et essayez de nouveau.

Prompt Identifier: AC-5A-BC-E

Context

Subscriber exceeded the number of attempts to enter an account code without being successful *or* the subscriber entered a valid length account code, but the call is not eligible for Account Code Billing (as determined by the DMS.)

Text

The number you have entered cannot be accepted. Please hang up and check your instructions.

Prompt Identifier: AC-5A-BC-F

Context

Subscriber exceeded the number of attempts to enter an account code without being successful *or* the subscriber entered a valid length account code, but the call is not eligible for Account Code Billing (as determined by the DMS.)

Text

Le numero entre ne peut pas etre accepte. Veuillez raccrocher et verifier vos instructions.

Audio file: Commercial Credit Card

Prompt Identifier: CC-9B-BC-E (see an0844)

Context

The caller did not enter a PIN within the time allocated *or* entered an invalid PIN

Intent

- indicates that the PIN entered (if any) is not valid
- prompts the caller to enter the PIN again or contact the card issuer.

Text

If you are using a MasterCard, please enter the last four digits of your social security number or your customer selected PIN. If you are using another credit card, please contact your card issuer.

Prompt Identifier: CC-9A-BC-E (see an0844)

Context

The caller entered last digit of a credit card number and paused too long before entering the PIN.

Intent

indicates that the PIN is expected now

Text

Please enter your personal identification number now.

Prompt Identifier: CC-9A-BC-F (see an0844)

Context

The caller entered last digit of a credit card number and paused too long before entering the PIN.

Intent

indicates that the PIN is expected now

Text

Composer votre numero d'identification personnel maintenant.

Prompt Identifier: REF-0B-BC-E (see an0844)

Context

The number of attempts allocated to get CCC billing acceptance has been reached and credit card validation has not been received

Intent

- indicates that CCC billing has not been validated
- prompts the caller to seek credit card assistance from the credit card issuer

Text

If you are attempting to use your MasterCard, please dial 1-800-123-4568. If you are using another credit card, please contact your card issuer.

Prompt Identifier: REF-0B-BC-E (see an0844)

Context

The number of attempts allocated to get CCC billing acceptance has been reached and credit card validation has not been received.

Intent

- indicates that CCC billing has not been validated
- prompts the caller to seek credit card assistance from the credit card issuer

Text

We are unable to complete your call, please contact your credit card issuer.

List of terms

AABS

Automated Alternate Billing Service

ACB

Account Code Billing

ACCS

Automated Calling Card Service

ACPE

application call processing engine

alarm interface unit (ALIU)

Hardware that provides an alarms output interface and accepts alarms input (fan fail, power fail, and so forth) from a rack-based system.

ALIU

alarm interface unit

AP

application processor

application call processing engine (ACPE)

The ACPE is responsible for processing the calls received from the DMS. Each ACPE can handle up to 24 calls.

application processor (AP)

A type of shared resource unit.

Automated Alternate Billing Service (AABS)

A DMS TOPS feature that allows automated completion of calling card, collect, and third-number billed calls using voice recognition technology and prompt generation to communicate with the calling and billed parties. AABS consists of software in the DMS switch to handle call processing functions and loop-up initiations. This software also handles the external voice service node.

Automated Calling Card Service (ACCS)

A feature that allows the subscriber to dial a call and bill it to a calling card number provided by the operating company.

batch change supplement (BCS)

A DMS-100 Family software release.

BCS

batch change supplement

billing validation authority (BVA)

The BVA handles validation request queries from the DMS-100 for calling card verification or billing number screening (BNS) for collect calls and third-number billing verification.

BVA

billing validation authority

calls per hour (CPH)

The number of 0+ calls to an office in a one hour time frame.

CCITT

Committee Consultative International Telephone et Telegraph (International Telegraph and Telephone Consultative Committee)

CLLI

common language location identifier

Committee Consultative International Telephone and Telegraph (CCITT)

One of four permanent members of the International Telecommunication Union (ITU) which deals with technical problems relating to telephone and telegraph services.

common language location identifier (CLLI)

A standard identification method for trunk groups in the form aaaa bb xx yy defined as follows:

- aaaa represents the city code
- bb represents the province or state code
- xx represents the trunk group identity
- yy represents the trunk number

CPH

calls per hour

Digital Multiplex System (DMS)

A central office switching system in which all external signals are converted to digital data and stored in assigned time slots. Switching is performed by reassigning the original time slots.

digital trunk controller (DTC)

A peripheral module that connects DS30 links from the network with digital trunk circuits.

Digitone (DGT)

A service-related telephony feature that allows address information to be generated from a telephone set in the form of dual-tone multifrequency (DTMF) signals by manually pressing nonlocking buttons. Also known as dual-tone multifrequency dialing.

DMS

Digital Multiplex System

DNC

Dynamic Network Controller

DTC

digital trunk controller

DTMF

dual-tone multifrequency

dual-tone multifrequency (DTMF)

See Digitone.

DVS

data voice system

Dynamic Network Controller (DNC)

A family of applications that provide an enhanced level of network control. These applications communicate with network elements, such as the DMS switch, to control network functions dynamically and to provide secure customer access to associated operations data and new network services. Also, these applications allow operating companies to develop their service management and administration system independently of the evolution of their network equipment.

frame supervisory panel (FSP)

A facility that accepts the frame battery feed and ground return from the power distribution center. The FSP distributes the battery feed, by means of subsidiary fuses and feeds, to the shelves of the frame or bay in which it is mounted. The FSP also contains alarm circuits.

FSP

frame supervisory panel

input/output controller (IOC)

An equipment shelf that provides an interface between up to 36 I/O devices and the central message controller. The IOC contains a peripheral processor that independently performs local tasks, thus relieving the load on the CPU.

IOC

input/output controller

IOP

input/output processor

LAN

local area network

LAPB

link access procedure balanced

LATA

local access transport area

LIDB

line information database

line information database (LIDB)

A database used to query alternate billed intra-LATA calls.

link access procedure blanced (LAPD)

An ISDN access protocol used with links established on a B-channel. LAPB supports a single data link that operates with a fixed single-byte address convention between the ISDN terminal and the network.

LIU

local area network (LAN) interface unit

local area network (LAN)

A local area network permits the interconnection and intercommunication of a group of computers, primarily for the sharing of resources such as data storage devices and printers.

local area network interface unit (LIU)

Hardware component that interfaces with the X.25 protocol, the software that allows the DMS and VSN to communicate with one another. This unit also takes the high speed data from one LANlink port and reformats the data to make it compatible with ports that operate at lower speeds.

maintenance and administration position (MAP)

See MAP.

MAP

Maintenance and administration position. A group of components that provides a user interface between operating company personnel and the DMS-100 Family switches. The interface consists of a visual display unit (VDU) and keyboard, a voice communications module, test facilities, and special furniture.

mechanized calling card service (MCCS) call processing

A service that enables a subscriber to make chargeable long distance calls without operator assistance. A subscriber makes these calls by using a credit card and entering special billing information.

MCCS

mechanized calling card service call processing

MDS

message delivery service

MLC

MPC number, link number, conversation number

MMI

man-machine interface. Preferred term is user interface.

network operations protocol (NOP)

A protocol that provides an interface between a DMS-100 Family switch and its remote systems.

Network Operations System (NOS)

A facility that allows the DMS-100 switch to transfer data over communications links to a telephone network operating system.

NOP

network operations protocol

Northern Telecom practice (NTP)

A document that contains descriptive information about the DMS-100 Family hardware and software modules and performance oriented practices for testing and maintaining the system. NTPs are supplied as part of the standard documentation package provided to an operating company.

NOS

Network Operations System

NSR

Network Software Release

NTP

Northern Telecom practice

OM

operational measurements

operational measurements (OM)

The hardware and software resources of the DMS-100 Family switches that control the collection and display of measurements taken on an operating system. The OM subsystem organizes the measurement data and manages its transfer of data to displays and records. The OM data is used for maintenance, traffic, accounting, and provisioning decisions.

personal identification number (PIN)

A unique number used along with an access code to activate a service, such as subscriber activated call blocking (SACB). The PIN provides security for the subscriber from unauthorized use of a service.

PIN

personal identification number

program resource unit (PRU)

Modular packages or units organized by applications processors.

PRU

program resource unit

resource manager (RM)

RM tracks the state, location, load file name, and program type of all major hardware and software in the DVS. RM also supports the addition of PRUs and provides some server-like functions.

RM

resource manager

RRU

remote resource unit

SAS

system administration service

SCSI

small computer system interface

service data manager (SDM)

SDM provides applications with the ability to define and store run-time data.

SDM

service data manager

shared resource unit (SRU)

Hardware comprised of replaceable components designed for the TOPS VSN bay. There are nine types of SRUs; rack converters, disk small computer system interfaces (SCSI), primary processors, 350 Mbyte disks, applications processors, LANlink, digital trunk links, and voice interfaces.

small computer system interface (SCSI)

The small computer system interface accesses the disk shared resource unit (SRU) and provides an additional one megabyte of random access memory (RAM) for code node PRUs.

SRU

shared resource unit

system administration services (SAS)

System administration services are used to enter configuration data specific to the TOPS VSN and to verify system data loaded from the installation tapes.

TICS

TOPS interLATA carrier service

TOPS

Traffic Operator Position System

TOPS interLATA carrier services (TICS)

TICS allows the operating companies to provide operator services for the carrier on 0+ interLata calls.

Traffic Operator Position System (TOPS)

A call processing system made up of a number of operator positions. Each operator position consists of a visual display unit (VDU), a controller, a keyboard, and a headset.

T1

The line carrier at digital signalling level one (DS-1), which is also known as a digital trunk link.

user interface

The series of commands and responses used by operating company personnel to communicate with the DMS-100 Family switches. It is achieved through the MAP terminal and other input/output (I/O) devices. Formerly known as man-machine interface.

VI

voice interface

voice interface unit (VI)

Voice interface unit performs signal processing functions on digital voice-band signals present on the voice bus. The unit converts pulse code modulation data into disk-compatible data and converts disk-compatible data into pulse code modulation data.

voice service node (VSN)

A processor external to the DMS switch that communicates with the switch through an application protocol to provide the voice recognition and prompt generation components of Automated Alternate Billed Service (AABS).

VSN

voice service node

DMS-100 Family
TOPS Voice Service Node
AABS Voice Announcements – Canada

Product Documentation–Dept 3423
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The SL-100 system is certified by the Canadian Standards Association (CSA) with the Nationally Recognized Testing Laboratory (NRTL).

This equipment is capable of providing users with access to interstate providers of operator services through the use of equal access codes. Modifications by aggregators to alter these capabilities is a violation of the Telephone Operator Consumer Service Improvement Act of 1990 and Part 68 of the FCC Rules.

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